Frequently Asked Questions & Answers for Safety Recall Campaign JX / 70D1

This FAQ is intended to provide supplementary information regarding the JX / 70D1 Safety Recall Campaign. For additional information, please refer to the JX / 70D1 Safety Recall Campaign circular that will be posted on ElsaWeb and Service Net.

■ What vehicles are affected?

Certain Model Year 2008 Audi TT Coupe vehicles

The affected vehicles were produced between: January 5, 2007 - February 20, 2007.

The following VIN range summarizes these affected VINs: TRU 8J 81000166 - TRU 8J 81001178

How many vehicles are affected?

- 720 vehicles are affected in the U.S.
- 102 vehicles are affected in Canada.

■ What is the problem?

The affected vehicles were produced with C-pillar trim cover clips that do not provide adequate retention.

■ What can happen?

In the event of a deployment of the rear pyrotechnic safety belt, the C-pillar trim cover may become detached from the sheet metal due to low retention force of the trim clip. The detached trim cover could pose a risk of personal injury for vehicle front seat occupants.

Can I drive the vehicle until it is repaired?

Yes, the vehicle can still be driven. However, Audi recommends making an appointment to have this recall performed without delay.

■ What exactly will be repaired on the vehicle?

Dealers will replace the C-pillar trim cover clips at no cost to customers.

How long does the repair take?

The replacement of the C-pillar trim cover clips should take less than 1 hour.

Is a loaner vehicle being offered under this action?

A loaner vehicle will not be offered for the time required to replace the C-pillar trim cover clips.

Do I have to make an appointment?

Yes, after you receive a letter confirming that you are the owner of an affected vehicle and parts are available.

■ When will this repair be available?

Audi expects the dealer notification to take place on or about March 3, 2008 and customer notification on or about March 7, 2008.