

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Reports

On: **August 12, 2008, Pleasure-Way Industries** [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No.**571.108**) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: **August 13, 2008**

Furnish the manufacturer's identification code for this recall (if applicable): **08V-159**

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 D.S.C. §30164.

Pleasure-Way Industries Ltd.
302 Portage ave.
Saskatoon, SK S7J 4C6

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Phil Nickel Warranty & Service Manager

Telephone Number: **(800) 364-0189**

Fax No. **(306) 934-7085**

Name and Title of Person who prepared this report:

Phil Nickel, Warranty & Service Manager



Signed:

³Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

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DEFECTS INVESTIGATION
RECALL MGMT DIV.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): **Pleasure-Way** Model Years Involved: **2007-2008** Model(s): **Ascent & Plateau**

Production Dates: Beginning: **10/09/07** Ending: **11/08/08**

VIN Range: Beginning:

2D07ARL108S308486 –

2W08ATS109N309265

Vehicle Type: **Motor Home** Bodystyle: **Van Camper Class B**

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

All 2007-2008 Ascent & Plateau vehicles equipped with the rear Hitch mount fire carrier.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. **92 %**

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
Ascent	2007 –2008	89
Plateau	2007 - 2008	38

Total Number Potentially Affected by the Recall : **127**

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: **92 %**

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

The 2007-2008 Ascent was a New product line that was released in September of 2007. All Ascent models manufactured and shipped from Pleasure-Ways production facility before August 11, 2008 are subject to non compliance.

The 2007-2008 Plateau was a redesigned model. The first 20 Plateau vehicles manufactured during the production period did not receive the hitch mount tire carrier. Six hitch mount tire carriers were ordered by a Pleasure-way dealers for installation on the 2007-2008 Plateau Motor Home. The remaining 39 Plateau Motor Homes came equipped with the hitch mount tire carrier. These Plateau's were manufactured and shipped before August 11, 2008. Pleasure-Way is recalling all 59 Plateau vehicles built during this time period to ensure all vehicles are covered and repaired.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

According to the FMVSS 571.108 the rear tail light, brake light, and turn signal must be visible from a 45 degree angle from the edge of the light. The installation of the rear hitch mount tire carrier impedes the tail light visibility along the 45 degree angle.

Describe the cause(s) of the defect or noncompliance condition.

Manufactures error in installing the rear hitch mount tire carrier.

Describe the consequence(s) of the defect or noncompliance condition.

Poor rear tail light visibility that may cause an accident.

Identify any warning which can (a) precede or (b) occur.

None

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

N/A

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

N/A

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

- 1) **A letter was received by Pleasure-Way's engineering department August 11, 2008 from another manufacturer. The letter informed Pleasure-Way that there appeared to be a problem with the hitch mount tire carrier infringing on the visibility of the rear tail light under FMVSS 571.108, the visibility at a 45 degree angle.**
- 2) **Pleasure-Way's engineering technologist on August 11, 2008 took measurements and set up angles to determine if the non compliance existed.**
- 3) **August 12, 2008 Pleasure-Way began the process of setting up the criteria for a non conformance recall.**

To Pleasure-Way's knowledge there were no accidents, injuries, fatalities or warranty claims related to the non compliance.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

August 11, 2008 Pleasure-Way's engineering technologist set up and measured the angle of visibility of the rear driver side tail light with the Hitch mount tire carrier in place. It was determined by these measurements that the angle of visibility fell short of the 45 degrees required.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

The immediate remedy is to remove the hitch mount spare tire carrier and all related hardware. This will give clear visibility to the rear driver side tail light. (See attached instructions)

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

The non compliant component is removed and is not visible.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Installation of the rear hitch mount tire carrier was stopped on August 11, 2008. All completed vehicles waiting for shipment are scheduled to have the hitch mount tire carriers removed before shipping.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Recall letters will be sent out to all Dealers and all 2007-2008 Plateau & Ascent owners within the dates August 18 – 22, 2008. A follow up letter will be sent by Oct 15, 2008 to all non complete vehicles.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Attached for your review.

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

PLEASURE-WAY

Industries Ltd.

RECALL NOTICE

**“ THIS NOTICE IS SENT TO YOU IN ACCORDANCE
WITH THE REQUIREMENTS OF THE NATIONAL
TRAFFIC HIWAY SAFETY ADMINISTRATION”**

Pleasure-Way Industries Ltd. has determined that the rear hitch mount tire carrier impedes the visibility of the driver side rear tail, brake and signal light at a 45 degree angle, subject to the rules set out in FMVSS 571.108.

Please take this notice to your nearest Pleasure-Way Dealer or Vehicle Service Facility for immediate removal of the Spare Tire Carrier. Have the dealer contact Phil Nickel at Pleasure-Way 1-800-364-0189. Payment arrangements will be made through Phil Nickel.

Pleasure-Way regrets any inconvenience this may cause you and appreciates your participation in this recall.

Pleasure-Way VIN # _____

Chassis VIN # _____

Sincerely



Phil Nickel

Pleasure-Way Industries Ltd.

**** If your name and address is not correct or if you no longer own this vehicle
contact Pleasure-Way Industries. 1-800-364-0189**

DEFECT or NON COMPLIANCE

The hitch mount spare tire carrier and tire impede the visibility of the driver rear tail light at a 45 degree angle.

MEASURES TAKEN TO CORRECT THE DEFECT

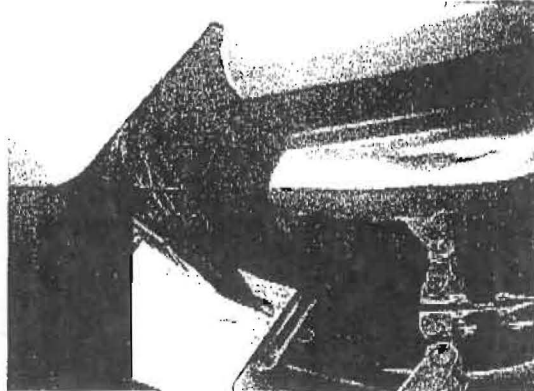
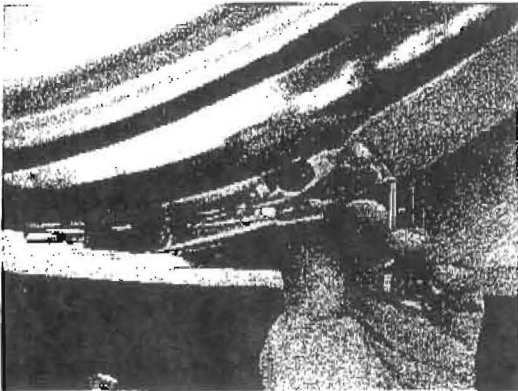
Remove the hitch mount spare tire carrier and all associated hardware.

REPAIR PROCEDURES

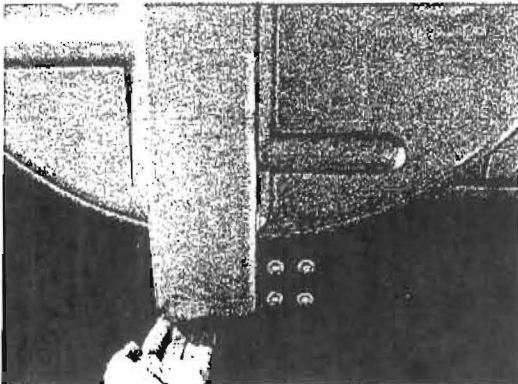
TIRE CARRIER REMOVAL IS MANDATORY

Ascent & Plateau Tire Carrier

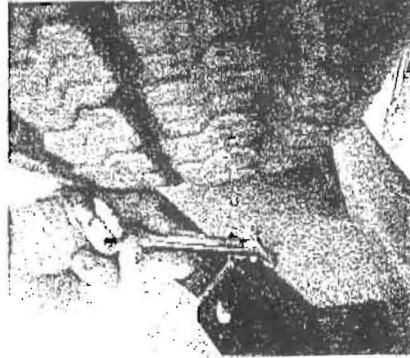
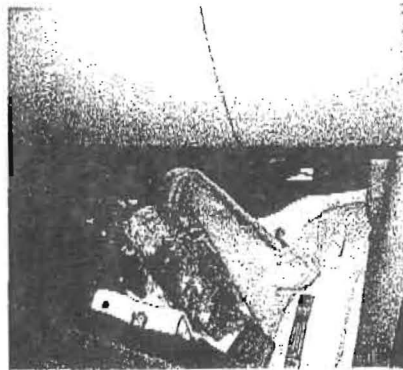
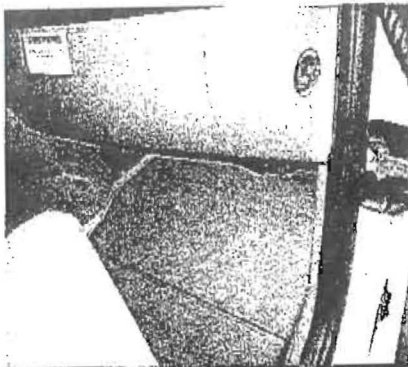
- 1) Remove the Chrome Continental ring by releasing the key clip at the bottom of the ring and spreading it to come off the tire.



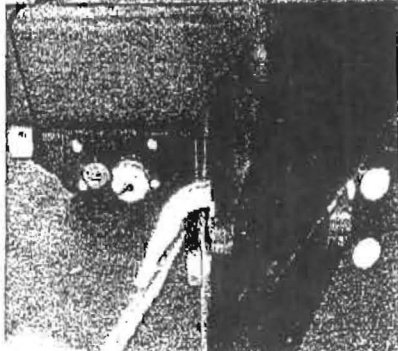
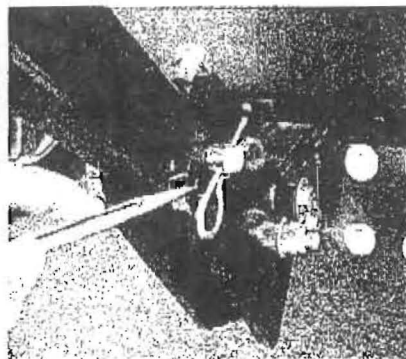
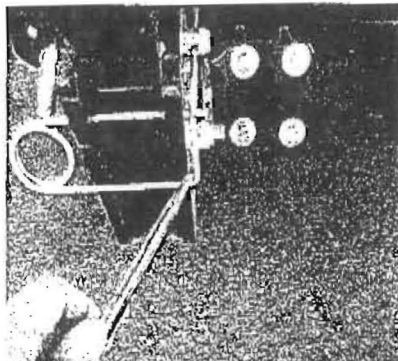
- 2) Remove the plastic tire cover by pulling up from the bottom. Unplug the license light by disconnecting the plugs. Weather seal the end of the vehicle plug.



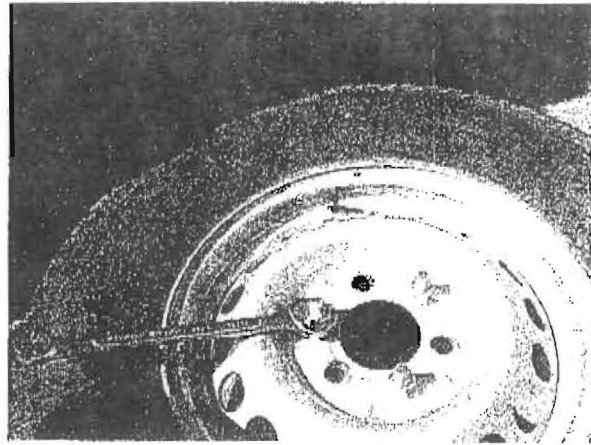
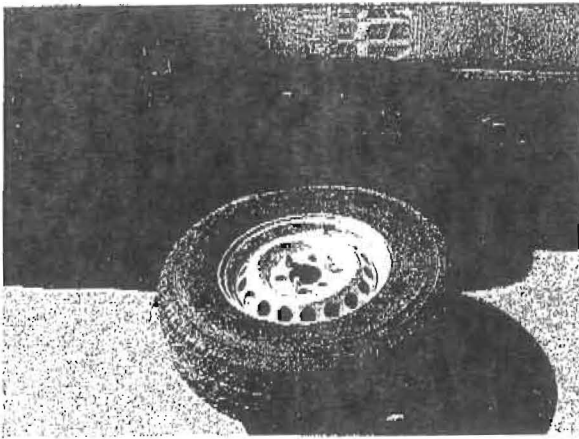
- 3) Release the 15/16" safety bolt on the carrier arm locking pin. You will find a 15/16" wrench in the tool pouch under the passenger front floor board.



- 4) Release and remove the safety pin, the locking clip and the carrier-locking pin from the tire arm.



- 5) Lower the tire to the horizontal position. Use the 15/16" wrench to release the tire from the carrier arm.
(Caution: Tire and carrier arm is heavy use assistance if possible.)

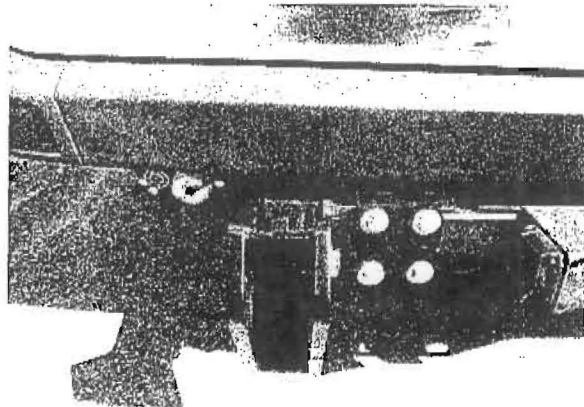
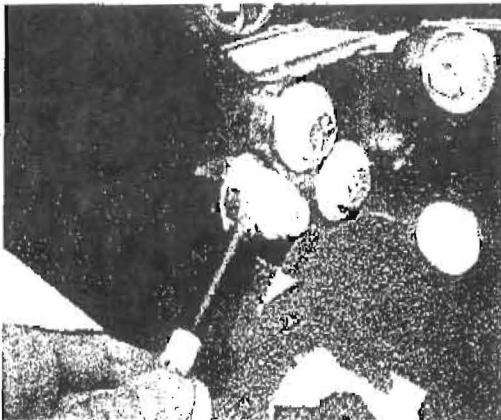


- 6) Refer to your Dodge Sprinter Manual for jacking and tire replacement instructions.

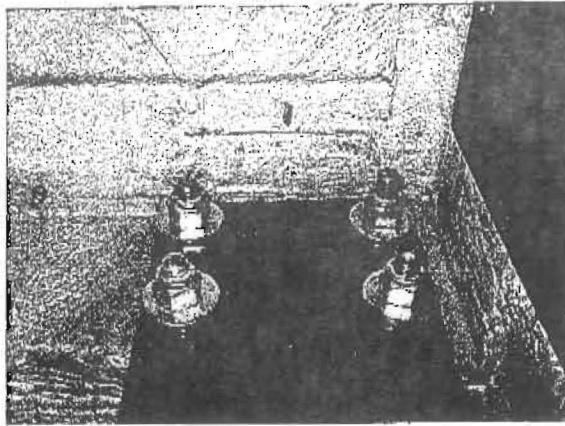
- 7) Remove the spare tire.

Caution: The tire and carrier arm is heavy use assistance if possible for lifting and replacing the locking pin into position.

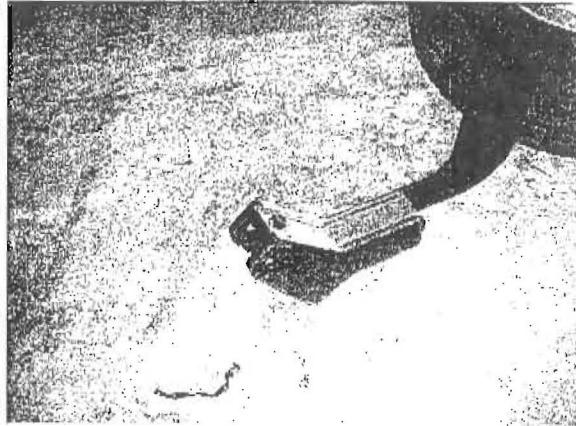
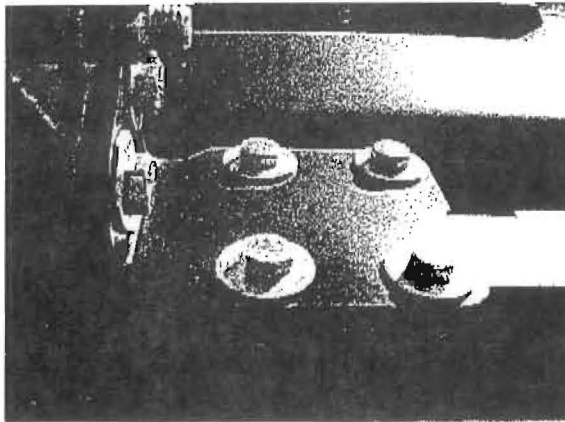
- 8) Remove tire carrier arm bolt and tire carrier arm.



- 9) Remove the upper arm left side panel nuts. After the panel is removed reinstall the nuts and washers and tighten them to the frame of the van.



- 10) Remove the 4 bracket bolts from the hitch assembly and remove the tire carrier arm base.



- 11) Strap the license plate wire under the rear bumper.
12) Remove the vehicle license plate from the spare tire cover and reinstall it in the rear door license plate holder.

- Pleasure-Way is currently working on a solution for the spare tire repair/ replacement.
- Pleasure-Way will notify you when one comes available.