



June 24, 2008

08V-288  
(5 Pages)

Mr Daniel C. Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
West Building  
Washington, DC 20590



RE: Defect Information Report; Vehicles Equipped with  
Certain Refrigerators Manufactured by Dometic Corporation

Dear Valued Customer:

Coach House Inc. has been advised by Dometic Corporation that certain Dometic refrigerators installed as original equipment in some of Coach House Inc's recreational vehicles may contain a defect that relates to motor vehicle safety. Because they may experience a leak of pressurized coolant solution which can result in a vehicle fire under certain specific circumstances.. On the basis of that Dometic determination, Coach House Inc has decided that there may be a potential safety defect in its vehicles equipped with the identified refrigerators, and we are therefore submitting the enclosed Defect Information Report pursuant to 49 CFR 573.6 (c)(8)(i) and 573.13.

If you have any questions, please do not hesitate to contact the undersigned at 800-235-0984.

Sincerely,

A handwritten signature in black ink, appearing to read 'David Gerzeny'.

David Gerzeny  
President

Enclosure

RECEIVED  
2008 JULY 1 - 11:30 AM  
OFFICE OF RECALL  
MANAGEMENT DIVISION



*Coach House,® Inc.*



DEFECT INFORMATION REPORT

1. Manufacturer's name/address:

The manufacturer of the vehicles covered by this Report is:

Coach House Inc  
3480 Technology Drive  
Nokomis, FL 34275  
800-235-0984

2. Vehicles Involved:

The vehicles covered by this Report are recreation vehicles that were equipped with certain models of refrigerators manufactured by Dometic, LLC between June 2003 and September 2006.

The vehicle models in question are as follows:  
Coach House Platinum

The vehicles were manufactured during the period from June 2003 through July 2007.

3. Total number of vehicles:

The total number of vehicles covered by this Report is 297.

4. Approximate percentage of vehicles estimated to actually contain the defect:

Coach House does not know how many of their coach's will contain a defective refrigerator.

5. Description of the defect:

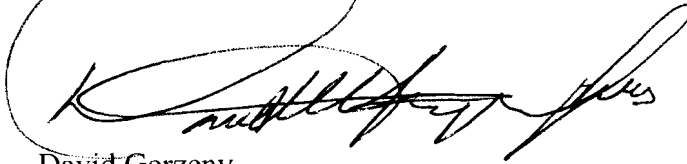
Under some circumstances, a fatigue crack can develop in the boiler tube of the covered refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

6. Chronological summary of events leading to the determination:

Dometic advised Coach House of its defect determination by letter. Coach House is not aware of any fires in its vehicles that appear to be related to this defect. Nevertheless, after reviewing the matter, Coach House decided to submit this defect report.

7. Program for remedying the defect:

Dometic has arranged to conduct a recall to remedy the potential defect in Coach House's vehicles at no charge to vehicle owners. See Recall No. 08E-032. Pursuant to 49 CFR 573.6 ©(8)(i) and 573.13, owners will be advised that Dometic will reimburse them if they have incurred costs to obtain a remedy for a refrigerator containing such a defect prior to their receipt of the notification. Coach House recognizes that as a final stage vehicle manufacturer it remains responsible for the successful completion of the recall campaign.

A handwritten signature in black ink, appearing to read "David Gerzeny", is written over a faint circular stamp or watermark.

David Gerzeny  
President



## **Dometic Refrigerator Safety Recall Recall Management Election Form**

Dometic, LLC realizes that product recalls can put a strain on an organization's resources and personnel, and that your company may not have much, or any, experience in conducting vehicle safety recalls. Therefore, Dometic is offering – at no charge – to assist you in managing the administration of the recall of Dometic refrigerators that were installed as original equipment in your company's vehicles. We recommend that you authorize Dometic to assist in conducting the recall of your vehicles – including the notification of vehicle owners, the implementation of the remedy, and the reporting to the National Highway Traffic Safety Administration (NHTSA) of the progress of the recall – by checking the appropriate box below and returning this form to Stericycle Incorporated (“Stericycle”), the firm that Dometic has employed to assist in managing this recall. Stericycle will manage all notifications, assist with locating dealerships or service centers to assist with the repair and provide assistance with scheduling of appointments.

The benefits of working with Stericycle include the following:

- Cost of notifying customers is paid for directly by Dometic, LLC
- For all failed notifications, documentation will be available to prove sufficient efforts were made to communicate with the customer
- More timely reimbursement for repairs
- Secure management of customer information

*Please note that even if you elect to have Dometic conduct the recall campaign, as a manufacturer of vehicles that contain a safety-related defect, your company has certain reporting obligations, including the duty to notify NHTSA of the defect, report on the progress of the recall, and perhaps notify Transport Canada.*

Stericycle will manage your customer's information under complete confidentiality and is willing to enter into a non-disclosure agreement to ensure proper handling of that information. Stericycle has worked with the largest manufacturers in the world in managing recalls and will provide a seamless experience for your customers.

In order to allow Stericycle to notify the owners of your vehicles in which the potentially defective refrigerators were installed and to offer them a free remedy, you will need to provide Stericycle with the vehicle identification numbers (VIN) of all of those vehicles, as well as a list of the names and addresses of the purchasers, organized by VIN. This information should be provided electronically as an Excel or text delimited file.

Even if you decide to conduct the recall yourself, please complete and return this form to Stericycle, so we will know how you have decided to proceed. If you have any questions regarding the election, please contact Brad Sargent by telephone at (574) 294-2511, or you may send e-mail at [brad.sargent@dometicus.com](mailto:brad.sargent@dometicus.com).

Please return this signed and completed document within 10 business days of receiving to Stericycle in one of the following ways:

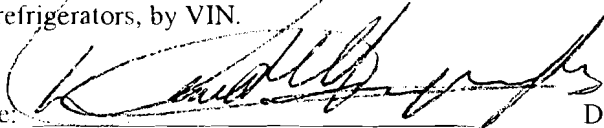
By Fax: **888-627-2279**

By mail: **Attn: Nicole Gasvoda, 2670 Executive Drive, Suite A, Indianapolis, IN 46241**

As a pdf attachment to an e-mail: **[ngasvoda@stericycle.com](mailto:ngasvoda@stericycle.com)**

We elect to have Stericycle assist in the administration of the recall of our vehicles that contain defective Dometic refrigerators. We will provide a list of the vehicles containing those refrigerators, by VIN, as well as the names and addresses of the purchasers of those vehicles, to Stericycle Incorporated, no later than 10 business days of receiving your notice. We understand this list will be used only for the purposes of this recall.

Thank you, but we elect to administer the recall campaign using our own personnel and resources. We will still provide Stericycle with our list of vehicles containing affected refrigerators, by VIN.

Signature: 

Date: 06-26-08

Printed Name: DAVID GERZEY

Title: PRESIDENT