

January 29, 2008

Gillig Campaign ID Number: 08V-008

<Name>
<Property>
<Address>
<City>, <State> <ZIP>

Attn: <Name>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gillig has decided that a defect which relates to motor vehicle safety exists in some buses equipped with Graham-White Air Dryer Model QBA15 which utilizes the EC15 control module. This decision was based on information provided by Graham-White that a defect exists in some of the air dryer electronic control modules that Graham-White manufactured between July 11, 2006 and December 20, 2006. Gillig installed these air dryers on certain MY 2006-2007 Low Floor and Phantom buses manufactured from July 10, 2006 through May 21, 2007.

What The Issue Is:

In buses equipped with Graham-White QBA15 air dryer utilizing the Graham-White EC15 control module a malfunction can occur resulting in an accumulation of water in the air system over time. Please read the enclosed Customer Letter from Graham-White for clarification.

**What We Are Asking
You To Do:**

- 1. Contact Graham-White and arrange to replace the EC15 control module on any bus utilizing the Graham-White QBA15 air dryer. Also, Graham-White will replace any control modules manufactured between July 10, 2006 and May 21, 2007 in your stock.***
- 2. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.***
- 3. The vehicle owner is responsible for having this service action performed. Gillig reserves the right to deny coverage for any vehicle damage that may result from failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.***

4. If you have already performed this repair, you may be eligible to receive reimbursement for the cost of performing the prenotification repair of the problem which is the subject of this recall.

For more information contact Gillig Service at 1-800-735-1500, or Graham-White at 540-387-5600.

**What Gillig Will Do
For You:**

We will assist in arranging the repair to your buses if necessary.

If You Have Concerns:

Any questions regarding the information should be directed to Gillig Field Service, (1-800-735-1500) available from 6 AM until 4 PM, Monday through Friday.

If there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590. Or call the Toll-free Auto Safety Hotline, 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,

THE GILLIG CORPORATION



**Robert L. Birdwell
Executive Director, Quality & Service**

**RLB:rlb
Encl.**

**CC: Mr. Chuck Koske, Sr. V.P., Engineering, Gillig
Mr. Steve Enochian, V.P./General Counsel, Gillig**



March 12, 2007

Dear QBA15 Sludgebraker Air Dryer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Graham White Manufacturing Company has decided that a defect which relates to motor vehicle safety exists in QBA15 Series Air Dryers and replacement EC15 Electronic Control Modules manufactured between July 11, 2006 and December 20, 2006. Our records indicate that you received either QBA15 series air dryers or replacement EC15 Electronic Control Modules manufactured during this time period and it is our belief that these were applied to motor vehicles.

The electronic control modules on the air dryers manufactured in the time period described may fail which will render the cycling of the air dryer non-functional. With the air dryer cycling non-functional for an extended period of time, water will pass into the downstream receiver tank. If the air tanks are not checked and drained on a daily basis, water will continue to pass into the remainder of the vehicle air system. It may be possible that water in a vehicle's air system could affect brake performance, which could lead to a crash.

In an abundance of caution, until the timer has been replaced we strongly recommend that receiver tanks be checked for water and drained at least on a daily basis to prevent excess water from passing into the air system. Following this procedure, which is already a recommended practice in the commercial license driver study in most states, should eliminate any possibility that this defect will affect brake performance or result in a crash. Accordingly, we would request that you send a copy of this letter to your maintenance personnel so that they are particularly careful to follow this important maintenance practice.

Graham White will replace free of charge all QBA15 Series Air Dryer electronic control modules manufactured between July 11, 2006 and December 20, 2006 whether they are installed on air dryers or in stock as spare parts. Graham White will compensate reasonable labor rates for changing the timer modules or provide labor in your shop to do the replacements. Replacement electronic timer modules are available. Please contact Neil Bodenrader at 540-387-5600 extension 248 to make arrangements for replacing the electronic control modules on your air dryer.

We regret any inconvenience that this action may cause you. However, Graham White is concerned about vehicle safety. We will assist in any way possible to correct this

GRAHAM-WHITE MANUFACTURING COMPANY

1242 Colorado Street • P. O. Box 1099 • Salem, VA 24153-1099
Main (540) 387-5600 • Customer Service (540) 387-5620 • Fax (540) 387-5639

February 12, 2007

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problem as quickly as possible. If at any time you feel that Graham White is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your attention to this important matter.

A handwritten signature in black ink, appearing to read "Neil Bodenrader", with a long, sweeping flourish extending to the right.

Neil Bodenrader
National Sales Manager