

VOLKSWAGEN of America, Inc.

Product Compliance
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Auburn Hills, MI 48326
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January 31, 2008

Ms. Patricia Wallace
Recall Analyst for Safety Assurance
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Subject: Recall Campaign 20N4/R4 (08V-036)


Dear Ms. Wallace:

Pursuant to the requirements set forth in Part 573.6 of Title 49 of the Code of Federal Regulations, we are submitting three (3) copies of the following communications for recall campaign 20N4/R4 (08V-036):

- Dealer Notifications

If you have any questions or require additional information please contact Chris Sandvig at 248-754-5563 or Maria Cotter at (248) 754-4856.

Sincerely,


CHRISTOPHER T. SANDVIG
For:
John Maddox
Product Compliance Officer

Enclosures



VOLKSWAGEN DEALERSHIP COMMUNICATION

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager
and Warranty Administrator

Name

Title

Subject: Vehicles Added to Stop-Sale Order and
Safety Recall (20N4/R4)

Product Department
Compliance

**2008 Model Year Touareg
Inspect and Replace Fuel Supply Line, if Necessary**

January 30, 2008 Date

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

MANDATORY STOP-SALE ORDER

Vehicles Added to Stop-Sale Order for Safety Recall 20N4/R4

Effective immediately, the additional eighty-one (81) 2008 MY Touareg vehicles listed in this communication are under a mandatory stop-sale order.

DO NOT SELL, LEASE, OR DEALER TRADE ANY OF THESE VEHICLES.

Vehicles Added to Safety Recall 20N4/R4

Today, Volkswagen will notify the NHTSA and Transport Canada that the eighty-one (81) additional vehicles listed in this communication are being added to safety recall 20N4/R4. There are two Canadian vehicles and 79 in the United States.

What is the problem?

Volkswagen has detected that the supplier of a fuel supply line changed the production flanging process, and this change could lead to insufficient sealing of the fuel supply line connector, which could lead to a fuel leak. Leaking fuel, in the presence of an ignition source, may result in a fire.

What should dealers do?

Please review the attached list and check your inventory of 2008 MY Touaregs.

- If you have an affected vehicle on the list, **DO NOT** sell, lease, or dealer-trade it. If you are using the vehicle as a demo, discontinue doing so.
- Please keep any affected vehicle in a secure area where it cannot be made available for sale, lease or trade.
- If you have traded an affected vehicle to another dealer, or if you have sold one before the date of this letter, please contact the Campaign Helpline at 1-800-741-2919 immediately.
- VINs on the list in bold text/gray highlight are, according to our records, retail sold units. Volkswagen will be contacting the customers of these vehicles directly; dealers should not do so.

IMPORTANT!

To ensure that ALL of your personnel are aware of this recall before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc.

What will Volkswagen do?

Volkswagen will contact dealers who, according to our records, have affected vehicles in inventory.

- Your QTM will arrange for an inspection of the fuel line on each vehicle.
- If a vehicle does not require repair, it will be released from the stop-sale hold which will make it available for sale/lease/trade.
- If a vehicle requires repair, you will be contacted to schedule vehicle pick up and return to a VPC/Port for repair. Once repair is complete, the vehicle will be returned to you. Affected dealers will be reimbursed for floor planning expenses related to the vehicle while it is in Volkswagen's possession.

Important Reminder on Vehicles Affected by Safety and Compliance Recalls

By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Thank you for your assistance in this important matter. If you have any questions or require additional assistance, please contact the Campaign Helpline at 1-800-741-2919.

Volkswagen Product Compliance

Attachment: Affected VIN List

IMPORTANT!

To ensure that ALL of your personnel are aware of this recall before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc.

CANADA STOP-SALE	Bill-To Dealer
WVGZE67L98D044977	4993320
WVGMB67L38D044895	4991444

USA STOP-SALE	Bill-To Dealer
WVGBE77L58D045048	401052
WVGBE77L08D045071	401079
WVGBE77L88D045044	401989
WVGBE77L88D045013	402131
WVGBE77L78D045052	402141
WVGBE77L88D045027	402184
WVGBE77L08D045006	402320
WVGBE77L08D044972	402408
WVGBE77L88D044914	402645
WVGMB77L88D044879	402989
WVGBE77L58D045003	403068
WVGBE77L28D044911	403103
WVGBE77L18D045001	403112
WVGBE77L68D045026	403164
WVGBE77L08D045040	403200
WVGBE77L28D044990	403232
WVGBE77LX8D045062	403300
WVGBE77L88D045111	403311
WVGBE77L78D044967	403332
WVGBE77L98D045067	405024
WVGBE77L88D044900	405050
WVGBE77L28D045038	405051
WVGBE77L68D044992	405072
WVGBE77L98D045084	405074
WVGBE77LX8D044994	405078
WVGBE77L68D044863	405245
WVGBE77L48D044845	406524
WVGBE77L98D044940	406530
WVGBE77L28D044987	406530
WVGBE77L98D044999	407218
WVGBE77L38D045081	407218
WVGBE77L28D044889	408056
WVGMB77L78D045151	408057
WVGBE77L78D045097	408110
WVGBE77L58D045051	408112
WVGBE77L58D045132	408146
WVGBE77L58D044837	408149

USA STOP-SALE	Bill-To Dealer
WVGBE77L58D044997	408156
WVGBE77L68D044927	408209
WVGBE77L58D045129	408213
WVGBE77L88D044850	408252
WVGBE77L08D045099	408284
WVGBE77L18D045094	408284
WVGBE77L88D045139	408379
WVGBE77L88D045030	408397
WVGCB77L98D045020	409150
WVGBE77L28D044908	409415
WVGBE77L18D044978	409519
WVGBE77L68D045141	420001
WVGBE77L58D045079	420001
WVGBE77L68D045074	420157
WVGBE77L88D045089	422144
WVGMB77L58D045164	422144
WVGBE77L48D045011	422228
WVGBE77L28D044939	422501
WVGBE77L68D045124	422501
WVGBE77L98D044842	422501
WVGBE77L78D045066	422503
WVGBE77L78D045102	422503
WVGBE77L58D044871	422516
WVGMB77L18D044934	422567
WVGBE77L28D044956	422592
WVGBE77L38D044867	422592
WVGBE77LX8D045076	422595
WVGBE77L28D045069	423322
WVGCB77L08D044984	423328
WVGBE77L28D045119	424122
WVGBE77L08D045121	424166
WVGBE77L78D044919	424224
WVGBE77L18D045161	424315
WVGLE77L38D045036	425019
WVGBE77L48D044926	425085
WVGBE77L88D044959	425155
WVGBE77L18D045127	425161
WVGBE77L68D045107	425428
WVGBE77L58D045115	426027
WVGBE77L48D045056	426030
WVGLE77L78D045170	491972
WVGCB77L98D044949	491972

IMPORTANT!

To ensure that ALL of your personnel are aware of this recall before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc.



VOLKSWAGEN DEALERSHIP COMMUNICATION

To: Dealer Principal, Service Manager, Parts Manager and
Warranty Administrator

Name

Title

Subject: Stop-Sale Order and Safety Recall (R4)
Announcement

Product Department
Compliance

**2008 Model Year Touareg
Inspect and Replace Fuel Supply Line, if Necessary**

January 15, 2008 Date

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION Stop-Sale Order and Safety Recall Announcement

Effective immediately, the nineteen (19) 2008 MY Touareg vehicles listed below are under a mandatory stop-sale order. DO NOT SELL, LEASE OR DEALER TRADE ANY OF THESE VEHICLES. This applies only to the nineteen vehicles listed below.

USA:

WVGBE77L98D045764	WVGBE77L68D045866
WVGBE77L18D045791	WVGBE77L08D045958
WVGCB77L98D045423	WVGBE77L18D046746
WVGBE77L28D046013	WVGBE77L18D045984
WVGBE77L88D046016	WVGBE77L38D045999
WVGBE77L18D046021	WVGBE77L98D046008
WVGBE77L58D046023	WVGBE77L88D045903
WVGBE77L68D046273	
WVGBE77L68D046399	
WVGBE77L08D046625	

CANADA:

WVGBE67L28D046152
WVGZE67LX8D045720

Safety Recall R4 (SAGA code to come)

Volkswagen will notify the NHTSA and Transport Canada of a safety recall on the 2008 model year Touareg vehicles listed in this communication as follows:

What is the problem?

Volkswagen has detected that the supplier of a fuel supply line changed the production flanging process, and this change could lead to insufficient sealing of the fuel supply line connector, which could lead to a fuel leak. Leaking fuel, in the presence of an ignition source, may result in a fire.

IMPORTANT!

To ensure that ALL of your personnel are aware of this recall before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc.

What should dealers do?

- Check your inventory of 2008 Touaregs. If you have an affected vehicle on the list, ***DO NOT*** sell, lease, or dealer-trade it. Please keep any affected vehicle in a secure area where it cannot be made available for sale, lease or trade.
- If you have already traded this vehicle to another dealer, or if you have sold it before the date of this letter, please contact the Campaign Helpline at 1-800-741-2919 as soon as possible.
- Dealers with affected vehicles will be contacted by Volkswagen to arrange for the pick up and return of the affected vehicles to the VPC/Port for repair. Volkswagen Product Specialists at the VPC/Port will inspect and, if necessary, replace the fuel supply line on these vehicles. Once the vehicles are repaired, they will be returned to you.
- Dealers will be reimbursed for floor planning expenses related to these vehicles while they are in Volkswagen's possession.

Important Reminder on Vehicles Affected by Safety and Compliance Recalls

By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Thank you for your assistance in this important matter. If you have any questions or require additional assistance, please contact the Campaign Helpline at 1-800-741-2919.

Volkswagen Product Compliance**IMPORTANT!**

To ensure that ALL of your personnel are aware of this recall before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc.