



June 3, 2008

Dear Moto Guzzi Norge Customer:

**RE: IMPORTANT SAFETY RECALL INFORMATION REGARDING YOUR 2007 or 2008
MOTO GUZZI NORGE MOTORCYCLE**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Moto Guzzi USA has decided that a defect which relates to motor vehicle safety exists in the mounting bracket as provided with the accessory top case. This accessory top case with mounting bracket is designed for installation on the 2007 and 2008 model year Moto Guzzi Norge model.

Moto Guzzi USA has decided that the top case mounting bracket that attaches the accessory top case to the motorcycle may fracture in use, over time, with the possibility of the top case loosening on the mounting bracket and possibly falling off of the motorcycle as a result. A top case unexpectedly falling off of the motorcycle could cause an upset in the balance of the motorcycle which could result in a crash.

To date, the subject top case, with included mounting bracket, is not installed on the Norge model as standard equipment, but rather is a Moto Guzzi accessory, sold through authorized Moto Guzzi dealers. As such, there is no VIN range of affected vehicles identified as potentially having this problem. As this accessory could be sold to the owner of any 2007 or 2008 model year Norge sold in the US, a customer notification letter is being sent to all registered Norge owners in the US.

Important Note: As a Moto Guzzi Norge owner, if you have the accessory top case installed on your motorcycle, please remove it at once.

WHAT WE WILL DO

To address this situation, Moto Guzzi USA will conduct a voluntary recall of all accessory top cases for the replacement of the included mounting bracket. Replacement of the mounting bracket will eliminate any potential for a safety risk resulting from the loosening of the top case on the mounting bracket and the possible loss of the top case from the motorcycle.

WHAT YOU SHOULD DO

With the receipt of this letter, please contact your local authorized Moto Guzzi dealer to arrange for the replacement of the mounting bracket. Each Moto Guzzi dealer has been provided with instructions on the replacement of the mounting bracket and replacement parts are in stock.

Each dealer is to ask for the original mounting bracket to be turned in, in exchange for the replacement part, so please be prepared to bring the original mounting bracket with you when visiting your dealer. Your Moto Guzzi dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible, so please contact your dealer as soon as possible to have this issue addressed.

If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Moto Guzzi Customer Care at (212) 380 4400, option #4.

After contacting your dealer and the above number, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

In the event that you have sold this vehicle, or the vehicle is no longer in your possession, please complete and return the enclosed postage prepaid reply card to notify us of any change of ownership card.

If you previously had the work required of this recall completed at your own expense, please refer to the attached letter describing the criteria and procedure to request reimbursement.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. Thank you for your prompt attention to this important matter.

Very truly yours,

Moto Guzzi USA



SAFETY RECALL NOTICE