



August 6, 2008

**08V-410**  
**(2 pages)**

Mr. Daniel C. Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE – Room W45-306  
Washington, D.C. 20590

Dear Mr. Smith:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors of a safety defect involving certain 2008 Buick Enclave, 2007-08 GMC Acadia and Saturn Outlook vehicles.

573.6(c)(1): Buick, GMC and Saturn Brands of General Motors Corporation

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2008 Buick Enclave, and 2007-2008 GMC Acadia and Saturn Outlook vehicles currently or previously registered in areas with moderate to heavy annual snowfall. If a buildup of snow or ice on the windshield or on the wipers restricts the movement of the wiper arm, the windshield wiper linkage may become detached from the motor shaft and the wipers may become inoperative.

573.6(c)(6): On February 8, 2008, Product Investigations was informed of four cases involving company vehicles and a Product Investigations Engineer was assigned to evaluate.

The subsequent investigation, including an analysis of warranty claims, indicated that the issue involved only vehicles subjected to heavy snowfalls that were built prior to the implementation of an improved windshield wiper module that included the parts that will be replaced under this field action.

The issue was presented to the Field Performance Evaluation Review Committee and on July 30, 2008, the Executive Field Action Decision Committee decided to conduct a safety recall.

573.6(c)(8): Dealers are to install a new wiper crank arm, driver's side link, and crank arm nut.

Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

573.6(c)(9): GM will provide copies of the dealer bulletin and owner letter when available. It is anticipated, due to parts availability, that GM will notify dealers and owners in October 2008.

Sincerely,

Gay P. Kent  
Director

Product Investigations

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Attachment

**Product Investigations**

Mail Code: 480-210-G11 • 30001 Van Dyke Road • Warren, MI 48090-9020  
N080091 - 573 Letter

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DEFECTS INVESTIGATION  
RECALL MGMT DIV.

573.6(c)(2).(3).(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR  
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Buick	R / V	2008	21,027	01/2007	01/2008	Enclave	100%
GMC	R / V	2007	19,492	09/2006	06/2007	Acadia	"
GMC	R / V	2008	24,821	04/2007	01/2008	Acadia	"
Saturn	R / V	2007	11,245	08/2006	06/2007	Outlook	"
Saturn	R / V	2008	12,224	04/2007	01/2008	Outlook	"
	GM Total:		88,809				

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