

Gary Duncan

COACHMEN RV GROUP SERVICE OPERATIONS

May 14, 2008

TO: All Coachmen RV Company Dealers

RE: Coachmen Safety Recall 08V-192
Freightliner Custom Chassis Recall Campaign # 07V-306

Dear Coachmen Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Coachmen RV Company has received notice from Freightliner Custom Chassis that a defect which relates to motor vehicle safety exists in certain 2007 model year Sportscoach Encore, Cross Country and Pathfinder rear diesel motorhomes, and 2008 model year Sportscoach Encore and Pathfinder rear diesel motorhomes. These vehicles were manufactured at Coachmen RV's Middlebury, Indiana facility from March 2007 through November 2007.

On affected units, the fasteners that attach the steering arm or tie rod arms to the spindle may be over or under-tightened. Incorrectly tightened steering arm fasteners may fatigue and fracture which could cause a crash without warning.

The attached list shows the Coachmen serial number of affected units. *If you have identified potentially affected units in your inventory based on the serial numbers on this list, they need to be placed on an IMMEDIATE STOP SALE status. Please contact your nearest Freightliner service center to have the necessary repairs performed on these units.*

Owners of suspect units will be notified in a letter from Freightliner instructing them to contact the nearest Freightliner service center to schedule an appointment to have their unit repaired.

Thank you for your prompt attention to this matter. If you have any questions or require assistance, please contact your Regional Service Manager at 1-888-516-3569

Sincerely,

Coachmen Recreational Vehicle Company, LLC

Attachments

CRV SERVICE DEPARTMENT:	P.O. BOX 1000	·	MIDDLEBURY, IN 46540	·	800-453-6064	·	FAX 574-825-8339
GBM/SERVICE & PARTS DEPARTMENT:	P.O. BOX 1000	·	MIDDLEBURY, IN 46540	·	800-521-8733	·	FAX 574-825-5280
CRV SERVICE PARTS DEPARTMENT:	P.O. BOX 1109	·	MIDDLEBURY, IN 46540	·	800-891-5078	·	FAX 800-278-7278
COACHMEN OF GEORGIA:	P.O. BOX 0948	·	FITZGERALD, GA 31750	·	800-638-5471	·	FAX 229-423-1208
WEST COAST SERVICE OPERATIONS:	P.O. BOX 0905	·	CHINO, CA 91708	·	909-628-5755	·	FAX 909-628-5318

SAFETY RECALL 08V-192

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SAFETY RECALL 08V-192

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