

GM SERVICE AND PARTS OPERATIONS  
DCS2108  
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 28, 2008

Subject: Upcoming Safety Recall 08048  
Heated Windshield Washer Module

Models: 2006-2008 Buick Lucerne  
2008 Buick Enclave  
2006-2008 Cadillac DTS  
2007-2008 Cadillac Escalade, Escalade ESV, Escalade EXT  
2007-2008 Chevrolet Avalanche, Silverado, Suburban, Tahoe  
2007-2008 GMC Acadia, Sierra, Yukon, Yukon XL  
2006-2008 HUMMER H2  
2007-2008 Saturn OUTLOOK  
Equipped with Heated Washer Fluid System

To: All Buick, Cadillac, Chevrolet, GMC, HUMMER and Saturn Dealers

Attention: Dealer Operator, General Manager, Sales Manager, Service Manager,  
Used Car Manager, Parts Manager and Warranty Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing a safety recall involving certain 2006-2008 model year Buick Lucerne; Cadillac DTS; HUMMER H2 vehicles; 2007-2008 model year Cadillac Escalade, Escalade ESV, Escalade EXT; Chevrolet Avalanche, Silverado, Suburban, Tahoe; GMC Acadia, Sierra, Yukon, Yukon XL; Saturn OUTLOOK vehicles; and 2008 model year Buick Enclave vehicles equipped with a heated washer fluid system.

On these vehicles, a short circuit on the printed circuit board for the washer fluid heater may overheat the control-circuit ground wire. This may cause other electrical features to malfunction, create an odor or cause smoke. In rare cases, it may cause a fire.

To correct this condition, when parts become available, dealers will install a wire harness with an in-line fuse.

A total number of 857,735 vehicles are involved. GM is working with its suppliers to obtain the required wire harness as quickly as possible. Based on the current schedule, we anticipate that parts will be available in November, 2008.

Until parts are available, dealers are to remove the heated windshield washer fuse on sold vehicles being prepared for delivery to a customer. Additionally, if a customer brings their vehicle into the dealership expressing concern about this situation, dealers are to remove their heated windshield washer fuse. When parts are available these customers will be advised by letter to have the wire harness installed and the fuse replaced. Note that removal of this fuse does not affect windshield wiper operation.

Product Safety Recall Bulletin 08048 will be released to dealers on August 29, 2008. It describes an interim fix (fuse removal) until the wiring harness becomes available. Dealers will be advised when the mailing of customer notification letters will begin. The letter will inform customers about this situation and instruct them not to contact their dealer regarding a service appointment for this recall until the part becomes available.

GMVIS information will be available on August 29, 2008 for this recall.

END OF MESSAGE  
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