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OFFICE OF RECALL
MANAGEMENT DIVISION

March 12, 2008

08V-149
(8 Pages)

Ms. Kathy DeMeter, Director
Office of Defects Investigation
U.S. Department of Transportation
National Highway Traffic Safety Admin.
400 - 7th Street S.W.
Washington, DC 20590

Dear Ms. DeMeter:

Winnebago Industries[®] submits the following report pursuant to Part 573 of the NHTSA regulations. The numbered paragraphs below correspond to those found at Part 573.5(c).

1. Winnebago Industries, Inc.
P.O. Box 152
Forest City, IA 50436
2. The motor vehicles potentially containing the non-conformity are: Certain 2006 through 2007 Winnebago[®] Access, Minnie Winnie, Sightseer, Voyage, Adventurer, Journey, Tour, Vectra, and Itasca Cambria, Horizon motor homes . These motor homes were built between January 12, 2006 and January 8, 2008. The vehicles are being identified using the serial number and production records showing VINs.
3. The total number of vehicles potentially having this non-conformity is: 31.
4. The percentage of vehicles estimated to be non-conforming is 100%.
5. The non-conformity to FMVSS 403 involves the Threshold Warning System not detecting the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operation the wheelchair or mobility aid user may move toward the vehicle lift door when the lift door platform is below floor level. This situation could cause personal injury.
6. Winnebago Industries discovered the non-conformity as a result of Ricon Corporation contacting Winnebago Industries. Reference recall # 07E-095
7. N/A.
8. Winnebago was assisting Ricon Corporation to correct the situation by mailing out the owner and dealer letters for the 31 lifts Winnebago Industries had purchased. Winnebago Industries[®] estimates the owner letter will be mailed on or about May 5, 2008. Ricon Corporation will be compiling and submitting the Quarterly Reports.
9. Enclosed is a copy of the dealer letter in draft form
10. Enclosed is a copy of the Ricon owner letter in draft form
11. N/A.

Ms. Kathy DeMeter, Director
March 12, 2008
Page Two

Should you have any questions regarding this information, please contact the undersigned.

Sincerely,

A handwritten signature in black ink, appearing to read "Dale Jordal". The signature is written in a cursive style with a large initial "D" and a long horizontal stroke.

Dale Jordal
Product Safety Administrator

0803p573



Ricon Corporation
A Division of Vapor Bus International
7900 Nelson Road
Panorama City, CA 91402

Phone: 818.267.3000
Fax: 818.267.3001
www.Wabtec.com

February 29, 2008

SAMPLE DEALER LETTER

Recall Manager
ABC Corporation
123 Main Street
Anytown, USA

RE: Equipment Safety Standard Non-Compliance Notification #07E-095

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear Recall Manager,

Ricon Corp. needs your assistance in notifying your customers about a recall of certain wheelchair lift products built between April 1, 2005 and October 9, 2007 inclusive. Ricon Corporation has determined that a safety related noncompliance with S6.1 of the FMVSS 403 exists in public and private use wheelchair lifts manufactured by Ricon on the above dates.

WHAT IS BEING RECALLED:

This recall process applies to the "Threshold Warning System" only on Ricon's "1200, 2000 and 5500" series platform lifts labeled for "DOT Public Use" and "DOT Private Use". It does not apply to other Ricon products.

WHY IS IT BEING RECALLED:

The non-compliance with S6.1 of the FMVSS 403 is the result of the Threshold Warning System not detecting the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operations the wheelchair or mobility aid user may move toward the vehicle lift door when the lift platform is below floor level. This situation could cause personal injury.



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NHTSA – non-compliance notification
Page 2

WHAT YOU AS THE OEM/INSTALLER NEED TO DO:

Ricon has enclosed a complete list of the lifts you purchased that were manufactured during the specified time period. This information will help you identify your end-user customers and provide the following instructions to them:

You will need Ricon Kit # 39979, provided at no charge.

- 1. Park the vehicle in a safe location.**
- 2. Locate and remove 2 bolts at the bottom of the Threshold Warning System (TWS) covers on the inboard surfaces of the right and left side baseplate towers.**
- 3. Slide the covers up to remove top cover clips from towers.**
- 4. Remove optical sensors and retainer clips from inside the two cover assemblies.**
- 5. Reinstall sensors into new TWS covers with new retainer clips provided.**
- 6. Slide new covers over towers and reinstall the 2 bolts at the bottom of the towers.**
- 7. Discard original parts.**

WHAT RICON CORPORATION WILL DO:

Upon notification from your end-user customer, Ricon will work with them to obtain the necessary parts and make the retrofit. If the end-user is already factory trained to perform this service, the retrofit can be done at the end-user's location. If the end-user is not factory trained to perform this service, we will arrange for the retrofit to be done at the nearest Ricon authorized service center/dealer. The lift retrofit will include removal and replacement of the TWS covers using TWS retrofit kit # 39979. We will provide all the necessary replacement parts at No Charge and will pay labor of \$37.50 for each retrofit.

If the lift is retrofitted by an authorized Ricon dealer and it is not completed within 3 business days, please notify Ricon Customer Support at the toll free number listed above.



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NHTSA – noncompliance notification

Page 3

If, after contacting the authorized dealer and Ricon Customer Support, your inspection and/or repair is not completed in a reasonable time and without charge you may notify:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, D. C. 20590
Phone (888) 327-4236

Ricon Corp. will take responsibility for compiling and submitting required “Quarterly Reports” to NHTSA covering end-user retrofits upon receipt of the customer (end-user) contact information from each OEM/Dealer.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact the undersigned at (818) 267-3085 or by email at OPardinas@Wabtec.com.

Sincerely,

Oscar Pardinás
Director of Business Development and Communications
Ricon Corp.



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February 29, 2008

Safety Standard Non-Compliance Recall Notification - #07E-095

This notice is posted as a convenience to our customers who wish to check their Ricon lift serial number(s) against the master list of lifts requiring inspection and/or repair. Ricon Corp. has determined that a safety related non-compliance with S6.1 of the 403 (Threshold Warning System) exists in certain "DOT Public Use" and "DOT Private" platform wheelchair lifts manufactured between April 1, 2005 and October 9, 2007.

WHY ARE WE CONDUCTING THIS RECALL:

The non-compliance with S6.1 of the FMVSS 403 is the result of the Threshold Warning System not detecting the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operations the wheelchair or mobility aid user may move toward the vehicle lift door when the lift platform is below floor level. This situation could cause personal injury.

WHAT YOU SHOULD DO:

On the Ricon website, locate the Serial number(s) on your lift(s). Enter each serial # in the space provided at the bottom of this page and press submit. If your serial # is one of those included in this recall follow the procedures outlined below to perform modifications as follow:

You will require Kit # 39979, supplied by Ricon at no charge

- 1. Park the vehicle in a safe location.**
- 2. Locate and remove 2 bolts at the bottom of the Threshold Warning System (TWS) covers on the inboard surfaces of the right and left side baseplate towers.**
- 3. Slide the covers up to remove top cover clips from towers.**
- 4. Remove optical sensors and retainer clips from inside the two cover assemblies.**
- 5. Reinstall sensors into new TWS covers with new retainer clips provided.**
- 6. Slide new covers over towers and reinstall the 2 bolts at the bottom of the towers.**
- 7. Discard original parts.**

WHAT RICON CORPORATION WILL DO:



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If you are already factory trained to perform service on Ricon lifts, the repairs can be done at your location. If you are not factory trained to service Ricon lifts, we will arrange for the repairs to be done at the nearest Ricon authorized service center/dealer.

Upon notification Ricon will provide you or the Ricon authorized dealer, the replacement parts kit. We will provide all the necessary adjustment instructions and/or replacement parts Free of Charge.

We have attached an "Inspection/Repair Log", for your convenience, to record the inspection and/or repairs that are completed on your lifts. Please download this form and return a copy of the completed Log indicating the inspection and/or repairs were completed to 818/267-3139.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon at (818) 267-3085 or by email at opardinas@wabtec.com

Sample Recall Reply Card

End User Address

(Front)

OEM Address

NHTSA SAFETY RECALL REPLY

Recall Number – 07E-095

Threshold Warning System

(End User Name) owns/operates buses equipped with Ricon Wheelchair lifts with serial numbers matching the recall campaign.

Please schedule repair as soon as possible.

(End User Name) no longer owns/operates the buses mentioned in the recall. The new owner/operator of these buses is: _____