

# GM SERVICE AND PARTS OPERATIONS

DCS2122

Date: 9/9/2008

Subject: Upcoming Product Safety Recall 08243  
Windshield Wiper Motor Module

Models: Certain 2003 HUMMER H2

To: All HUMMER Dealers

Attention: Dealer Operator, General Manager, Sales Manager, Service Manager,  
Used Car Manager, Parts Manager and Warranty Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing a safety recall involving certain 2003 model year HUMMER H2 vehicles.

Some of these vehicles have a condition in which water can enter the windshield wiper motor module. If a sufficient amount of water enters the module, over time the front windshield wipers may work intermittently or they may become inoperative.

To correct this condition, dealers are to inspect the windshield wiper module cover, and if necessary, replace the windshield wiper module cover.

A total number of 13,358 vehicles are involved. GM is working with its suppliers to obtain the required parts as quickly as possible. Based on the current schedule, we anticipate releasing the dealer bulletin and mailing customer letters in November 2008.

GMVIS information for this recall will not be available until the dealer bulletin is released.

END OF MESSAGE

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