

**Draft Letter to Independent Distributors
Who Want to Contact Their Own Customers**

Name
Address

April __, 2008

Important Product Safety Recall Notice

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act. Our supplier, Polymer Process Development, LLC (PPD) has filed a notice of non-compliance with NHTSA and a voluntary safety recall is being conducted for the FB20415 ZPY part number with markings DOT 628 or DOT 430. This is the replacement rear window for model year 1999-2003 Lexus RX 300 vehicles. The recall is for temper levels that fail to meet the requirements of Federal Motor Vehicle Safety Standard No. 205. The consequence of this noncompliance is that the replacement glass, if broken, may not break into small pieces as is typically expected of tempered glass. Instead, if broken, the replacement glass may break into larger pieces, which could present an increased risk of injury to the occupants of the vehicle in the event of an accident. As a result of this action, PPG Industries is assisting PPD with the product recall and notification process.

Our records show that you may have purchased this part number with the markings of DOT 430 or DOT 628 from PPG Industries.

Specifically, our records show that you may have purchased the following quantities of this part number from PPG Industries on the following dates:

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-
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We need your prompt cooperation in order to complete this recall:

1. It is a violation of Federal law for the subject glass to be installed as replacement equipment. Dispose of any inventory you still have with DOT430 or DOT628 codes and make a record of the quantities disposed. PPG will provide full credit for those parts. Please report the quantities that you have destroyed to sharbaugh@ppg.com, along with the DOT numbers.
2. We request that you provide contact information (names, addresses, and phone numbers) for anyone to whom you sold this part number, from October 19, 2006 to the current date, so that PPG can contact the installer/consumer about next their steps.
3. If you are unwilling to provide PPG with the requested customer contact information for dealers, distributors, or installers, please forward a copy of this letter to all dealers, distributors and installers to whom you have sold the subject glass within five working days of receipt of this

letter, along with any additional information that will enable your customers to properly identify the subject glass.

4. If you are unwilling to provide PPG with the requested contact information for end-users, please forward an owner notification letter to end-users which meets the requirements of 49 C.F.R. Part 577, within five working days of receipt of this letter. A copy of PPG's Part 577 end-user notification letter is attached as an example for your reference.
5. PPG is providing replacement glass for end-users at no charge, and is arranging for the installation of the replacement glass at no charge to end users.
6. If you do not provide PPG the contact information for your customers, PPG will not be able to arrange for the free replacement of the subject glass. However, PPG will provide reimbursement to you for the installation of replacement glass that you provide to your customers at no charge, on the same terms as the replacements that are being arranged directly by PPG. For each free replacement of subject glass that you arrange for your customer directly, PPG will provide you reimbursement on the following terms.
 - \$138.50 per replacement will be provided by PPG to cover labor and materials (excluding glass). This rate is based on the National Auto Glass Specifications (NAGS) recommended price for replacement of this part number.
 - Replacement glass will be provided by PPG, to you at no cost, delivered to your retail location as specified by you.
 - You must send invoices to One PPG Place, Attn: Douglas Sharbaugh, Pittsburgh, PA 15272. Invoices will be paid net 30 days from receipt of invoice.
 - To receive this reimbursement, a record of the free installation of replacement glass, including the date of installation, location, and partial VIN must be submitted to PPG at the address provide above within 30-days of the date of installation.

PPG is working to contact all end consumers by the end of April, so it is very important that we get your customers' contact information promptly or alternatively that you notify purchasers directly as soon as possible. Please contact us within one week to confirm your response to this notice. All information should be sent to Doug Sharbaugh at sharbaugh@ppg.com.

Regards,

Douglas G. Sharbaugh
PPG Industries, Inc.
Manager, Supply Chain

Attachment



PPG Industries

PPG Industries, Inc.
One PPG Place – 6E
Pittsburgh PA 15272 USA
sharbaugh@ppg.com

Douglas G. Sharbaugh
Supply Chain Manager
412-434-3702 – Telephone

Factory Buyer Customer
Address

March __, 2008

Our supplier, Polymer Process Development LLC (PPD) has filed a formal recall with NHTSA for the FB20415 ZPY part number with markings DOT628 or DOT430. The recall is for temper levels that fail to meet the requirements of Federal Standard ANSI Z26.1. As a result of this action, PPG Industries is assisting PPD with the product recall.

Our records show that you may have purchased this part number with the markings of DOT430 or DOT628 from PPG Industries. Specifically, our records show that you may have purchased the following part numbers from PPG Industries:

quantity	date
quantity	date
quantity	date

We need your prompt cooperation in order to complete the recall:

1. Dispose of any inventory of the part number FB20415ZPY that is marked with DOT430 or DOT628 sold to you by PPG from October 19, 2006 to current the current date. PPG will provide full credit for those parts. Please document and report the quantities of these parts that you are destroying to sharbaugh@ppg.com, along with the DOT numbers.
2. Provide contact information (names, addresses, and phone numbers) for anyone to whom you sold this part number, from October 19, 2006 to the current date so that PPG may contact the installer/consumer about next steps.

PPG needs to contact all end consumers by mid-April, so it is very important that we get your customers' contact information promptly. Please send information within one week. All information should be sent to Doug Sharbaugh at sharbaugh@ppg.com.

Regards,

Douglas Sharbaugh
Supply Chain Manager



Douglas Sharbaugh
Manager, Supply Chain
One PPG Place
Pittsburgh, PA 15272
Phone: 412-434-3702
sharbaugh@ppg.com

March __, 2008

Dear PPGAG Customer:

Our supplier, Polymer Process Development, LLC (PPD) has filed a formal recall with NHTSA for the FB20415 ZPY part number with markings DOT628 or DOT430. The recall is for temper levels that fail to meet the requirements of Federal Standard ANSI Z26.1. As a result of this action, PPG Industries is assisting PPD with the product recall.

Our records show that you may have purchased this part number with the markings of DOT430 or DOT628 from PPG Auto Glass during the period when PPG Auto Glass was selling this product.

In order to complete the recall, we need your prompt cooperation with respect to the following:

1. Dispose of any inventory of the part number FB20415 ZPY that is marked with DOT430 or DOT628 sold to you by PPG Auto Glass from October 19, 2006 to current date. PPG Auto Glass will provide full credit for those parts. Please document and report the quantities that you are destroying to sharbaugh@ppg.com, along with the DOT numbers.
2. Provide the contact information (names, addresses, and phone numbers) for anyone to whom you sold this part number FB20415 ZPY, from October 19, 2006 to the current date, so that PPG can contact the consumer about next steps. Please provide the contact information and the sale date to that customer.

NOTE: If you do not have inventory to destroy, then you only need to provide the contact information for any sales that you have had since October 19, 2006.

PPG needs to contact all end consumers by mid-April, so it is very important that we get the contact information promptly. Please send the information within one week. All information should be sent to Doug Sharbaugh at sharbaugh@ppg.com.

Regards,

Douglas Sharbaugh
Supply Chain Manager