



March 5, 2008

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign 08V070000 US Units
Recall Campaign 08-053 CN Units
Monaco File R08005

Re: Safety Recall – AM Equipment Wiper System

Dear Monaco Coach Corporation Dealer:

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety may exist in all 2006-2007 Monaco Diplomat and Holiday Rambler Endeavor Class A motorhomes manufactured from January 24, 2005 through March 30, 2007.

A copy of the notification letter that is being sent to owners is enclosed.

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay. In the owner letter, customers are instructed to contact Monaco Coach Corporation Customer Service (877-466-6226) or the Recall Hotline (800-685-6545) if on the agreed service date or within 3 days of the agreed date the dealer does not remedy the condition.

THE ISSUE

Monaco Coach Corporation was advised by AM Equipment, the supplier of the wiper system, that the affected windshield wiper system's drive motor link may become disengaged during operation from the wiper drive arm on the driven end (where it attaches to the drive arm). The failure causes the wiper motor link becomes disengaged from the drive arm which causes the wiper system to not wipe. Consequences of a wiper system failure may be inadequate/reduced visibility which could result in a crash. As a precautionary measure, Monaco Coach Corporation and AM Equipment have elected to perform this voluntary safety recall campaign.

AFFECTED UNITS

If our records indicate that you have any of the affected vehicles in your inventory, you will also receive an owner notification letter identifying those units. *Federal law requires that any vehicle lesser receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

THE REPAIR

The remedy for the defect will be the replacement of the complete under the hood wiper system with a new model, reusing the wiper arm and blades. Please review the repair instructions for the labor operation code and labor time allowance. Parts are readily available by faxing the enclosed Recall Parts Purchase Order to 1-800-498-9478. If you have any questions concerning the repair procedure, please contact a member of our Technical Support staff toll free at the dealer hotline (877-332-9239) and refer customers and non dealers to call 877-466-6226.

The vehicle owner is responsible for having this service action performed. Monaco Coach Corporation specifically excludes coverage of incidental damages may result from failure to have this recall performed. Please have this recall performed as soon as possible.

DEALER CAMPAIGN RESPONSIBILITY

All unsold new/used vehicles in dealer's possession and subject to this campaign must be held and inspected/repared per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Owners of vehicles recently sold from your new/used vehicle inventory for which the dealer receives the owner recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the applicable owner letter accompanying this bulletin. Please also notify Monaco Coach Corporation of any such owner for whom you have received notification.

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made *before* selling or releasing the vehicle.

In addition to a letter, owners will receive a recall notification/dealer claim form. The vehicle owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face of the notification form and fill in the claim portion when the repair is completed.

Sincerely,



Michael R. Becker
Customer Service Manager
Monaco Coach Corporation