

## ENVIRONMENTAL SOLUTIONS GROUP

1300 W. Bartlett Road  
Elgin, IL, 60120  
p. 1-847-741-5370  
f. 1-847-622-7077  
www.elginsweeper.com

February 1, 2008

Customer name  
Customer Address 1  
Customer Address 2

ELGIN

VACTOR

GUZZLER

JETSTREAM

RAVO

Elgin Broom Bear (CNG) Sweeper Serial Numbers:

Dear Elgin Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### REASON FOR RECALL

Elgin Sweeper has decided that a defect which relates to motor vehicle safety exists in certain Broom Bear sweepers with Compressed Natural Gas (CNG) fuel systems manufactured from June 2006 through January 2008. Sweeping debris may build up in front of the rear axle and in the exhaust discharge pipe. Under heavy sweeping conditions, the CNG exhaust temperatures can exceed 800 (F) degrees. The exhaust temperature could ignite the debris. Personnel near the street sweeper could be injured and property damage could occur. All Elgin CNG Broom Bear sweepers mounted on Sterling Actera chassis June 2006 through January 2008 will need to be repaired to prevent this condition.

### WHAT WE WILL DO

A safety recall has been issued for Elgin Broom Bear sweepers with CNG exhaust. Elgin Sweeper will repair this defect free of charge. We will install a new exhaust system that redirects the exhaust discharge away from the elevator system and debris.

### WHAT YOU SHOULD DO

Routinely inspect the sweeper before, during, and after operation to ensure that debris is not accumulating in front of the rear axle or inside the exhaust discharge pipe. This area should be free of any debris.

Please contact your Elgin Sweeper dealer as soon as possible to arrange a service date so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. It will take approximately 2 hours to complete this repair. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Elgin Sweeper Customer Service Department at 1-877-DIAL-ESG (1-877-342-

5374).

Your Elgin Sweeper dealer is best equipped to obtain parts and provide service to ensure that your Broom Bear sweeper is corrected as promptly as possible. If, however, you take your sweeper to your dealer on the agreed service date, and they do not remedy this condition within six (6) days of that date, we recommend you contact Elgin Customer Service by calling 1-877-DIAL-ESG (1-877-342-5374).

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

Mario Martinez  
Service Manager  
Elgin Sweeper

cc: Elgin Dealer