

15 January, 2008

<<Name>>
<<Title>>
<<Property Name>>
<<Address 1>>
<<Address 2>>

Re: **Recall 08V-010 – Stainless Steel Hydraulic Line Replacements**

Dear <<Name>>,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer has decided that a defect which relates to motor vehicle safety exists in certain New Flyer transit vehicles. Further investigation has revealed that the following vehicles, operated by <<Property Name>> are affected:

Make: New Flyer Transit Vehicle

Model: <<Model>>

VIN Range (last 6 digits): XXXXXX to XXXXXX.

New Flyer has determined that certain models of bus have stainless steel hydraulic lines with 90° flange fittings which are subject to failure due to errors in both the design and manufacture of these lines.

Failure of these lines, located in the engine compartment, could result in vehicle fire.

New Flyer proposes to remove these lines and incorporate the previously proven design of flexible line. This corrective action will be done at no cost to you.

We regret any inconvenience which this action may cause you, however, we are concerned about your safety. For specific information or assistance with regards to this defect, contact either your Regional Product Support Manager <<RPSM>>, or New Flyer Customer Services at (204) 934-4874. If you no longer own this vehicle, please inform us when you call.

Federal regulations require that any vehicle lessor receiving this notice, must forward a copy of this notice to the lessee within ten days.

This recall is being managed by New Flyer. Parts and labor required to accomplish the recall in accordance with the attached instructions will be provided. The line replacement action should take approximately two hours per vehicle to complete.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information please contact the New Flyer Warranty Department at (204) 934-4803.

If we fail, or we are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave. SE.,
Washington, DC, 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to: <http://www.safercar.gov> .

Thank you for your attention to this important matter.

Sincerely,

Kerry Legg
Safety & Compliance Manager
Customer Service Support

cc: <<RPSM>>, Hans Peper, Cliff Murray, Don Bean, Scott Halbesma, Todd Sutherland.