



NEWMAR QUALITY: A WAY OF LIFE.

Date: Thursday, July 24, 2008

Re: NHTSA recall number 08V-275

08V-343
(5 pages)

Mr. Dan Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE.
Washington, DC 20590

Dear Mr. Smith:

Please find enclosed a compulsory 'defect and noncompliance information report' as specified by 49 CFR Part 573.6. Newmar Corporation is submitting this report in response to notification of a recall being conducted by Spartan Chassis, Inc. (NHTSA recall number 08V-275) due to a potential hardware defect presenting a latent crash risk in motor home chassis with specific fasteners. Newmar Corporation will issue a Technical Service Bulletin to our dealers. Spartan Chassis, Inc. will be conducting this recall in its entirety.

We are continuing preparation of required documentation which will be sent via certified mail.

Sincerely,

Ryan A. Lehman
Codes and Compliance Manager
Newmar Corporation
rlehman@newmarcorp.com

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DEFECTS INVESTIGATION
RECALL MGMT DIV.

49 CFR Part 573.6
Defect and Noncompliance Information Report

On **June 30, 2008**, Newmar Corporation received notification, from a representative of **Spartan Chassis, Inc.**, informing of a potential defect relating to motor vehicle safety existing in the vehicles listed below. Newmar Corporation is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573.6, **Defect and Noncompliance Information Report**.

This report was prepared on **Wednesday, July 23, 2008**.

The manufacturer's identification number for this recall is **08V-275**.


1. The "Final Stage" vehicle manufacturer.

Newmar Corporation
355 N. Delaware St.
Nappanee, IN 46550

All inquiries should be directed to:

Carol Walker
Warranty Recovery Manager
Consumer Affairs
Newmar Corporation
355 N Delaware St.
Nappanee, IN 46550-0030
Phone: (574) 773-7791
Fax: (574) 773-2007

This report was prepared by:


Ryan A. Lehman
Codes and Compliance Manager
Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030
Phone: (574) 773-7791
Fax: (574) 773-5153

2. Identify the vehicle involved in the recall.

The recreational vehicle models involved in the recall are:

2009 All Star ME Motorhome
2009 Dutch Aire DP Motorhome
2009 Dutch Star DP Motorhome
2009 Essex DP Motorhome
2009 Mountain Aire DP Motorhome
2009 Ventana DP Motorhome

These vehicles were manufactured by Newmar Corporation between August 20, 2007 and May 28, 2008.

3. Furnish the total number of vehicles recalled potentially containing the defect or non-compliance.

The total number of vehicles covered by this report is 64.

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance.

100% of the vehicles catalogued may contain the defect.

5. Describe the defect or non-compliance. The description should address the nature and physical location of the defect or non-compliance. Illustrations should be provided as appropriate.

After some period of use, certain chassis fasteners may fracture resulting in poor vehicle handling, loss of steering, and/or reduced level of suspension performance.

5a. Describe the cause of the defect or noncompliance.

A potentially inconsistent heat treat process during the manufacturing process of these fasteners may have subjected them to hydrogen embrittlement.

5b. Describe the consequence(s) of the defect or noncompliance condition.

The potential consequences are as follows: 1) Steering gear mount could loosen at the frame mounting joint resulting in poor handling or loss of steering. 2) IFS cradle mounts could have a reduction in clamp force causing a reduced level of front suspension performance. 3) Shock mounts could be dismounted from the frame resulting in reduced performance of the suspension.

5c. Describe any warning which can (a) precede or (b) occur.

Warning signs may be as follows: 1) Fractured fasteners at the steering gear mount could result in loose vehicle steering. 2) Fractured fasteners at the IFS cradle could result in loose steering and/or a loud "knocking" noise. 3) Fractured fasteners at the shock mounts could result in a loud "knocking" noise or poor suspension performance.

5d. If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address:

Spartan Chassis, Inc.
1000 Reynolds Road
Charlotte, MI 48813
Phone: (517) 543-6400

6. If defect, furnish a chronological summary with dates of all the principal events that were the basis for the determination of the defect. Include number of reports, accidents, injuries, fatalities, and warranty claims.

Newmar Corporation received notice of NHTSA recall number 08V-275 on Monday, June 30, 2008 from Spartan Chassis, Inc.

Newmar Corporation is not aware of any property damage, injury or death, in vehicles manufactured by Newmar, attributed directly or indirectly to utilization of chassis manufactured by Spartan Chassis, Inc.

7. If noncompliance, identify and provide the test results or other data in chronological order with dates on which the noncompliance was determined.

N/A

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Spartan Chassis, Inc. will assume responsibility for coordinating and executing this recall, in its entirety, on behalf of Newmar Corporation and will offer to provide owners of all covered vehicles a rework for the potential defect at no charge for parts or labor. Newmar will provide a list of vehicles, by vehicle identification numbers, along with names and addresses of purchasers of those vehicles. The field remedy described in Spartan Recall Service Bulletin RSB08-940-002, referenced in NHTSA recall number 08V-275, has been deemed effective by Spartan Chassis.

8a. Clearly describe the distinguishing characteristics of the remedy component/ assembly versus the recalled component/ assembly.

Per Spartan Chassis, Inc. (Spartan Recall Service Bulletin RSB08-940-002, referenced in NHTSA recall number 08V-275)

8b. Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, state so.

Per Spartan Chassis, Inc. (NHTSA recall number 08V-275)

8c. Furnish a recall schedule or agenda, with specific dates, for notification to other manufacturers, dealers/retails, and purchasers. Please identify any foreseeable problems with implementing this recall.

Spartan Chassis, Inc. will assume responsibility for coordinating and executing this recall, in its entirety, on behalf of Newmar Corporation.

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications concerning this recall.

We are continuing preparation of required documentation which will be sent via certified mail.

9a. The manufacturer's campaign identification number, if not identical to the number assigned by NHTSA.

Newmar Corporation's identification number will be assigned by NHTSA.

*All documents to be faxed to (202) 366-7882 followed by submission via certified mail.