

VOLKSWAGEN

GROUP OF AMERICA

2008 AUG 22 11:11

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MARIA COTTER NAME
LEAD CAMPAIGN ADMINISTRATOR TITLE
PRODUCT COMPLIANCE DEPARTMENT
248-754-5000 PHONE
248-754-5093 FAX
AUGUST 20, 2008 DATE

Ms. Patricia Wallace
Recall Analyst for Safety Assurance
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, DC 20590

VOLKSWAGEN GROUP OF AMERICA, INC
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326
PHONE +1 248 754 5000

Subject: Recall Campaign 37D5/J2

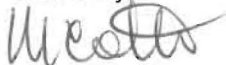
Dear Ms. Wallace:

Pursuant to the requirements set forth in Part 573.6 of Title 49 of the Code of Federal Regulations, we are submitting three (3) copies of the following communications for recall campaign 37D5/J2:

- Dealer notification letter and FAQ

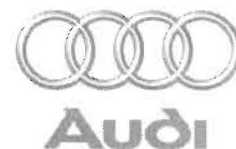
If you have any questions or require additional information, please contact me.

Sincerely,



Maria Cotter
Lead Campaign Administrator
Product Compliance -Service and Quality
Enclosures

Audi of America, Inc.



UPCOMING SAFETY RECALL INFORMATION

Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
United States of America
www.audiusa.com

August 2008

Subject: Upcoming Campaign Announcement – Safety Recall 37D5/J2

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

Recently Audi submitted a notification of safety recall to the NHTSA regarding an automatic transmission locking cable modification on 1996-2003 MY Audi A8 with 5-speed automatic transmission.

What is the problem?

The affected vehicles equipped with a 5-speed automatic transmission have a locking cable that may move out of position over time. With the locking cable out of position, the shifter can be moved out of the PARK position even if the ignition key is not in the ignition lock. This could allow the vehicle to roll, causing a crash without warning.

What does the repair involve and when will the repair be available?

Audi will modify the automatic transmission locking cable by installing an adjusting piece that will secure the locking cable in place. This work will be done at no cost to customers. Dealer notification will take place on or about September 8, 2008 and customer notification will take place on or about September 12, 2008.

Parts Allocation Information

You will receive an initial allocation of parts for this campaign prior to the initiation of this safety recall.

As always, any press/media related questions should be directed to Christian Bokich at the Audi public relations team. Christian can be reached at (248) 754-4729.

Any customers with questions unable to be answered by this announcement should be directed to Audi Customer CARE at 1-800-253-2834.

Thank you for your help in this matter.

Audi Product Compliance

Frequently Asked Questions & Answers for Upcoming Safety Recall Campaign 37D5/J2

This FAQ is intended to provide supplementary information regarding the 37D5/J2 Safety Recall Campaign. For additional information, please refer to the upcoming 37D5J2 Safety Recall Campaign circular that will be posted on ElsaWeb and Service Net in September 2008.

■ What vehicles are affected?

The following summarizes the affected vehicles for United States and Canada:

United States

Model year 1996-2003 Audi A8 with 5-Speed Automatic Transmission

WAU___4D_TN001280 – WAU___4D_3N002826

The affected vehicles were produced between: July 19, 1995 – August 14, 2002.

Canada

Model year 1997-2003 Audi A8 with 5-Speed Automatic Transmission

WAU___4D_VN000205 – WAU___4D_3N002789

The affected vehicles were produced between: July 23, 1996 – August 8, 2002.

Please note that some vehicles within the affected VIN ranges provided above may not be affected by the safety recall. The vehicles affected by the recall have been produced with specific vehicle content that requires the vehicle to be serviced. Vehicles not affected by the safety recall, but are within the affected VIN ranges do not contain the same vehicle content (e.g. engine, transmission, option codes, etc.) as the affected vehicles.

■ How many vehicles are affected?

- Approximately 13,900 vehicles are affected in the United States
- Approximately 824 vehicles are affected in Canada.

■ What is the problem and what can happen?

The affected vehicles equipped with a 5-speed automatic transmission have a locking cable that may move out of position over time. With the locking cable out of position, the shifter can be moved out of the PARK position even if the ignition key is not in the ignition lock. This could allow the vehicle to roll, causing a crash without warning.

■ Can I drive the vehicle until it is repaired?

Yes, the vehicle can still be driven.

■ What exactly will be repaired on the vehicle?

Audi will modify the automatic transmission locking cable by installing an adjusting piece that will secure the locking cable in place, on the affected vehicles at no cost to customers.

■ Is a loaner vehicle being offered under this campaign?

No, a loaner vehicle is not offered under this campaign.

■ Do I have to make an appointment?

Yes, after you receive a letter confirming that you are the owner of an affected vehicle and parts are available.

■ When will this repair be available?

Audi expects the dealer notification to take place on or about September 8, 2008 and customer notification on or about September 12, 2008.