

# CREATIVE MOBILE SYSTEMS, INC.

## Creative Carts LLC

STAINLESS STEEL MANUFACTURER'S

189 ADAMS STREET P.O. BOX 8198

MANCHESTER, CT. 06042

Tel. 860-649-6272

Fax 860-643-2830

July 15, 2008

**08V-373**  
**(10 pages)**

U.S. Department of Transportation  
National Highway Traffic Safety Administration

Reference: EQ08-010

Dear Mr. George Person,

We are a Connecticut Manufacturer License No. M836. Our primary business is manufacturing mobile food carts and trailers. We do also install food service equipment in used step vans, of which we did two in June of 2005. In these two units we installed the Dometic Corp. units RM2852. I do not have the serial numbers on these two units and I have tried to obtain them from my customers with no luck. I have also tried to call Dometic and see if they could track them some way to see if either or both of these units are defective and again I was not successful in this endeavor. I know for certain that one unit will be fine as there is no heat source near the refrigerator. (Please find the truck layout). I do not have a layout of the second truck.

My two customers still own these units. I have the following information on them:

Rae Stang (layout attached)  
5207 Route 28  
Mount Tremper, NY 12457  
Telephone 845-688-7959

Ski Explorers Inc.  
7360 Gilford Drive Suite 203  
Frederick MD 21704  
Brannon Thompson-contact  
Telephone 301-471-1153

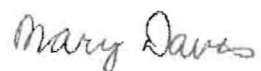
RECEIVED

2008 AUG -1 A 10:35

DEFECTS INVESTIGATION  
RECALL MGMT DIV.

I plan to notify both of my customers by mail and see if I can obtain the serial numbers.

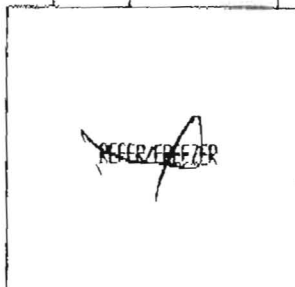
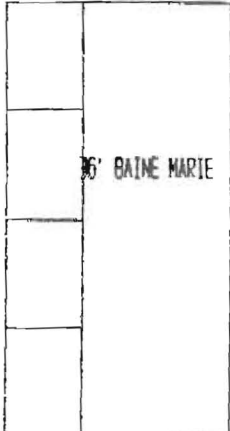
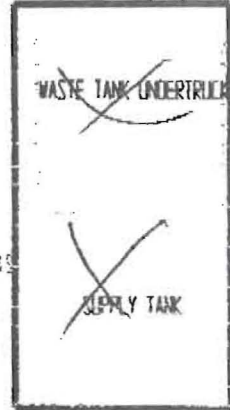
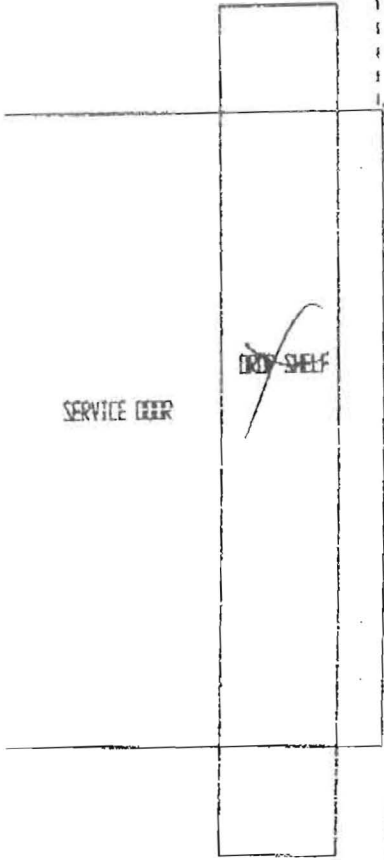
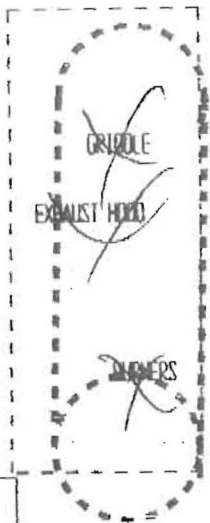
Respectfully submitted,

A handwritten signature in cursive script that reads "Mary Davis".

Mary Davis  
Office manager  
Creative Mobile Systems, Inc.  
860-649-6272

SHELVING AS MUCH AS POSSIBLE

14 GAL BELLE  
MOUNTAIN  
PROPANE TANK



Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Responsibility and Reports**<sup>1</sup>

On April 11, 2008, Dometic [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 49CFR) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: 7-15-08

Furnish the manufacturer's identification code for this recall (if applicable): N/A

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

N/A

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

\_\_\_\_\_

Telephone Number: 860 649 6272 Fax No.: 860 643 2830

Name and Title of Person who prepared this report.

Mary Davis

Signed:

Mary Davis

<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov).

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

N/A

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

\_\_\_\_\_  
\_\_\_\_\_ N/A

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

N/A

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

\_\_\_\_\_  
\_\_\_\_\_

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

N/A

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

\_\_\_\_\_  
\_\_\_\_\_

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

**II. Identify the Recall Population**

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<b>Model</b>	<b>Year</b>	<b>Number of Vehicles Potentially Involved</b>
(2) RM 2852 were installed into used Step vans in June of 2025. The serial numbers are not on the original invoice and are not known.		

Total Number Potentially Affected by the Recall: 2

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

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III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

N/a

Describe the cause(s) of the defect or noncompliance condition.

N/a

Describe the consequence(s) of the defect or noncompliance condition.

N/a

Identify any warning which can (a) precede or (b) occur.

N/a

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Dometic Corporation

P.O. Box 73344

Chicago IL 60673-7344

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Unknown

**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims. N/A

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

N/A

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**V. Identify the Remedy**

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

N/A

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9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

N/A

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

N/A

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

N/A

**VI. Identify the Recall Schedule**

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

N/A

## VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

(see attached letter)