

## DEFECT INFORMATION REPORT

### 1. Manufacturer's name/address:

The manufacturer of the vehicles covered by this Report is:

Manufacturer's Name  
Manufacturer's Address

RFS Unlimited, Inc.  
12220 N. 153<sup>rd</sup> Ave  
Bennington, NE 68007

### 2. Vehicles Involved:

The vehicles covered by this Report are recreation vehicles that were equipped with certain models of refrigerators manufactured by Dometic, LLC between June 2003 and September 2006. The vehicle models in question are as follows: RM 2652 RB

The vehicles were manufactured during the period from June 2003 through June 2006

### 3. Total number of vehicles:

The total number of vehicles covered by this Report is 1.

### 4. Approximate percentage of vehicles estimated to actually contain the defect:

Based on information received from Dometic, [Manufacturer] believes that approximately .005 percent of these vehicles actually contain the defect.

### 5. Description of the defect:

Under some circumstances, a fatigue crack can develop in the boiler tube of the covered refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

### 6. Chronological summary of events leading to this determination:

Dometic advised [Manufacturer] of its defect determination by letter dated \_\_\_\_\_. [Manufacturer] is not aware of any fires in its vehicles that appear to be related to this defect. [or "[Manufacturer] is aware of only 0 fires in its vehicles that appear to be related to this defect."] Nevertheless, after reviewing the matter, [Manufacturer] decided to submit this defect report.

RECEIVED  
2008 OCTOBER 20 - 10:00 AM  
OFFICE OF RECALL  
MANAGEMENT DIVISION

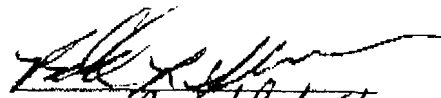
**7. Program for remedying the defect:**

Dometic has arranged to conduct a recall to remedy the potential defect in [Manufacturer's] vehicles at no charge to vehicle owners. See Recall No. 08E-032. Pursuant to 49 CFR 573.6(c)(8)(i) and 573.13, owners will be advised that Dometic will reimburse them if they have incurred costs to obtain a remedy for a refrigerator containing such a defect prior to their receipt of the notification. [Manufacturer] recognizes that as a final stage vehicle manufacturer it remains responsible for the successful completion of the recall campaign.

**8. Furnish a final copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor or purchaser.**

This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov) for review prior to mailing.*

**Note that these documents are to be submitted separately from those provided in accordance with part 579.5 requirements.**

  
NAME *Ronald L. Showers*  
TITLE *President*  
PHONE # *407-238-3810*

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Responsibility and Reports**<sup>1</sup>

On Oct 13, 2008, P&S Unlimited [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. \_\_\_\_\_) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 **Defect and Noncompliance Responsibility and Reports**.

Date this report was prepared: Oct-13-08

Furnish the manufacturer's identification code for this recall (if applicable): DBE-D32

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and **mailing address** of the designated agent as prescribed by 49 U.S.C. §30164.

P&S Unlimited Inc. 12220 N 158<sup>th</sup> Circle PO BOX 197  
Bennington, Ne. 68007

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Ronald Showers President

Telephone Number: 402-238-3810 Fax No.: 402-238-2744

Name and Title of Person who prepared this report.

Ronald L Showers  
President

Signed:

[Signature]

<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

**II. Identify the Recall Population**

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
R/S Unlimited (Truck Conversion Box)	2006	1

Total Number Potentially Affected by the Recall: 1

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 1

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

We have only built 1 conversion with the affected model Refrigerator.

# R&S UNLIMITED, INC.

12220 NORTH 153<sup>RD</sup> CIRCLE  
BENNINGTON, NE 68007 PHONE (402) 238-3810

South Central Auto  
Greg Gifford Owner  
1821 Rodeo Road  
North Platte, NE 69101

Subject: R & S Unlimited, Inc Dometic Refrigerator Recall

Dear Valued Customer: Greg Gifford

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

## REASON FOR THIS RECALL

R & S Unlimited, Inc has decided that a defect which relates to motor vehicle safety exists in certain vehicles it manufactured equipped with Dometic refrigerators. This decision was based on information provided by Dometic Corporation that a defect exists in some of the refrigerators that Dometic manufactured between June 1, 2003 and September 30, 2006 for installation in recreational vehicles. R & S Unlimited, Inc. installed these refrigerators in vehicles that it manufactured from December 2005 until June 2006.

### **The Problem:**

A fatigue crack can develop in the boiler tube of the identified refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

### **Affected Units:**

The potentially affected refrigerators have the following model numbers: RM2652RB

The possible affected units have serial numbers beginning with the following combinations:

320XXXXX through 352XXXXX  
401XXXXX through 452XXXXX  
501XXXXX through 552XXXXX  
601XXXXX through 639XXXXX

If you own one of the above units, it requires immediate service and continuing use could pose a potential safety hazard.

## WHAT WE WILL DO

R & S Unlimited, Inc. , in cooperation with Dometic, will provide owners of all covered refrigerators a rework for the potential defect at no charge for parts or labor. The rework consists of secondary burner housing, a thermal fuse and a melt fuse.

## WHAT YOU SHOULD DO

### How Do I Know If My Refrigerator Is Being Recalled?

- 1) Find your refrigerators' model and serial numbers by opening the refrigerator door and looking for the sticker attached to the side wall of the interior. See the photo instructions included in this mailing for the exact location of the sticker.
- 2) Call **1-888-446-5157** or go to **www.DometicUSA.com** to confirm if your refrigerator is affected by the recall.

### What to Do:

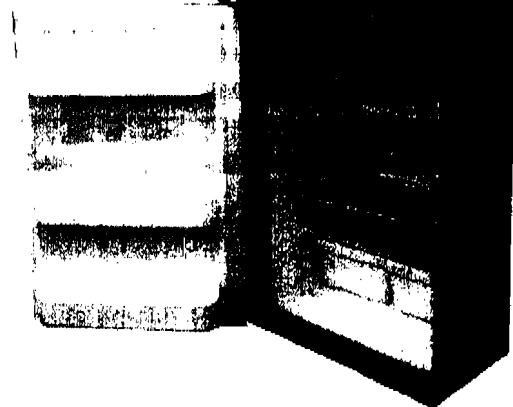
- 1) **Turn the refrigerator off immediately if you notice any of the following indicators:**
  - Leakage or staining at the back of the refrigerator.
  - Yellow residue at the back or sides of the refrigerator.
  - The smell of ammonia.
  - Refrigerator does not properly cool.

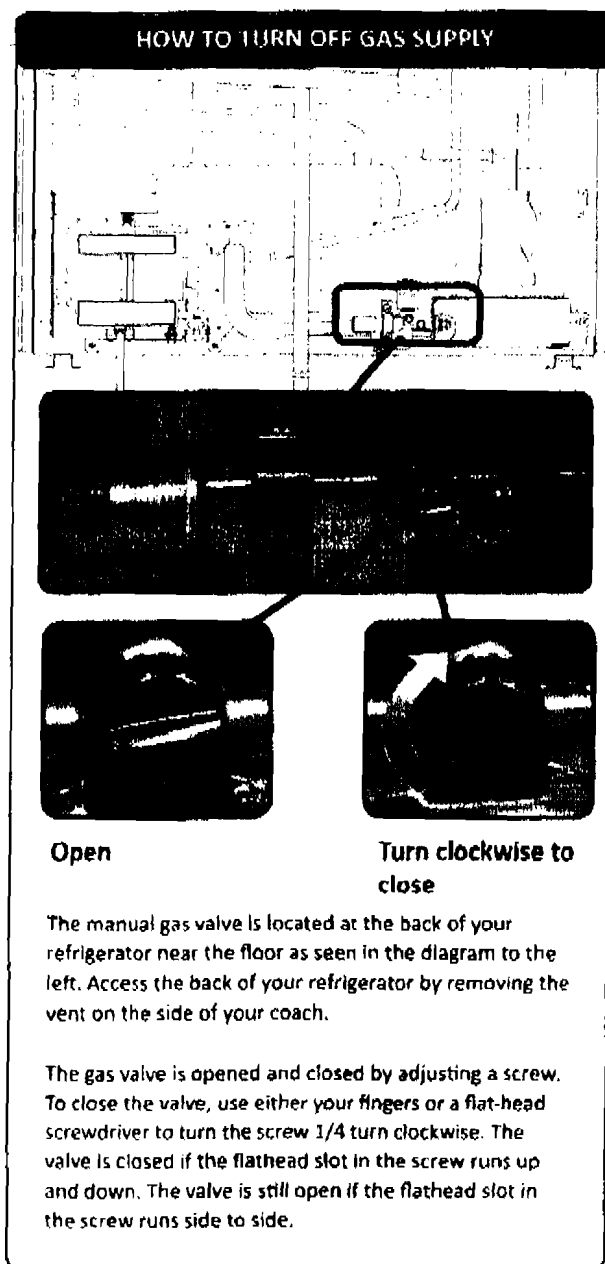
**Any unit found to have one or more of the characteristics mentioned above MUST be shut down and not operated until the unit is fixed and the recall rework administered.**

### Where to find the serial and model numbers on your Dometic refrigerator

The serial and model numbers are both located on a sticker inside the fridge door. It could be on either side of the interior.

Remember, the model number starts with RM or NDR, and the serial number is 8 digits long.





For any unit that does fall within the recall population, but does not exhibit any of the four indicators mentioned in #1, consider the following:

- 2) Do not operate your refrigerator on LP gas under **Any** circumstances. Switching to electric power lowers the incident rate associated with LP gas. If you own a 3-way refrigerator, running the unit on 12-volt power carries the least risk of all. 3-way refrigerators have model numbers that end in "3".

Dometic recommends that the unit not be operated on electric unless absolutely necessary until your unit has been serviced. **If you choose to operate your unit on electric prior to the recall rework, you must inspect the burner area weekly for any of the indicators referenced in number 1 above.**

- 3) Dometic recommends that you turn off the gas valve at the back of your refrigerator. **DO NOT**, however, attempt to disconnect the gas supply. Instructions on how to turn off the gas valve are included in this envelope.
- 4) If you must operate your refrigerator on electric, **DO NOT** operate your refrigerator while in transit or while occupants are asleep.

- 5) The rework kit is available. Please call your preferred service center to set up an appointment. For help in locating a service center, or for the most up-to-date recall information, call 1-888-446-5157.

**Please do not simply go to a dealer or service center without an appointment, since some facilities will not be performing this work, and the ones that are doing the work will need to obtain the appropriate parts. Please bring this letter with you at the time of your scheduled service.**

- 6) If the repair facility fails or is unable to rework the noncompliance without charge and within a reasonable time, please contact us at the number provided above so we can attempt to resolve the problem. You may also submit a written complaint to the Administrator, National Highway Traffic Vehicle Safety Administration, 12200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.
- 7) If you previously paid to repair or replace a Dometic refrigerator that failed due to this defect, you can be reimbursed for your costs pursuant to Dometic's Pre-Notification Reimbursement Program. To be eligible for reimbursement under that Program, you must complete and submit the required form and provide the necessary documentation. The Program and form can be obtained by calling 1-888-446-5157.

**If You No Longer Own This Recreational Vehicle:**

If you are no longer the owner of the recreational vehicle, we would greatly appreciate you furnishing us with the name and the address of the new owner by calling 1-888-446-5157.

**You May Receive More Than One Mailing In Regards to the Recall:**

To reach as many customers as possible R & S Unlimited, Inc. and Dometic will each send notifications in regards to this recall. Be advised that though you may receive multiple notifications, all pertain to this same, single recall.

Your safety and satisfaction with your R & S Unlimited, Inc. product are important to us and we regret any inconvenience to you.

Sincerely,



Ron Showers  
R & S Unlimited, Inc.