



December 11, 2008

Ms. Kathleen C. DeMeter, Director
Office of Defects
U.S. Department of Transportation
National Highway Traffic Safety Admin.
400 - 7th Street S.W.
Washington, DC 20590

08V-681
(8 pages)

Dear Ms. DeMeter:

Winnebago Industries, Inc. submits the following report pursuant to Part 573 of the NHTSA regulations. The numbered paragraphs below correspond to those found at Part 573.5(c).

1. Winnebago Industries, Inc.
605 W. Crystal Lake Road
Forest City, IA 50436
2. The motor vehicles potentially containing the defect are certain 2009 model year Winnebago[®] (Models: Vista[®] and Sightseer[®]) and Itasca[®] (Models: Sunstar[®] and Sunova[®]). These motor homes were manufactured April 22, 2008 through November 22, 2008. The vehicles were identified using production records showing models and VINs.
3. The total number of vehicles potentially containing the defect is 36.
4. It is estimated that 100 percent of the vehicles contain the defect.
5. Winnebago Industries, Inc. has discovered certain motor homes fail to comply with the requirements of the Code of Federal Regulations, Part 567, Certification. A noncompliance exists whereby the affected vehicles were produced with a Vehicle Certification Label that states Load Range "G" tires when in fact the vehicles are equipped with Load Range "F" tires. **NOTE:** This is not a safety issue. The Load Range "F" tires have the same load carrying capacity as the Load Range "G" tires with the tire pressures stated on the label. Either Load Range "F" or "G" will properly handle the stated axle ratings.
6. N/A.
7. Winnebago Industries, Inc. discovered this noncompliance as a result of our Quality Control Program product review.
8. Winnebago Industries, Inc. will remedy this noncompliance by mailing new Vehicle Certification labels with correct tire load rating to the customer. Winnebago Industries[®] estimates the dealer letter will be mailed on or about January 2, 2009. The owner letter will be mailed two weeks later.
9. Enclosed is a copy of the dealer letter in draft form.

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Ms. Kathleen C. DeMeter, Director

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10. Enclosed is a copy of the owner letter in draft form.

11. The recall documents will carry the Winnebago Industries, Inc. Number 111.

Should you have questions regarding this information, please contact the undersigned.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald W. Post", with a stylized, cursive script.

Ronald W. Post

Product Compliance Manager

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Enclosures



TO: Winnebago Industries, Inc. Dealers

SUBJECT: Campaign #111 – Vehicle Certification Label

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has discovered certain motor homes fail to comply with the requirements of the Code of Federal Regulations, Part 567, Certification. A noncompliance exists whereby the affected vehicles were produced with a Vehicle Certification Label that states Load Range "G" tires when in fact the vehicles are equipped with Load Range "F" tires. **NOTE:** This is not a safety issue. The Load Range "F" tires have the same load carrying capacity as the Load Range "G" tires with the tire pressures stated on the label. Either Load Range "F" or "G" will properly handle the stated axle ratings.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

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MEMORANDUM

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INSTRUCTION TO PERFORM CAMPAIGN #111

Affected Models:

Certain 2009 model year Winnebago® (Models: Vista® and Sightseer®) and Itasca® (Models: Sunstar® and Sunova®).

Repair Procedure:

Refer to the instruction sheet for inspection and replacement of the Vehicle Certification Label.

Parts Information:

The new-vehicle certification labels have been sent to the current registered owner. Use the labels that have been provided with the owner notification. There are no additional parts required. However, should the new labels be unavailable, please contact Winnebago Industries, Inc., Attention: Recall Administrator, for assistance at (800) 628-7692.

REIMBURSEMENT

When the service has been completed, fill out your repair order that has the labor amount and labor operation number listed below. The repair order must be properly signed by both dealer and owner before it is submitted to Winnebago Industries®.

	<u>OPERATION NUMBER</u>	<u>TIME ALLOWANCE</u>
Replacement of Vehicle Certification Label	<u>24110101</u>	<u>.2 hr.</u>

Thank you for your cooperation.

Winnebago Industries, Inc.
Forest City, Iowa 50436

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Enclosures



**RE: BODY SERIAL
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has discovered certain motor homes fail to comply with the requirements of the Code of Federal Regulations, Part 567, Certification. A noncompliance exists whereby the affected vehicles were produced with a Vehicle Certification Label that states Load Range "G" tires when in fact the vehicles are equipped with Load Range "F" tires. **NOTE:** This is not a safety issue. The Load Range "F" tires have the same load carrying capacity as the Load Range "G" tires with the tire pressures stated on the label. Either Load Range "F" or "G" will properly handle the stated axle ratings.

WHAT WE WILL DO

Winnebago Industries, Inc. will replace the Vehicle Certification Labels at no charge to you. New labels are enclosed with this notice.

WHAT YOU SHOULD DO

Follow the enclosed instructions for installation of the new Vehicle Certification Labels.

After the new labels are installed, please complete the enclosed pre-addressed, postage-paid postcard and mail to Winnebago Industries®.

Should you be unable to install the new Vehicle Certification Label yourself, please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately 15 minutes. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. **HOWEVER**, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative (641) 585-6939. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or call toll-free, Vehicle Safety Hotline at 888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Industries Owner Relations by e-mail at or@winnebagoind.com or write us at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage-paid owner reply card and returning it to us.

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IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Industries Owner Relations by e-mail at or@winnebagoind.com or in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage-paid owner reply card and returning it to us.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

Winnebago Industries, Inc.
Forest City, Iowa 50436

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Enclosure



INSTRUCTIONS TO PERFORM CAMPAIGN 111

Models Affected:

This campaign affects a limited number of 2009 model year Winnebago® (Vista® and Sightseer® models) and Itasca® (Sunstar® and Sunova® models).

These motor homes were manufactured April 22, 2008 through November 22, 2008.

Kit Includes:

- (2) Vehicle Certification Labels
- (2) Plastic Overlays
- Instructions

Procedure:

The affected vehicles were produced with Vehicle Certification Labels that state the incorrect tire load range. Incorrect labels will be replaced with correct ones.

The incorrect labels identify the tire load range as “G”. See Photo A. The correct tire load range is “F”. See Photo B.

NOTE: Either the 245/75R19.5 tire load range can support a front Gross Axle Weight Rating (GAWR) of your motor home.

A

INCOMPLETE VEHICLE MANUFACTURED			
BY WORKHORSE CC		06/08	
GVWR	22,000 LB	9,979 KG	
SUITABLE TIRE AND RIM CHOICE			
TIRE	RIM	COLD IN PRESS	
2 KG 24570R19.5G	19.5X6.75	90 PSI	
7 KG 24570R19.5G	19.5X6.75	95 PSI	
EN COMPLETED IN ACCORDANCE WITH THE PRIOR MAI			
LE. THIS VEHICLE CONFORMS TO ALL APPLICABLE			
ARDS IN EFFECT ON THE DATE OF MANUFACTURE SI			

Incorrect Tire Load Range

B

INCOMPLETE VEHICLE MANUFACTURED			
BY WORKHORSE CC		05/08	
GVWR	22,000 LB	9,979 KG	
SUITABLE TIRE AND RIM CHOICE			
TIRE	RIM	COLD IN PRESS	
1 KG 24570R19.5F	19.5X6.75	90 PSI	
1 KG 24570R19.5F	19.5X6.75	95 PSI	
IN COMPLETED IN ACCORDANCE WITH THE PRIOR MAI			
E. THIS VEHICLE CONFORMS TO ALL APPLICABLE			
ARDS IN EFFECT ON THE DATE OF MANUFACTURE SI			

Correct Tire Load Range

Vehicle Certification Labels are located both below the driver's window and inside the Owner InfoCase.

1. Cover the existing Vehicle Certification Label below the driver's window with the corrected label included with this campaign and cover with the protective clear adhesive overlay as shown in Photos C and D.

C



Install Label

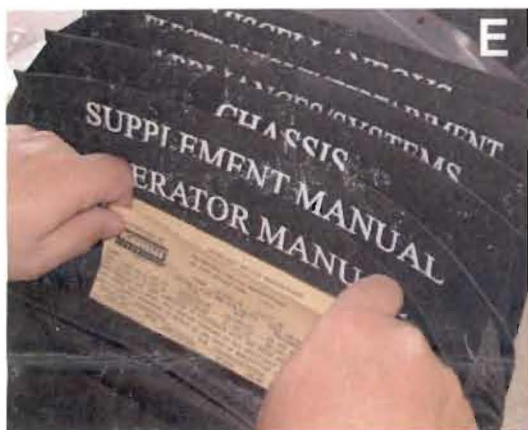
D



Install Overlay

2. Cover the existing Vehicle Certification Label inside the Owner InfoCase with the corrected label included with this campaign and cover with the protective clear adhesive overlay as shown in Photos E and F.

E



Install Label

F



Install Overlay

After the new labels are installed, please complete the enclosed pre-addressed postage paid postcard and mail to Winnebago Industries.