

**Around Town Transportation  
Products, LLC.**

307 Dividend Dr.  
Peachtree City, GA 30269  
Telephone: 678-364-1323  
Fax: 678-364-8594

September 16, 2008

Mr. Alex Ansley  
US DOT- NHTSA  
Office of Defects Investigation  
Recall Management / W46-437  
1200 New Jersey Ave SE  
Washington, DC 20590  
P. (202) 493-0481  
F. (202) 366-7882

**08V-478  
(7 pages)**

Dear Mr. Ansley:

On June 25, 2008, Around Town Transportation Products, LLC decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 403) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

This report was prepared on September 12, 2008. The manufacturer's identification code for this recall is **07E-095**.

**1. The full corporate name and the mailing address of the fabricating manufacturer is:**

Around Town Transportation Products, LLC.

307 Dividend Dr. Peachtree City, GA 30269

**The corporate officials whom the agency should contact, with respect to this recall are:**

Scott Benton - Director of Manufacturing

Brian Burroughs – Parts and Warranty Manger

[sbenton@aroundtowntp.com](mailto:sbenton@aroundtowntp.com)

[brian@aroundtowntp.com](mailto:brian@aroundtowntp.com)

Telephone: 678-364-1323 ext. 108

Telephone: 678-364-1323 ext. 107

Sincerely,

Brian Burroughs  
Parts and Warranty Manager

**I. Identify the Vehicle Models Involved in the Recall**

**2. The vehicles involved in the recall are as follows:**

RECEIVED

2008 SEP 18 10:35 AM

DEFECTS INVESTIGATION  
RECALL MGMT DIV.

Make: Ford Model: Econoline Model Year: 2003

Production Dates: Beginning: 8/1/06 Ending: 12/31/06

Vehicle Type: Van Body style: Wheelchair conversion van

Make: Ford Model: Econoline Model Year: 2006

Production Dates: Beginning: 8/1/06 Ending: 12/31/06

Vehicle Type: Van Body style: Wheelchair conversion van

Descriptive information which characterizes/distinguishes the recalled vehicles from those vehicles not included in the recall:

A.T.T.P., LLC. purchased and installed a very limited number of Ricon Corp. wheelchair lifts in our conversion vans. Of all the wheelchair vans that A.T.T.P., LLC. has manufactured, only six vans are affected by this Ricon lift recall. This number represents an extremely small percentage of vehicles, about 2%.

**II. Identify the Recall Population**

**3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.**

<b>Model</b>	<b>Year</b>	<b>Number of Vehicles Potentially Involved</b>
Ford E-350	2003	1
Ford E-250	2006	5

**Total Number Potentially Affected by the Recall:** Six

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:** 100%

**Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

Ricon Corporation, the manufacturer of the wheelchair lifts, supplied A.T.T.P., LLC. with a list of all serial numbers of lifts that could possibly be affected by this recall. After submitting the serial numbers to Ricon's support team via their website, we discovered which of the lifts that were actually affected by Safety Standard Non-Compliance Recall Notification (#07E-095). Once the affected serial numbers were cross-referenced to the VIN numbers in our customer database, we were able to identify which vehicles were affected by this recall.

**III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

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Please refer to Ricon Corporation's Safety Standard Non-Compliance Recall Notification (#07E-095).

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**Describe the cause(s) of the defect or noncompliance condition.**

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Please refer to Ricon Corporation's Safety Standard Non-Compliance Recall Notification (#07E-095).

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**Describe the consequence(s) of the defect or noncompliance condition.**

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Please refer to Ricon Corporation's Safety Standard Non-Compliance Recall Notification (#07E-095).

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**Identify any warning which can (a) precede or (b) occur.**

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Please refer to Ricon Corporation's Safety Standard Non-Compliance Recall Notification (#07E-095).

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**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

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Ricon Corporation

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7900 Nelson Road

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Panorama City, CA 91402

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**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

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Stanton Saucier – General Manager

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William Hinze – Director - Marketing

**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

**6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**

Please refer to Ricon Corporation's Safety Standard Non-Compliance Recall Notification (#07E-095).

**7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

Please refer to Ricon Corporation's Safety Standard Non-Compliance Recall Notification (#07E-095).

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**V. Identify the Remedy**

**8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.**

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Please refer to Ricon Corporation's Safety Standard Non-Compliance Recall Notification (#07E-095).

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**9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.**

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Please refer to Ricon Corporation's Safety Standard Non-Compliance Recall Notification (#07E-095).

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**Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

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Please refer to Ricon Corporation's Safety Standard Non-Compliance Recall Notification (#07E-095).

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**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

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Please refer to Ricon Corporation's Safety Standard Non-Compliance Recall Notification (#07E-095).

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**VI. Identify the Recall Schedule**

**10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

After notification to our customers (with the affected lifts), A.T.T.P., LLC. will accept appointments to repair the lifts according to Ricon's instructions. Should a customer not be able to travel to our facility for repairs, we will assist them in making an appointment at another certified Ricon Dealer.

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**VII. Furnish Recall Communications**

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov) for review prior to mailing.*

**Note** that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

Around Town Transportation  
Products, LLC.

307 Dividend Dr.  
Peachtree City, GA 30269  
Telephone: 678-364-1323  
Fax: 678-364-8594

September 15, 2008

Dear Ricon wheelchair lift owner:

Around Town Transportation Products, LLC. sent this notice to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### REASON FOR THIS RECALL

A.T.T.P., LLC. has determined that a defect, which relates to motor vehicle safety, exists in certain Ford Econoline wheelchair vans. These vehicles have been equipped with Ricon S-Series wheelchair lifts in them. The non-compliance with S6.1 of the 403 is the result of the Threshold Warning System not detecting the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operations the wheelchair or mobility aid, user may move toward the vehicle lift door when the lift platform is below floor level. This situation could cause personal injury.

#### WHAT WE WILL DO

Upon notification, Ricon will provide you or the A.T.T.P., LLC. the replacement parts kit. We will provide all the necessary adjustment instructions and/or replacement parts Free of Charge.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures, please contact Brian at (678) 364-1323 or by email at [brian@aroundtowntp.com](mailto:brian@aroundtowntp.com).

#### WHAT YOU SHOULD DO

Please contact your Ricon dealer as soon as possible to arrange a service date and so the dealer may order the necessary parts for the repair. If you are already factory trained to perform service on Ricon lifts, the repairs can be done at your location. If you are not factory trained to service Ricon lifts, you should contact Brian at Around Town Transportation Products, LLC.

A.T.T.P., LLC. or another Ricon certified Dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible.

After contacting your Ricon dealer, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write Alex Ansley: US DOT- NHTSA  
Office of Defects Investigation Recall Management / W46-437 1200 New Jersey Ave SE  
Washington, DC 20590 P. (202) 493-0481 F. (202) 366-7882

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

Brian Burroughs  
Parts and Warranty Manager  
Around Town Transportation Products, LLC.