RECALL: OTE-095

08V-653 (7 Pages)

Safety Defect and Noncompliance Report Guide for Vehicles PART 573 Defect and Noncompliance Responsibility and Reports<sup>1</sup>

On <u>09/04/2008</u> 2008, <u>WHEEL CHARGE</u> [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. <u>401</u>) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 <u>Defect and Noncompliance Responsibility and</u> Reports.

Date this report was prepared: 12/01/08

Furnish the manufacturer's identification code for this recall (if applicable): WILL NHTSA #5

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and <u>mailing address</u> of the designated agent as prescribed by 49 U.S.C. §30164.

WILLARD'S GARAGE & RHINO LINGING FAC.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

WILLARD MYERS, PRESIDENT, WILLARd'S GARAGE INC. 1305 BROAD WATER, FT BILLINGS, MT 59002 Telephone Number: 406-259-1472 Fax No.: 406-259-7644

Name and Title of Person who prepared this report.

JACK GARMANAGER

Signed:

RECEIVED 2008 DECEMBER 10 – 10:00 AM OFFICE OF RECALL MANAGEMENT DIVISION

<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to RMD.ODl@dot.gov.

I. Identify the Vehicle Models Involved in the Recall

RECALL: 078-095-

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): FORO	Model Years Involved: 2006 Model(s): 6000LINE 5350 Our
Production Dates: Begin	nning: Ending:
VIN Range: Beginning:	SAME Ending: 1FBSS31236
Vehicle Type: /AN	Bodystyle: PASSENGER VAN
not included in the recal	- O Plan BUTTI OKAPIP I AT
	-G00/00/00 WAEEL CHAIL LIFT -G00/00/00 OP5
Make(s):	Model Years Involved:Model(s):
Production Dates: Begin	nning: Ending:
VIN Range: Beginning:	Ending:
Vehicle Type:	Bodystyle:
Descriptive information not included in the recal	which characterizes/distinguishes the recalled vehicles from those model vehicles   :
Make(s):	Model Years Involved:Model(s):
Production Dates: Begin	nning: Ending:
VIN Range: Beginning:	Ending:
Vehicle Type:	Bodystyle:
	which characterizes/distinguishes the recalled vehicles from those model vehicles $\frac{1}{1} \qquad (1  \sqrt{ERICLE}  ORCY)$

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

RECALL: OTE-095

## II. Identify the Recall Population

		Number of Vehicles
<u>10del</u>	Year	Potentially Involved
	NSE	
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<b>Cotal Number Potentially</b>	Affected by the Recall:	
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	Anecieu by the Actail.	
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. Furnish the approxima lefect or noncompliance:	te percentage of the total number of	
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<ol> <li>Furnish the approxima lefect or noncompliance:</li> <li>Identify and describe how</li> </ol>	te percentage of the total number of the recall population was determined	ned—in particular how the recalled mo of manufacture of the recalled vehicle
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<ol> <li>Furnish the approxima lefect or noncompliance:</li> <li>Identify and describe how</li> </ol>	te percentage of the total number of the recall population was determin s for the beginning and final dates	ned—in particular how the recalled mo of manufacture of the recalled vehicle

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

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## III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

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	<sup>c</sup>
escribe the cause(s) of the defect or noncomplian	ace condition.
escribe the consequence(s) of the defect or nonce	ompliance condition.
lentify any warning which can (a) precede or (b)	) occur. / /
the defect or noncompliance is in a component (	or assembly purchased from a supplier, identify the
ipplier by corporate name and address.	is assembly purchased from a supplier, identify the
lentify the name and title of the chief executive o	officer or knowledgeable representative of the suppl

## IV. Provide the Chronology in Determining the Defect/Noncompliance

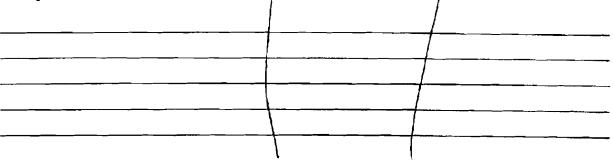
If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

ENSE 9 NOVABE V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.



9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

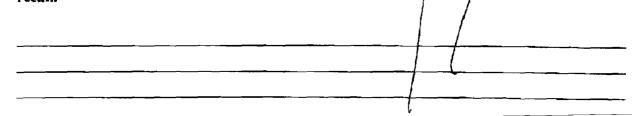
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Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification/to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.



## **VII. Furnish Recall Communications**

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

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