



RECEIVED

2008 JULY 11 A 10:35

DEFECTS INVESTIGATION  
RECALL MGMT DIV.

June 17, 2008

Ms. Kathleen C. DeMeter, Director  
Office of Defects  
U.S. Department of Transportation  
National Highway Traffic Safety Admin.  
400 - 7th Street S.W.  
Washington, DC 20590

**08V-337**  
**(8 pages)**

Dear Ms. DeMeter:

Winnebago Industries, Inc. submits the following report pursuant to Part 573 of the NHTSA regulations. The numbered paragraphs below correspond to those found at Part 573.5(c).

1. Winnebago Industries, Inc.  
605 W. Crystal Lake Road  
Forest City, IA 50436
2. The motor vehicles potentially containing the defect are certain 2008 model year Winnebago® (Models: Access™, Outlook®, Aspect®) and Itasca® (Models: Impulse®, Spirit®, Cambria®) and 2009 model year Winnebago Chalet® motor homes built on 2008 model year Ford® E450 chassis. These motor homes were manufactured September 20, 2007 through May 1, 2008. The vehicles were identified using production records showing models and VINs.
3. The total number of vehicles potentially containing the defect is 1,040.
4. It is estimated that 100 percent of the vehicles contain the defect.
5. Winnebago Industries, Inc. has decided a safety defect exists where the affected vehicles were produced with a Vehicle Certification label that states the incorrect tire pressures. At the stated pressures, the tires are unable to support the 5,000-lb. front Gross Axle Weight Rating (GAWR) of the vehicle. The correct front tire pressures are 75 psi. The incorrect labels read 65 psi front tire pressures. The 225/75R16 tires can only support a front GAWR of 4,670 lbs. at the incorrectly stated pressures. Federal Motor Vehicle Safety Standard 120 requires that tires inflated to the pressure stated on the label must support the GAWR. Failure to follow proper vehicle loading specifications and tire inflation recommendations can result in tire damage and vehicle instability.
6. Winnebago Industries, Inc. discovered this defect as a result of our Quality Control Program product review.
7. N/A.
8. Winnebago Industries, Inc. will remedy this defective situation by mailing new Vehicle Certification labels with correct tire pressures to the customer. Winnebago Industries® estimates the dealer letter will be mailed on or about June 27, 2008. The owner letter will be mailed two weeks later.
9. Enclosed is a copy of the dealer letter in draft form.

RP120/1

Ms. Kathleen C. DeMeter, Director  
June 17, 2008  
Page Two

10. Enclosed is a copy of the owner letter in draft form.

11. The recall documents will carry the Winnebago Industries, Inc. Number 109.

Should you have questions regarding this information, please contact the undersigned.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald W. Post". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Ronald W. Post  
Product Compliance Manager

RP120/2

Enclosures

**TO: Winnebago Industries, Inc. Dealers**

**SUBJECT: Campaign #109 – Vehicle Certification Label**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

### **REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided a safety defect exists where the affected vehicles were produced with a Vehicle Certification label that states the incorrect tire pressures. At the stated pressures, the tires are unable to support the 5,000-lb. front Gross Axle Weight Rating (GAWR) of the vehicle. The correct front tire pressures are 75 psi. The incorrect labels read 65 psi front tire pressures. The 225/75R16 tires can only support a front GAWR of 4,670 lbs. at the incorrectly stated pressures. Federal Motor Vehicle Safety Standard 120 requires that tires inflated to the pressure stated on the label must support the GAWR. Failure to follow proper vehicle loading specifications and tire inflation recommendations can result in tire damage and vehicle instability.

### **OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

### **DEALER CAMPAIGN RESPONSIBILITY**

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

**INSTRUCTION TO PERFORM CAMPAIGN #109**

**Affected Models:**

Certain 2008 model year Winnebago® (Models: Access™, Outlook®, Aspect®) and Itasca® (Models: Impulse®, Spirit®, Cambria®) and 2009 model year Winnebago Chalet® motor homes built on 2008 model year Ford® E450 chassis.

**Repair Procedure:**

Refer to the instruction sheet for inspection and replacement of the Vehicle Certification label.

**Parts Information:**

The new vehicle certification labels have been sent to the current registered owner. Use the labels that have been provided with the owner notification. There are no additional parts required. However, should the new labels be unavailable, please contact Winnebago Industries, Inc., Attention: Recall Administrator, for assistance at (800) 628-7692.

**REIMBURSEMENT**

When the service has been completed, fill out your repair order that has the labor amount and labor operation number listed below. The repair order must be properly signed by both dealer and owner before a request for reimbursement is submitted to Winnebago Industries®.

	<b><u>OPERATION NUMBER</u></b>	<b><u>TIME ALLOWANCE</u></b>
Replacement of Vehicle Certification Label	<u>24090101</u>	<u>0.2 hr.</u>

Thank you for your cooperation.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

RP120/5

Enclosures



# INSTRUCTIONS TO PERFORM CAMPAIGN 109

## Models Affected:

This campaign affects a limited number of 2008 model year Winnebago® (Access™, Outlook®, and Aspect® models), Itasca® (Impulse®, Spirit®, and Cambria® models), and 2009 model year Winnebago Chalet® motor homes built on 2008 model year Ford® E450 chassis.

These motor homes were manufactured September 20, 2007 through May 1, 2008.

## Kit Includes:

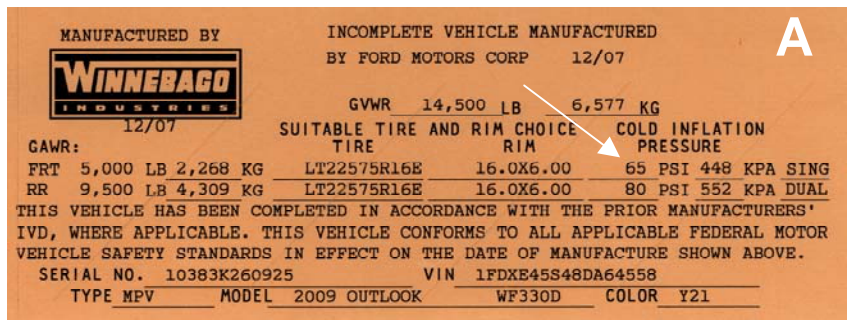
- (2) Vehicle Certification Labels
- (2) Plastic Overlays
- Instructions

## Procedure:

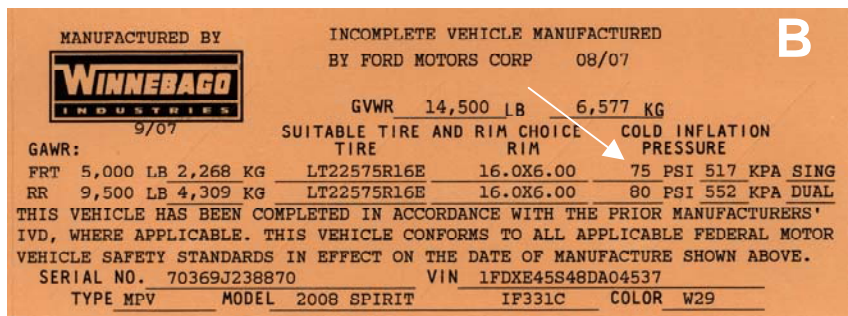
The affected vehicles were produced with Vehicle Certification Labels that state the incorrect front tire pressures. Incorrect labels will be replaced with correct ones.

The incorrect labels identify the front tire pressures at 65 psi. See Photo A. The correct front tire pressures are 75 psi. See Photo B.

NOTE: The 225/75R16 tires can only support a front Gross Axle Weight Rating (GAWR) of 4,670 lbs. at the incorrectly stated pressures. The front axle rating for the 2008 model year Ford E450 chassis is 5,000 lbs.



Incorrect Tire Pressures



Correct Tire Pressures

Vehicle Certification Labels are located both on the driver's door and inside the Owner InfoCase.

1. Cover the existing Vehicle Certification Label on the driver's door with the corrected label included with this campaign and cover with the protective clear adhesive overlay as shown in Photos C and D.



2. Cover the existing Vehicle Certification Label inside the Owner InfoCase with the corrected label included with this campaign and cover with the protective clear adhesive overlay as shown in Photos E and F.



Inflate front tires to 75 psi.

*After the new labels are installed, please complete the enclosed pre-addressed postage paid postcard and mail to Winnebago Industries.*

**RE: BODY SERIAL  
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

**REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided a safety defect exists where the affected vehicles were produced with a Vehicle Certification label that states the incorrect tire pressures. At the stated pressures, the tires are unable to support the 5,000-lb. front Gross Axle Weight Rating (GAWR) of the vehicle. The correct front tire pressures are 75 psi. The incorrect labels read 65 psi front tire pressures. The 225/75R16 tires can only support a front GAWR of 4,670 lbs. at the incorrectly stated pressures. Federal Motor Vehicle Safety Standard 120 requires that tires inflated to the pressure stated on the label must support the GAWR. Failure to follow proper vehicle loading specifications and tire inflation recommendations can result in tire damage and vehicle instability, which could result in a crash without prior warning.

**OWNER NOTIFICATION**

Winnebago Industries, Inc. will replace the Vehicle Certification labels at no charge to you. New labels are enclosed with this notice.

**WHAT YOU SHOULD DO**

Follow the enclosed instructions for installation of the new Vehicle Certification labels. After the new labels are installed, please complete the enclosed pre-addressed, postage-paid postcard and mail to Winnebago Industries®.

Should you be unable to install the new Vehicle Certification labels yourself, please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately 15 minutes. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative [(641) 585-6939]. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR**

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Industries Owner Relations by e-mail at [or@winnebagoind.com](mailto:or@winnebagoind.com) or write us at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436, or by telephone at (641) 585-6939 or (800) 537-1885.

Page Two

**IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE**

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Owner Relations by e-mail at [or@winnebagoind.com](mailto:or@winnebagoind.com) or in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage-paid owner reply card and returning it to us.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

RP120/7

Enclosure