

Safety Defect and Noncompliance Report Guide for Vehicles  
PART 573 Defect and Noncompliance Responsibility and Reports<sup>1</sup>

On OCT 6, 2008, DUCATI MOTOR HOLD [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 577) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: October 14, 2008

Furnish the manufacturer's identification code for this recall (if applicable): RCL-08-004

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

DUCATI MOTOR HOLDING SPA  
VIA CAVALIERI DUCATI 3 40132 BOLOGNA ITALY

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

JONATHAN LAFORTE  
TECHNICAL MANAGER

Telephone Number: 408 343-4437 Fax No.: 408 716-3135

Name and Title of Person who prepared this report.

JONATHAN LAFORTE  
TECHNICAL MANAGER (DNA)

Signed:

J. LaForte 14 OCT 2008

RECEIVED  
2008 OCTOBER 23 - 3:00 PM  
OFFICE OF RECALL  
MANAGEMENT DIVISION

<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): DUCA71 Model Years Involved: 2008 Model(s): DESMOSEDICI RR

Production Dates: Beginning: 19 OCT 07 Ending: 24 APR 08

VIN Range: Beginning: \_\_\_\_\_, Ending: \_\_\_\_\_

Vehicle Type: MOTORCYCLE Bodystyle: DESMOSEDICI RR (2008) STREET

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

IDENTIFIABLE BY VIN NUMBER ONLY

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

100%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
DESMOSEDICI RR	2008	

Total Number Potentially Affected by the Recall:

226

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

$$226/289 = 78\%$$

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

POST FAILURES OF THE FUEL TANK DRAIN AND BREATHER  
HOSES THE CAUSAL PARTS WERE DETERMINED TO BE  
THE HOSE CLAMPS. A PRODUCTION CHANGE OCCURRED 25 APR 2008  
WITH 2 HOSE CLAMPS BEING SUPERSEDED BY PART # 74141001A,  
AND 2 HOSE CLAMPS BEING REPOSITIONED.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

FAILURE OF 2 FUEL DRAIN/BREATHER HOSES

Describe the cause(s) of the defect or noncompliance condition.

INCORRECT INSTALLATION OF 4 FUEL DRAIN/BREATHER HOSE CLAMPS

Describe the consequence(s) of the defect or noncompliance condition.

POSSIBLE FUEL LEAK RESULTING IN POTENTIAL HAZARD TO THE RIDER AND DAMAGE TO THE EQUIPMENT

Identify any warning which can (a) precede or (b) occur.

VISIBLE FUEL LEAKAGE / FUEL ODOR

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

IN HOUSE PRODUCTION

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

IV. Provide the Chronology in Determining the Defect/Noncompliance

*If the recall is for a defect, complete item 6, otherwise item 7.*

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

DURING ENGINE TESTING/PRODUCTION FAILURE ANALYSIS  
QUALITY CONTROL DETERMINED THE HOSE CLAMPS  
HAVE THE POTENTIAL TO DAMAGE THE DRAIN  
BREATHER HOSES

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

REVISED/REPOSITIONED HOSE CLAMPS ENTERED  
PRODUCTION LINES AS OF 25 APR 2008,

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

REVISED TWO, AND REPOSITIONED TWO HOSE CLAMPS,  
REPLACED ORIGINAL HOSES ON FIELD UNITS

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

TWO NEW HOSE CLAMPS AND TWO REPOSITIONED  
HOSE CLAMPS WITH REPLACEMENT OF THE ORIGINAL  
HOSES

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

PRODUCTION AND FIELD REMEDY ARE IDENTICAL

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

DUCATI NORTH AMERICA SERVICE BULLETIN (RECALL)  
TO BE PUBLISHED TO THE NETWORK OF DEALERS, ESTABLISHED  
COMMUNICATION PROCESS THEREFORE NO IMPLEMENTATION PROBLEMS FORESEEABLE

## VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

<b>Recall Bulletin</b>	<b>RCL-08-004</b>
	<b>DNA</b>

Date: October 15, 2008

To: Service Manager  
Dealer Principal, North American Ducati Desmosedici RR Dealer Network

**Subject: Fuel Tank Drain & Breather Hoses**

**Models: Desmosedici RR 2008**

**Important:** All Dealer Principles, Service Managers, and Parts Managers should read and initial this notice.

Dear Ducati Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

NHTSA CAMPAIGN I.D. Number: XXX  
Transport Canada Safety Recall I.D. Number: XXX

Ducati Motor Holding S.P.A. has determined that a safety related defect exists on some M.Y. 2008 Desmosedici RRs.

**Description of defect:**

Ducati Motor Holding S.P.A. has determined that the position of the hose clamps on the fuel filler drain hose and fuel breather hose is incorrect, and that the 2 hoses may have become damaged. This can result in a possible fuel leak.

**Description of remedy:**

The fuel filler drain hose and fuel breather hose will be replaced and the hose clamps will be repositioned.

**Old/new part numbers of modified components:**

Two hoses, part no. 59011581A, were replaced. Two crimp style hose clamps were superseded by hose clamps part no. 74141001A.



**Recall Bulletin RCL-08-004 D16RR Fuel Tank Drain & Breather Hoses**

**Technical solution implementation:**

Production implemented the hoses and revised clamps from frame no. ZDMD100AA8B000663.

**Affected VIN range requiring application of the technical solution:**

Motorcycles having a frame number in the range between ZDM1ZDFW28B to ZDM1ZDFW48B'

**Customer notification:**

Ducati North America, Inc. will notify all known owners of affected vehicles directly by First Class mail. A sample copy of the owner notification letter is enclosed for your information.

**Vehicle allocation:**

Prior to owner notification, we will furnish you a list of affected vehicles (See attached Affected VIN List)

**Limitation on sale or lease of certain vehicles:**

Section 154(d) of National traffic and Motor Vehicle Safety Act of 1996 mandates that dealers correct, prior to sale or lease, any vehicle which contains a defect relating to motor vehicle safety. It is therefore mandatory that any vehicle in your inventory affected by this recall be corrected prior to sale or lease.

**Auto-ship replacement part:**

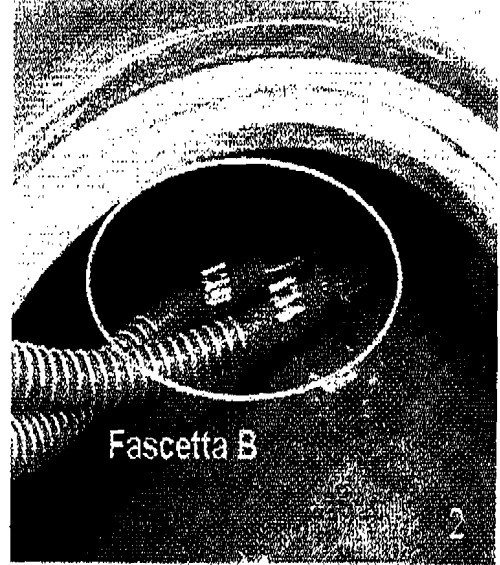
Ducati North America, Inc. will auto-ship to all authorized Ducati dealers initial quantity 2 hoses, part no. 59011581A, and an initial quantity 2 hose clamps, part no. 74141001A. Additional quantities may be ordered as required.



**Recall Bulletin RCL-08-004 D16RR Fuel Tank Drain & Breather Hoses**

**Repair instructions:**

- Remove fuel cap and filler flange from fuel tank, loosen and remove the clamps and hoses.



- Install the new drain and breather hoses (part no. 59011581A) to fuel tank and filler flange and reverse the hose clamp positions; hose clamps A (Phillips screw style clamps) (picture 1) removed from the filler flange shall be installed to the tank while hose clamps B (picture 2) shall be replaced with the new ones (part no. 74141001A) and installed to the filler flange.

**Special tools:**

No special tools are required.

**Time allowance and reimbursement procedure:**

A warranty claim must be submitted in ARCO using the following codes:

Claim type	PC
Subgroup	2
Fault code	056
Safety code	B
Campaign number	XX
Product line	19
Subject	2
Labor operation (24 min.)	071

**Campaign authorization:**

Ducati North America, Inc. will mail a notification letter to all known owners. If a customer does not present this notification letter, it is important that you confirm



**Recall Bulletin RCL-08-004 D16RR Fuel Tank Drain & Breather Hoses**

the eligibility for recall status on the ORACLE portal (Dealer Bikes -> Recall Campaign), before you commence work. Reimbursement requests for duplicate recall campaign repairs will not be accepted.

**Dealer obligation:**

This program is designed to complete the necessary repairs and to achieve owner satisfaction. Therefore, we ask you to take prompt and courteous action in accordance with these directives.

Please provide a copy of this communication to every person in your dealership who has recall-related responsibilities.

Thank you for your cooperation.

Ducati North America, Inc.  
Service Department



Recall Bulletin RCL-08-004 D16RR Fuel Tank Drain & Breather Hoses

*Sample of Customer Letter*

Name  
Address  
City, St, Zip

VIN#

**Subject:       Ducati Motorcycles:  
                  Desmosedici RR  
                  Dealer Bulletin: RCL-08-004**

NHTSA CAMPAIGN I.D. Number: XXX  
Transport Canada Safety Recall I.D. Number: XXX

**Summary of Procedure:** On the above referenced models it is necessary to replace the fuel filler drain hose and fuel breather hose, and the hose clamps will be replaced and repositioned.

Dear Ducati Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act & Transport Canada.

Ducati Motor Holding S.P.A. has decided that a defect that relates to motor vehicle safety exists in certain model year 2008 Desmosedici RR motorcycles, produced prior to April 25, 2008. Our records indicate that you are the owner of a Ducati motorcycle affected by this safety recall campaign. Please take the time to read this letter and help us take the appropriate steps to ensure that your vehicle is operating properly.

Ducati Motor Holding S.P.A. has decided that the fuel tank drain and breather hose clamps may be installed incorrectly. This non-conformity may cause the fuel lines to weaken and break. This can result in damage to the motorcycle and a potential hazard to the rider.

To correct this condition, your authorized Ducati dealer will replace the fuel filler drain hose and fuel breather hose and the hose clamps will be replaced and repositioned at no cost to you for parts and labor.

We request that you contact your authorized Ducati dealer and schedule an appointment, so that the required service can be performed without delay. To locate your nearest authorized Ducati dealer, please go to [www.ducatiusa.com](http://www.ducatiusa.com) and select the "dealer locator" or you may call toll free from the U.S. 800-231-6696. Your dealer can complete the required service in under an hour, if you have an appointment. If your dealer has a number of vehicles awaiting service, additional



**Recall Bulletin RCL-08-004 D16RR Fuel Tank Drain & Breather Hoses**

time may be required.

Precautions - If you are not the only rider of this motorcycle, please advise all other riders of this important information. You may continue to ride this motorcycle; however, if you chose to do so, do not leave this problem unattended.

**Service Problem Help:**

If you believe that your dealer has failed or is unable to perform the service within a reasonable period of time, please write to:

Ducati North America, Inc.  
Attn: Customer Service  
10443 Bandlely Drive  
Cupertino, CA 95014

If you still cannot obtain satisfaction, you may file a complaint with the appropriate Administrator listed below:

**USA Customers:**

National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590  
Or call toll-free hotline at 1-888-327-4236  
(TTY 1- 800-424-9153), or go to [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

**Canadian Customers:**

Canada Motor Vehicle Safety  
And Motor Vehicle Regulation Office  
Telephone: (613) 993-9542

**TREADACT CUSTOMER REIMBURSEMENT PLAN**

Ducati North America, Inc.

If you have paid for the repair described in the attached letter, and you would like to be considered for reimbursement, please contact your authorized Ducati dealer. Expenses from repair facilities outside of the authorized Ducati dealer network will be considered; however, the procedure must meet Ducati North America's standards and use Ducati original replacement parts.

Your authorized Ducati retailer will request a copy of your owner notification letter, as well as, a copy of your previously paid invoice. They inspect the vehicle, if still in your possession, prior to submitting a claim on your behalf to Ducati North America, Inc. for reimbursement.

Please note the following:

Only a repair subject of this safety recall campaign is reimbursable. Ducati North America, Inc will not reimburse consequential expenses such as towing, rental, accommodations, and damage repairs.



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Ducati North America, Inc. will not reimburse for prior repairs that did not utilize original Ducati parts.

We recommend that your authorized Ducati dealer be your primary contact on this issue. We anticipate that your authorized Ducati dealer will be able to answer any questions that you may have regarding your qualifications for reimbursement of a previous repair; however, our Customer Relations Dept. may be contacted at 408-253-0499 for any special assistance required.

We regret any inconvenience to you from this action; however, your safety and satisfaction are important to us. We request that you bring your Ducati motorcycle to your nearest authorized Ducati dealer at your earliest convenience.

Thank you for riding Ducati.

Sincerely,

Ducati North America



Recall Bulletin RCL-08-004 D16RR Fuel Tank Drain & Breather Hoses

ZDM1ZDFWX8B	ZDM1ZDFW58B	ZDM1ZDFWX8B
ZDM1ZDFWX8B	ZDM1ZDFW58B	ZDM1ZDFWX8B
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ZDM1ZDFW48E	ZDM1ZDFW98B	ZDM1ZDFW38B
ZDM1ZDFW48E	ZDM1ZDFWX8B	ZDM1ZDFW38B
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