



Product Recall

To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 08V-648 – Minotour Tire and Capacity Placard

Date: October 28, 2009

Enclosed are copies of the customer notification letter and the repair procedures for Recall 08V-648. This recall involves certain Minotour school buses manufactured between September 1, 2004 and November 26, 2008. These units fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 110, "Tire Selection and Rims". The tire information placard is incorrect which may lead to tire overloading and possibly cause tire failure which may result in a vehicle crash.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this recall. If owners in your area are subject to this recall, we have enclosed a printout listing those customers' names and addresses. If there is not a printout enclosed according to our records there are no units in your area involved. **If you have a printout and any of the units on it are still in your possession it is your responsibility to ensure the recall is performed before the unit is delivered to the customer.**

The remedy will consist of installing new labels. The labor allowance is .1 hour (SRT 90-90). The new labels are being sent with this notification. **Please ensure that the new labels are installed on each of your customers units. If you cannot locate a customer, DO NOT TRASH labels, please return to Thomas Built Buses, Inc.**

Thomas Built Buses has elected to notify all customers directly. Your customers will be contacting you to schedule an appointment for repairs. Reimbursement for labor, (if requested) may be obtained by filing a warranty claim.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Buses of that additional information in writing. Thank you for your cooperation and assistance.

Tracy

Enclosures: Customer Letter Repair Procedure Printout (if applicable) Labels