

IMPORTANT RECALL NOTICE

[CAMPAIGN 189: 2008 V70 / XC70 INTEGRATED BOOSTER CUSHION
LABEL
SAMPLE OWNER NOTIFICATION LETTER
UNITED STATES

February 2008

Dear Volvo Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this campaign:

Volvo Cars of North America, LLC. (Volvo) has decided that certain Model Year 2008 XC70 and V70 vehicles equipped with rear Integrated Booster Seats fail to conform to the labeling requirements within Federal Motor Vehicle Safety Standard No. 213 Child Restraint Systems section S5.5.2. Labels on the affected vehicles is missing warning information indicating that "Death or Serious Injury can occur" if manufacturer's instructions are not followed when using child restraint systems.

This recall pertains only to the warning label secured to the Integrated Booster Seat and does not affect the integrity of the seat itself.

The corrective action will be to install a new label with the correct warning information.

What you need to do:

Please call your authorized Volvo retailer as soon as possible to schedule an appointment. This procedure will be completed at no cost and will take approximately 20 minutes. Due to service scheduling, your Volvo retailer may require your vehicle for a longer period of time.

Please contact:

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center at 7 Volvo Drive,

Rockleigh, NJ 07647 or phone 1-800-458-1552, Monday through Friday, 8:30 A.M. to 6:00 P.M. Eastern Time. You may also e-mail us at customercare@volvoforlife.com.

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge and within a reasonable period of time, you may contact the NHTSA the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause and we appreciate your cooperation in arranging to have this important service completed as quickly as possible.

Sincerely,

Rich E. Buchheit
Manager, Customer Support