



Michael A. Berardi
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Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
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February 6, 2008

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD Safety Recall 08S02:
Certain 2006 - 2007 E-Series and 2007 Expedition and Navigator Vehicles
Equipped with 5.4L Engine
Fuel Rail Assembly Replacement

AFFECTED VEHICLES

Vehicle Line	Model Year	Assembly Plant	Production Dates
E-150/250/350	2006 - 2007	Ohio Assembly Plant	September 11, 2006 - November 10, 2006
Expedition/Navigator	2007	Michigan Truck Plant	August 14, 2006 - December 22, 2006

Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on February 6, 2008.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the Fuel Rail Assembly may have been manufactured with weak areas in the cross over hose. Over time, the hose may crack, which could result in a fuel odor and/or a fuel leak. A fuel leak in the presence of an ignition source could result in a fire.

SERVICE ACTION

Dealers are to replace the Fuel Rail Assembly on all affected vehicles. This service must be performed on affected vehicles at no charge to the vehicle owner. Do not demonstrate or deliver affected vehicles that remain in your new vehicle inventory until this safety recall has been completed.

OWNER NOTIFICATION MAILING SCHEDULE

Owners of affected vehicles will be notified the first week of March 2008. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$6,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Customer Notification Letter

QUESTIONS & ASSISTANCE

Special Service Support Center (Dealer Only)1-800-325-5621

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Berardi".

Michael A. Berardi

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OASIS ACTIVATED?

Yes, OASIS will be activated by February 6, 2008.

FSA VIN LIST ACTIVATED?

Yes, available through <https://web.fsavinlists.dealerconnection.com> by February 6, 2008. Owner names and addresses will be available by March 7, 2008.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted. Ford Motor Company reserves the right to deny coverage for related damage in cases where the vehicle owner has not had this recall performed on a timely basis.

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ADDITIONAL LABOR TIME

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle which might prevent the repair of the covered condition, call the Special Service Support Center.

OWNER REFUNDS

- Ford Motor Company is offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the date indicated in the reimbursement plan, which is posted with this bulletin. This plan is also available to owners through the Customer Relationship Center (CRC). The CRC will direct owners to seek reimbursement through authorized dealers or, at their option, directly through Ford Motor Company at P.O. Box 6251, Dearborn, MI 48121-6251.
- Dealers are also authorized to refund owner-paid emergency repairs that were performed away from an authorized servicing dealer after the end date specified in the reimbursement plan. Non-covered repairs, or those judged by Ford to be excessive, will not be accepted for reimbursement.
- Refunds will only be provided for the cost associated with the replacement of the fuel rail.
- This safety recall must still be performed, even if the customer has paid for a previous repair. Claiming a refund will not close the recall on the vehicle.
- Refund Claiming Information (Submit on separate repair line.)
 - Program Code: 08S02
 - Misc. Expense: REFUND
 - Misc. Expense: ADMIN
 - Misc. Expense: 0.2 Hrs.

RENTAL VEHICLES

The use of rental vehicles is not authorized for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed. Related damage requires prior approval from Special Service Support Center.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked. "MT" labor requires prior approval from Special Service Support Center.
- Refer to ACESII manual for claims preparation and submission information.

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LABOR ALLOWANCES

Description	Labor Operation	Labor Time
2007 Expedition/Navigator Replace Fuel Rail Assembly and Injector O-rings	08S02B	1.3 Hours
2006 and 2007 E-150/250/350 Replace Fuel Rail Assembly and Injector O-rings	08S02C	1.4 Hours

PARTS REQUIREMENTS / ORDERING INFORMATION

Parts will not be direct shipped for this program. Order your parts requirements through normal order processing channels.

Part Number	Description	Quantity
5C2Z-9F792-CA	Fuel Rail Assembly - E-150/250/350 Vehicles	1
7L1Z-9F792-B	Fuel Rail Assembly - Expedition and Navigator Vehicles	1
7C2Z-9229-A	Injector O-ring Kit (one kit will service one vehicle)	1

Questions regarding parts should be directed to the Special Service Support Center (800-325-5621) or E-mailed to: Ford@Renkim.com.

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures."

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

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Fuel Rail Assembly Replacement

OVERVIEW

This program involves replacing the Fuel Rail Assembly and injector O-rings.

SERVICE PROCEDURE

Refer to SECTION 303-04: Fuel Charging and Controls on the online version of the appropriate workshop manual for the latest service procedure for removing and installing the fuel rail. Be sure to review all removal notes, cautions, and warnings.