



U.S. Department
of Transportation

1200 New Jersey Avenue, SE
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

January 26, 2010

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Jeffery Marsee
Chief Representative
Isuzu Manufacturing Service of America, Inc.
46401 Commerce Center Drive
Plymouth, MI 48170

NVS-215kjs
08V-251

Dear Mr. Marsee:

Isuzu Manufacturing Service of America, Inc. (Isuzu) is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 08V-251 who have not had their vehicles corrected or otherwise accounted for. This recall involves 16,859 MY 2006-2007 Isuzu NPR, NQR, NRR, GMC W3500, W4500, W5500 and Chevrolet W3500, W4500, W5500 trucks equipped with diesel engines. Diesel fuel may seep or leak from the fuel pipe at the upper or lower fuel port on the diesel fuel supply pump. Owner notification began on June 20, 2008. In Isuzu's seventh reporting quarter, Isuzu reports that of the 16,895 vehicles involved, 7,080 have not been remedied.

Isuzu should conduct the owner renotification in accordance with the guidelines listed below.

- Before conducting the owner renotification, Isuzu should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.
- Isuzu's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a "... follow-up to an earlier communication."
- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," Isuzu is requested to file three additional quarterly status reports.

- Furnish a proposed schedule for conducting the owner renotification that includes the following information:
 - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
 - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
 - c. the approximate date on which the owner renotification will begin; and
 - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

Isuzu's renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by February 25, 2010.

If you have any questions concerning this matter, please contact Ric Willard at (202) 366-6544, richard.willard@dot.gov or Kelly Schuler at (202) 366-5227, Kelly.schuler@dot.gov or by fax at (202) 366-7882.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person", written in a cursive style.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement