

## **IMPORTANT RECALL NOTICE**

[CAMPAIGN 190: 2004.5 – 2006 S40/V50  
SAMPLE OWNER NOTIFICATION LETTER  
UNITED STATES

February 2008

Dear Volvo Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

***The reason for this campaign:***

Volvo Cars of North America, LLC (Volvo) has decided that a defect related to motor vehicle safety exists in the Pump Electronic Module (PEM) of certain 2004.5-2006 model S40 and V50 vehicles.

Volvo has found that after long-term, reoccurring exposure to certain environmental conditions (salty-wet conditions) it is possible for the PEM to become corroded internally, causing a faulty signal to the fuel pump, resulting in low or no fuel pressure to the engine. If this occurs, the Check Engine Light may illuminate. In some cases, the vehicle may fail to start or may stall, increasing the risk of a crash.

The corrective action will be to replace the PEM and install in a new location to prevent corrosion.

***What you need to do:***

Please call your authorized Volvo retailer as soon as possible to schedule an appointment. This procedure will be completed at no cost and will take approximately 30 minutes. Due to service scheduling, your Volvo retailer may require your vehicle for a longer period of time.

If you previously paid to have this corrective action performed, your authorized Volvo retailer will honor your receipt with a refund. Please contact the Service Department for details.

***Please contact:***

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center at 7 Volvo Drive, Rockleigh, NJ 07647 or phone 1-800-458-1552, Monday through Friday, 8:30 A.M. to 6:00 P.M. Eastern Time. You may also e-mail us at [customercare@volvoforlife.com](mailto:customercare@volvoforlife.com).

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge and within a reasonable period of time, you may contact the NHTSA the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause and we appreciate your cooperation in arranging to have this important service completed as quickly as possible.

Sincerely,

Rich E. Buchheit  
Manager, Customer Support