



VOLKSWAGEN DEALERSHIP COMMUNICATION

To: Dealer Principal, Service Manager, Parts Manager and
Warranty Administrator

Name

Title

Subject: Safety Recall 26E5/R5
Software CD Update

Product Department
Compliance

July 2009 Date

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION **Safety Recall 26E5/R5 - Software CD Update**

The existing software CDs for Safety Recall 26E5/R5 contained a date stamp that, in some cases, would not allow dealers to perform the programming update. Because of this, we are issuing a new software CD for this campaign.

Each Service Manager will receive two copies of the new software CD, part number 26E5/R5_SWU dated July 2009. An updated 26E5/R5 campaign circular will also be available shortly.

IMPORTANT!

Use only ORIGINAL software CDs to update affected vehicles. Self-made copies are not reliable and may cause ECM failures that will not be covered under this campaign.

Additional copies of this CD can be ordered through Resolve by calling 800-544-8021. Dealers with questions are encouraged to contact the Campaign Helpline at 800-741-2919.

Volkswagen Product Compliance

IMPORTANT!

To ensure that ALL of your personnel are aware of this recall before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc.