



A Subsidiary of **FREIGHTLINER**
CORPORATION

Product Recall

To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 08V-087 – Emergency/Side Door Handle Retrofit
DATE CLARIFICATION

Date: July11, 2008

Please be aware that the recall you just received may have conflicting manufacture dates. This recalls involves certain ER-HD, MVP-EF, FS-65, HDX, C2 and Minotour school buses **manufactured between November 9, 2000 and March 10, 2008.**

Tracy



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Subject: RECALL 08V-087 – Emergency/Side Door Handle Retrofit

Date: July 9, 2008

Enclosed are copies of the customer notification letter and the repair procedure for Recall 08V-087. This recall involves certain ER-HD, MVP-EF, FS-65, HDX, C2 and Minotour school buses, manufactured between November 9, 2000 and March 10, 2008. The defect involves the exterior handle. The exterior handle could begin corroding around the securing roll pin and square drive mechanism causing the protective finish to chip and flake. Continued corrosion and pitting weakens the handle. Handles weakened by corrosion over time may break while trying to open the door from the exterior.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this recall. If owners in your area are subject to this recall, we have enclosed a printout listing those customers' names and addresses. If there is not a printout enclosed according to our records there are no units in your area involved. **If you have a printout and any of the units on it are still in your possession it is your responsibility to ensure the recall is performed before the unit is delivered to the customer.**

The repair will consist of replacing the aluminum handles with a more robust handle. The labor allowance is .3 hour per handle (SRT code 90-76). You will need to order your parts from the Parts Distribution Center. (Kit Number 25-FL525-000)

Thomas Built Buses has elected to notify all customers directly. Your customers will be contacting you to schedule an appointment for repairs. Reimbursement for parts and labor, (if requested) may be obtained by filing a warranty claim.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Buses of that additional information in writing. Thank you for your cooperation and assistance.

Enclosures: Customer Letter Repair Procedure Printout (if applicable)