

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On March 25, 2008, Norcold [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: 7-14-08

Furnish the manufacturer's identification code for this recall (if applicable): DBE-030

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

NRC Modifications, Inc.
51045 Greenfield Parkway, Middlebury IN 46540

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Norcold Recall Center

Telephone Number: 800-767-9101 Fax No.: _____

Name and Title of Person who prepared this report.

Rhonda Albano
Office Manager

Signed:

Rhonda Albano

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DEFECTS INVESTIGATION
RECALL MGMT DIV.

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
NRC Motorhome	1999	1
NRC Motorhome	2000	5
NRC Motorhome	2001	6

Total Number Potentially Affected by the Recall:

12

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Describe the cause(s) of the defect or noncompliance condition.

The nature of the defect is a fatigue failure in the section of the cooling unit which contains the refrigerant.

Describe the consequence(s) of the defect or noncompliance condition.

This failure could allow the liquid solution to slowly leak from the cooling unit.

Identify any warning which can (a) precede or (b) occur.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

George Strasburg, (734) 769-9588

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

Updated 05/16/08

INVOICE	SHIP DATE	OEM/DIST	VEHICLE MAKE	NHSTA	STATUS	CLOSED DATE	MODEL	REFR SERIAL #	CUSN	SHIPPED TO
161321	12/07/99	OEM	NRC MODIFICATIONS, INC.	08E030000	OPEN		1200LRIM	778070	1126582	NRC MODIFICATION
163738	01/19/00	OEM	NRC MODIFICATIONS, INC.	08E030000	OPEN		1200LRIM	788371	1110318	NRC MODIFICATION
169756	08/09/00	OEM	NRC MODIFICATIONS, INC.	08E030000	OPEN		1200LRIM	861646	1206713	N R C MODIFICATION
171682	08/28/00	OEM	NRC MODIFICATIONS, INC.	08E030000	OPEN		1200LRIM	869511	1215859	N R C MODIFICATION
178039	12/06/00	OEM	NRC MODIFICATIONS, INC.	08E030000	OPEN		1200LRIM	895639	1240104	N R C MODIFICATION
178646	12/19/00	OEM	NRC MODIFICATIONS, INC.	08E030000	OPEN		1200LRIM	903225	1248136	N R C MODIFICATION
182418	02/21/01	OEM	NRC MODIFICATIONS, INC.	08E030000	OPEN		1200LRIM	910682	1255794	N R C MODIFICATION
181427	02/07/01	OEM	NRC MODIFICATIONS, INC.	08E030000	OPEN		1200LRIM	911218	1255978	N R C MODIFICATION
184049	03/20/01	OEM	NRC MODIFICATIONS, INC.	08E030000	OPEN		1200LRIM	921276	1285969	N R C MODIFICATION
184049	03/20/01	OEM	NRC MODIFICATIONS, INC.	08E030000	OPEN		1200LRIM	921281	1283651	N R C MODIFICATION
185494	04/05/01	OEM	NRC MODIFICATIONS, INC.	08E030000	OPEN		1200LRIM	922274	1267651	N R C MODIFICATION
185494	04/05/01	OEM	NRC MODIFICATIONS, INC.	08E030000	OPEN		1200LRIM	922278	1267644	N R C MODIFICATION

VEHICLE MODEL	VIN #	VEHICLE MFGDATE
FREIGHTLINER CENTURY CLASS	1FV6SXA9YL	12/23/1999
FREIGHTLINER CENTURY CLASS	1FV6SWEA1Y	01/25/2000
FREIGHTLINER CENTURY CLASS	1FV6SWEA9Y	08/25/2000
FREIGHTLINER FL-112	1FVXTWEB4Y	09/11/2000
FREIGHTLINER CENTURY CLASS	1FVHBBAV31L	12/18/2000
FREIGHTLINER CENTURY CLASS	1FV6SWEA0Y	12/22/2000
FREIGHTLINER CENTURY CLASS	1FVHBBAV11I	03/08/2001
INTERNATIONAL EAGLE	2HTCNAER41	02/23/2001
KENWORTH T-600	1NKAHB8X01.	03/26/2001
FREIGHTLINER CENTURY CLASS	1FVHBBAV91	03/30/2001
FREIGHTLINER COLUMBIA	1FVAA6AV01I	04/17/2001
FREIGHTLINER CENTURY CLASS	1FVABBAV31	04/11/2001

LAST KNOWN OWNER

OWNER	ADDRESS	CITY	STATE	ZIPCODE
COUNTRY MOTOR TRAILER SALES CM123	PO BOX 131	EDINBURG	IL	62531
COUNTRY MOTOR TRAILER SALES CM129	PO BOX 131	EDINBURG	IL	62531
COUNTRY MOTOR TRAILER SALES CM155	PO BOX 131	EDINBURG	IL	62531
COUNTRY MOTOR TRAILER SALES CM177	PO BOX 131	EDINBURG	IL	62531
COUNTRY MOTOR TRAILER SALES CM180	PO BOX 131	EDINBURG	IL	62531
COUNTRY MOTOR TRAILER SALES CM182	PO BOX 131	EDINBURG	IL	62531
COUNTRY MOTOR TRAILER SALES CM181	PO BOX 131	EDINBURG	IL	62531