



Bus and trailer manufacturers

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Department Compliance and Regulations
Extension : 2735/2715
Contact : W.GEENS
Our reference : WG902.102

National Highway Traffic Safety Adm.
NHTSA / ODI / NVS - 217
1200 New Jersey Avenue S.E.
WASHINGTON, DC 20590
USA

F.a.o. Mrs. Patricia Wallace
Recall Management Division

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

May 9, 2008

08V-126
AMENDED

Dear Mrs. Wallace,

Re. : FMVSS Standard 573 - Defect and Noncompliance Responsibility and Reports
Alternator B+ cable - Van Hool Model C2045

NHTSA ODI Resume - Investigation PE 08-003

Please find enclosed our pro-forma 573 Report with reference to the above-mentioned investigation/recall. A preliminary notification to NHTSA, submitted by ABC Companies, Inc., distributor for Van Hool N.V., has been acknowledged by the Administration under reference number 08V-126.

Yours sincerely,

Wilfried Geens
Compliance and Regulations

Leopold Van Hool
Managing Director

Enclosures : Pro-forma 573 Report - WG902 101 03

cc VH: Mr. Leopold Van Hool@ Mr. Filip Van Hool@, Josef Deturck@
Francis Volkaerts@ Luc Hendrickx@, Hugo De Roo@, Geert Goovaerts@,

cc ABC: Anne Archambault@, Louis Hotard@,

Van Hool N.V.
Bernard Van Hoolstraat 58
B-2500 Lier Koningshooikt
Belgium
Telephone 03/420 20 20
Telefax 03/482 30 68
V.A.T. BE 404.060.032
Registered in Mechelen No. 31.888

Safety Defect and Noncompliance Report Guide for Vehicles PART 573 Defect and Noncompliance Report¹

On or about January 25, 2008, ABC Bus Companies, Inc., distributor for Van Hool N.V., received a message from NHTSA regarding Van Hool Service Bulletin 1210 which relates to securing alternator cables in the motor vehicles listed below. ABC notified Van Hool of NHTSA's inquiry and that Service Bulletin 1210 should be treated as a Safety Recall and furnished notification to the National Highway Traffic Safety Administration.

Van Hool decided to conduct a safety recall campaign and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: January 29, 2008 - May 9, 2008.

Furnish the manufacturer's identification code for this campaign (if applicable):

References - NHTSA - ODI RESUME PE 08 - 003 dd. January 23, 2008 and NHTSA's acknowledgement - 08V-126 - dd. March 21, 2008 to ABC Bus Companies, Inc.'s notification.

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being investigated. If the vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

<u>Manufacturer :</u>	<u>Import Agent :</u>
<u>Van Hool N.V.</u>	<u>ABC Companies, Inc.</u>
<u>Bernard Van Hoolstraat 58</u>	<u>17469 West Colonial Dr.</u>
<u>B-2500 Lier-Koningshooikt, Belgium</u>	<u>Winter Garden, FL 34787</u>

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Wilfried Geens - Compliance and Regulations - Van Hool N.V.

Tel. : + 32 3 420 27 35 **Fax. :** + 32 3 482 44 17 **E-Mail :** wilfried.geens@vanhool.be

Name and Title of Person who prepared this report.

Wilfried Geens - Compliance and Regulations - Van Hool N.V.

Signed: Wilfried Geens



¹Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Investigation

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Van Hool Model Years Involved: 2005 - 2006 - 2007 Model(s): C2045

Production Dates: Beginning: March 2004 Ending: February 2007

VIN Range - Vehicle Type - Bodystyle - Model Year :

47001 - 47055	C2045	Motorcoach	MY 2005
47057 - 47060	C2045	Motorcoach	MY 2005
47066 - 47093	C2045	Motorcoach	MY 2005
47095 - 47110	C2045	Motorcoach	MY 2005
47113 - 47120	C2045	Motorcoach	MY 2005
47125 - 47129	C2045	Motorcoach	MY 2005
47056	C2045	Motorcoach	MY 2006
47061 - 47065	C2045	Motorcoach	MY 2006
47094	C2045	Motorcoach	MY 2006
47111 - 47112	C2045	Motorcoach	MY 2006
47121 - 47124	C2045	Motorcoach	MY 2006
47130 - 47199	C2045	Motorcoach	MY 2006
47200 - 47447	C2045	Motorcoach	MY 2007

Descriptive information which characterizes/distinguishes the investigated vehicles from those model vehicles not included in the investigation:

See enclosed leaflet, exhibit 1.

Identify the approximate percentage of the production of all the investigated models distributed by your company between the inclusive dates of manufacture provided above, that the investigated model population represents. For example, if the investigation involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the investigated Widgets of all Widgets manufactured during that time period.

100 % of the motorcoaches produced during the identified period.

II. Identify the Investigation Population

3. Furnish the total number of vehicles investigated potentially containing the defect or noncompliance.

Number of Vehicles:

Model	Year	Potentially Involved
C2045	2005	116
C2045	2006	83
C2045	2007	248

Total Number Potentially Affected by the investigation: 447

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100 %

Identify and describe how the investigation population was determined, in particular how the investigated models were selected and the basis for the beginning and final dates of manufacture of the investigation vehicles:

Production cut-in of a change in clamping the alternator B+ ring terminal on C2045 model equipped with Caterpillar C13 engine has been provided on both the upper most and lower most mounted alternators. Coaches manufactured prior to the cut-in may experience cable retention failure due to vibration issues.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

B+ alternator cable retention on the C13 engines equipping model C2045 may fail. The failure would consist of breakage of the B+ ring terminal.

Describe the cause(s) of the defect or noncompliance condition.

Engine vibrations could lead to breakage of the ring terminal.

Describe the consequence(s) of the defect or noncompliance condition.

The positive battery cable detaching from the rear of the alternator can cause cable grounding. This may result in a fire.

Identify any warning which can (a) precede or (b) occur.

When the on-board voltage with the engine running drops below the functional lower limit, the "Battery low" message appears on the multifunction display.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Not applicable.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Not applicable.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the campaign is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

- 1) On October 8, 2007, Van Hool issued Service Bulletin SB 1210 to address a vibration issue that effects the alternator positive battery cable. The bulletin describes the addition of a clamp to hold the cable to the rear of the alternator for improved retention.
- 2) On January 24, 2008, NHTSA sent a message to ABC Companies, Inc., being concerned about the possibility of the cable grounding itself and eventually starting a fire. ABC Companies, Inc. transmitted this message to Van Hool.
- 3) On March 14, 2008, ABC Companies, Inc. submitted a 573 report to NHTSA.
- 4) On March 21, 2008, NHTSA acknowledged ABC Companies, Inc.'s notification - Campaign number 08V-126.
- 5) To date, about 78 vehicles have been checked and remedied.

- 6) To the best of our knowledge, no notices of accidents or injuries have been received by Van Hool N.V. Warranty claims have been filed by ABC Companies, Inc. with Van Hool N.V.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

Not applicable

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the campaign condition and the remedy.

We refer to draft SB 1210 A (see exhibit 2).

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the investigated component/assembly.

The cause of the failure is due to a possible breakage of the B+ ring terminal from vibration of the cable. Adding a P-clamp will eliminate the cause of the problem.

Identify and describe how and when the investigation condition was corrected in production. If the production remedy was identical to the remedy in the field, so state. If the product was discontinued, so state.

Improved cable retention has been cut into production on both the upper most and lower most mounted alternators as from C2045 # 47448. Production remedy was identical to the remedy in the field.

VI. Identify the Investigation Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the investigation.

Subject to NHTSA's approval of manufacturer's proposed recall remedy including proposed documents (Notification letter, Service Bulletin including Owner's Certification Letter) we can start this campaign within 30 days after confirmation of NHTSA's approval.

VII. Furnish Investigation Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this investigation from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

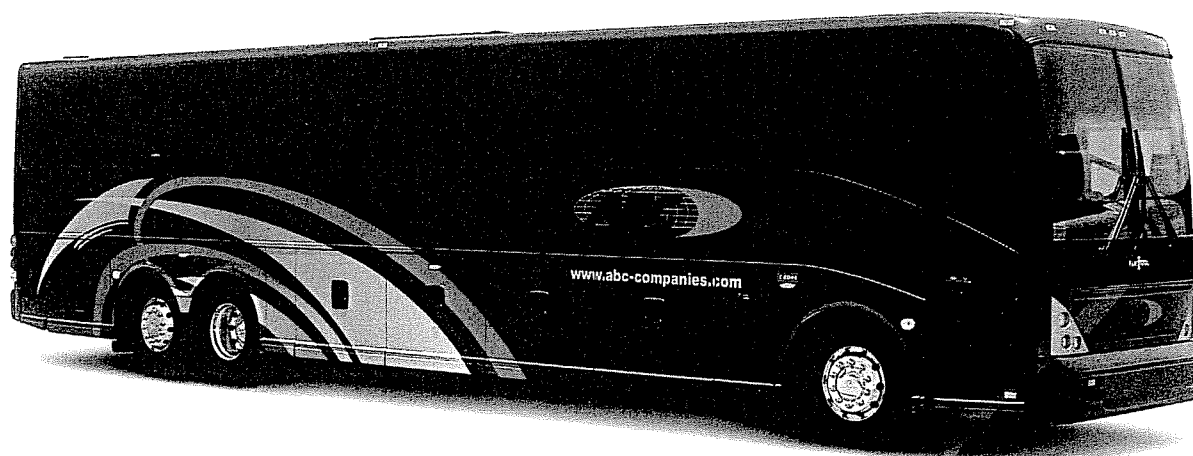
Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

We refer to :

Proposed Service Bulletin 1210 A including Owner's Certification Letter (see exhibits 2 and 3)

Notification Letter (see exhibit 4).

SPECIALTY C2000 SERIES



VAN HOO

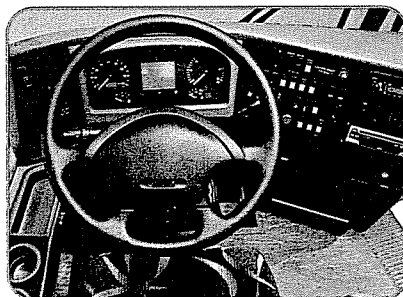
**NEW
C2045E**



Sweeping curves and a radical wedge design redefine the new Van Hool C2045E. From the exterior restyling to enhanced interior features, passengers and drivers alike will applaud this model's distinctly modern new look – designed to improve comfort and safety, while offering operators easy maintenance and interchangeability on major replacement parts.



Passenger-friendly stairwell improves safety and facilitates easy loading via white-nosed rubber treads, handrail and directionally-curved dash.



Downsized steering wheel, modified instrument panel and integrated multiplex HVAC create a simple, modernized driver's area.



A new rounded design helps to maximize interior restroom compartment.



C2045E Specifications & Features

45 FOOT PREMIER PASSENGER COACH

General

Overall Length	45'
Overall Height	11' 6"
Overall Width	102"
Wheelbase	25' 4.5"
Underfloor Storage Capacity (without lift)	452.37 cu. ft.
Parcel Rack Storage Capacity (without lift)	87.5 cu. ft.
Front Overhang	6' 2.4"
Rear Overhang	9' 2.2"
Turning Radius (outside of tire)	40' 4.25"
Fuel Tank Capacity	216 gals.
Interior Height	75.75"
GVMR	50,700 lbs.
Front Axle	16,535 lbs.
Drive Axle (Maximum load)	24,250 lbs.
Tag Axle (Maximum load)	15,000 lbs.

Powertrain

Engines	
- Detroit Diesel Series 60 EGR 445 BHP	Standard
- Cummins ISM EGR 450 BHP	Optional
- Caterpillar C13 ACERT@ 430 BHP w/ZF Astronic Transmission	Optional
410 BHP w/Allison B500	Optional
Jacob's Brake (Six Cylinder) (in combination w/Allison B500 only)	Standard
Allison B500 Six-Speed Automatic	Standard
ZF Astronic Twelve-speed Automatic w/Intarder	
(no Jacob's Brake on engine)	Optional
Cruise Control	Standard
Automatic Traction Control (ATC)	Standard
Heavy Duty Two-speed Fan Clutch	Standard

Body Construction

Stainless Steel Chassis, Windshield Frame & Side Window Openings	Standard
Stainless Steel Chassis, Windshield and Side Window Frames	Standard
One Piece Galvanized Steel Side Walls	Standard
One Piece Aircraft Aluminum Roof	Standard
Aluminum Parallel Outswinging Baggage Bay Doors	Standard
Energy Absorbing Bumpers	Standard

Chassis

Six Wheel Disc Brakes	Standard
Integrated Wheel Hubs	Standard
Six Channel Antilock Braking System (ABS)	Standard
Independent Suspension - Front & Tag Axles	Standard
Dana/Spicer Hypoid Drive Axle	
4.30:1 - with Allison Transmission	Standard
3.42:1 - with ZF Astronic Transmission	Standard
Tilt and Telescopic Steering Wheel	Standard
ZF Variable Ratio Steering	Standard
Rapid Rear Raise System	Standard
Front Kneeling System with Quick Recovery System	Standard
Maintenance Free King Pins	Standard
Full Coach Raise and Lowering	Optional
Tag Axle Unloading System	Optional

Electrical & Lighting

Projector Beam Headlights	Standard
LED Marker Lamps	Standard
Multiplex Electrical System	Standard
Two Rear High Mount LED Brake Lights	Standard
LED Interior Ceiling Aisle Lights	Standard
Front Side Cornering Lights	Standard
Rear Side Reverse Lights	Standard
Dual Bosch Alternators	Standard
Dash Mounted 12/24 Volt Cut-Off Switch	Standard
Vanner 60 amp Battery Equalizer	Standard
VDO Instrumentation	Standard
Easily Accessible Tail Light Housing	Standard
LCD Digital Information Display for Driver	Standard
Phase III Battery Charger	Optional
Fog Lights	Optional
Daytime Running Lights	Optional

Climate Control

Carrier - Sutrak Integrated HVAC System	Standard
A/C Compressor Carrier 05G (High Capacity)	Standard
134a Refrigerant	Standard
Variable Speed Blowers	Standard
Modulating Heating Control Valves	Standard
ProHeat Combustion Heater	Standard
Timer for Proheater Combustion Heater	Optional

Interior

57 Passenger Amaya Brasil Reclining Seats w/Folding Center Armrest	Standard
57 Passenger Amaya Torino Reclining Seats w/Folding Center Armrest	Optional
Van Hool, American and National Seating	Optional
Enhanced Curved Entry Way with Fabric In-Lay	Standard
Driver's Right Hand Console with Grab Rail	Standard
Two Left Hand Driver Cup Holders	Standard
Redesigned Driver's Ticket Window	Standard
ISRI Adjustable Drivers Seat (Mechanical)	Standard
ISRI Adjustable Drivers Seat (Pneumatic)	Optional
Double Pane Side Sash	Standard
Passenger Chime Button	Standard
Override Switch for Passenger Chime Button	Standard
Keyed Alike Baggage & Service Doors	Standard
Central Locking System Baggage Doors	Standard
Ramped Entry Aisle (In lieu of Step)	Standard
Non-Flush Type Monogram Toilet	Standard
Flush Type, Clean Rinse Monogram Recirculating Toilet	Optional
Restroom Occupied LED Light	Standard
Single Passenger Footrest	Optional
Seamless Side Glass	Standard
Electric Windshield Sun Visors	Standard
Side Sash Window Blinds	Optional
Single Pane Side Sash	Optional
Enclosed Parcel Racks	Optional
Supplemental Restroom Tank	Optional
Driver's Protection Shield	Optional
Rear Window	Optional

Tires & Wheels

Hub Pilot Steel Wheels (9)	Standard
315/80R-22.5 Goodyear Marathon LHS	Standard
315/80R-22.5 Firestone	Optional
315/80R-22.5 Michelin	Optional
Stainless Steel Wheel Inserts	Optional
Alcoa Dura Bright Wheels	Optional

Other Equipment

Remote-Control & Heated Black Mirrors	Standard
Remote-Control & Heated Chrome Mirrors	Optional
PA System with Two Microphones	Standard
Audio-Video Systems	Optional
Enhanced Sound System	Optional
Cordless Microphone	Optional
Six Disc CD Changer	Optional
DVD Player with Karaoke	Optional
Dual VCPs	Optional
Individual Multi-Channel Audio System	Optional
Custom Paint	Optional
Custom Vinyl Installation	Optional
Global Positioning System	Optional
In Motion Satellite TV System	Optional
Road Viewing Monitor System	Optional
Wheelchair Lift with Two Tie-down Positions	Optional
Additional Wheelchair Tie-downs Available	Optional
Fire Suppression System	Optional
Tire Monitoring System	Optional

Lift Series

Underfloor Storage Capacity (with lift)	422.36 cu. ft.
Parcel Rack Storage Capacity (with lift)	84.9 cu. ft.



Exclusive U.S. Distributor

MIDWEST | NORTHEAST | SOUTHEAST | SOUTHWEST | WESTERN
800-222-2875 | 800-222-2873 | 800-222-2871 | 800-222-2877 | 800-322-2877

www.abc-companies.com

These specifications are based on up to date product information available at the time of printing July 2006. Specifications can change without prior notice. Contact an ABC Companies Account Executive for details. Vehicle on reverse side of this sheet shown with optional equipment.



SERVICE BULLETIN

SB1210A

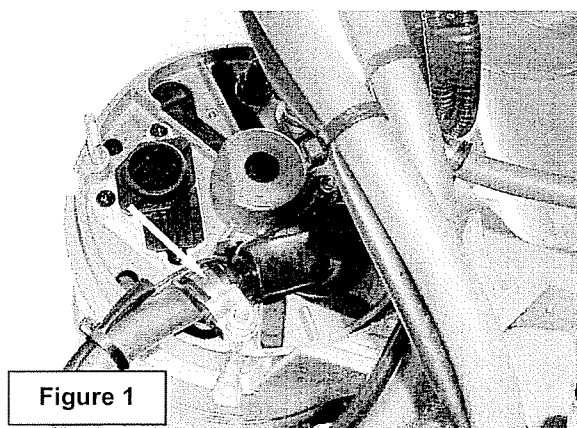
ADDRESSEES	: Owners and operators of coaches listed under 'Application'
COACH/BUS MODEL	: C2045 with Caterpillar C13 engine
BULLETIN TYPE	: Safety Recall Program: NHTSA campaign number 08V-126
SECTION/CHAPTER	: Section 9 – Electrical system Chapter 14.2 Electric power feed
DATE	: April 22, 2008
SUBJECT	: Alternator B+ cable retention
TERMS & CONDITIONS	: Refer to the customer notification letter. Parts and labor allowance will be provided as per warranty information in this Bulletin.

APPLICATION:

VIN from 47001 up to and including 47447.

DESCRIPTION:

1. It has been determined that on the above-mentioned units a possible defect may exist which relates to motor vehicle safety.
As a result of vibration the B+ alternator cable retention may fail through breakage of the B+ ring terminal. The positive battery cable detaching from the rear of the alternator could result in a loss of battery charging capability or cause a short-circuit and even start a fire.
2. To address these issues in production, a P-clamp is now fitted below the black PVC terminal cover in order to improve cable retention and ensure the service life of the terminal (Figure 1). This modification has been introduced on both the upper most and lower most mounted alternators as from Commuter Coach # 47448.



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3. Owners and operators of affected field units should have the retention of the alternator B+ terminals checked without delay.

If the check reveals signs of ring terminals cracking then immediate remedial action should be taken and the terminals should be replaced by new ones.

Terminals that prove to be in good condition and show no cracks can be left alone.

CAUTION: In all cases it is necessary to improve the B+ cable retention and fit P-clamps as described in this Bulletin.

PARTS AND PRODUCTS:

VH reference	Description	Qty.*
VH 637100110	P-clamp, 19/32 inch (15 mm) diameter	2
VH 660203101	Nut, M6 x 1.0 mm, grade .8	2
VH 660636301	Lock washer, M6	2
VH 10693808	Bushing, spacer	2
VH 10520290	Terminal, ring, B+ cable, 5/16" (8 mm) diam. eye, 0 AWG	2

*Quantity per coach

- Order as kit # VH 11097782.
- Parts and products disposal: discard according to applicable environmental regulations.

PROCEDURE:

To secure the alternator B+ cable to the alternator housing using a P-clamp

1. General:

- This job should be executed by an experienced automotive electrician.
- For more information refer to:

the Electrical Wiring Diagram Booklet that comes with the coach,
the Maintenance Manual,
and the Operating Manual.

2. Special tools, equipment or services:

- This job requires the use of a ¼" drive torque wrench ranging from 15 to 150 in.lbf with 1 in.lbf increments.
- In case a terminal needs to be replaced, a suitably terminal crimp tool is required.

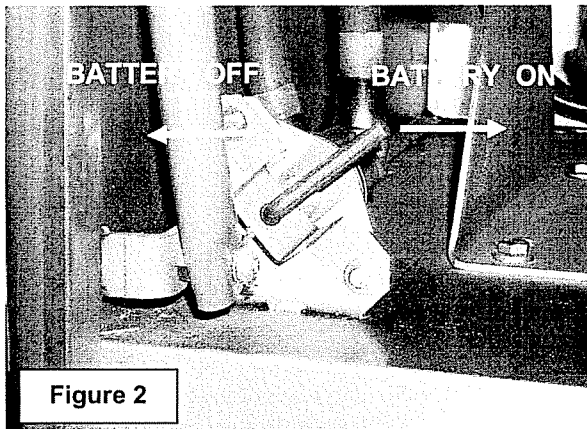
3. Preparations:

- Park the coach on a level surface with the front wheels straight.
Apply the parking brake and shut down the engine.
Switch off all systems and turn off the battery master switch.
- Put a "DO NOT OPERATE" tag on the instrument panel.
- Read the entire procedure before beginning to work.

Continued on next page.

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CAUTION: Before working on the alternator B+ cables turn off the battery disconnect switch in the battery compartment (Figure 2).



CAUTION: Observe safe shop practices at all times.

4. To install P-clamps VH 637100110:

- 1) Working inside the engine compartment, at the rear of the upper most alternator:

Pull back the B+ ring terminal protective cover.

Check the terminal for possible damage.

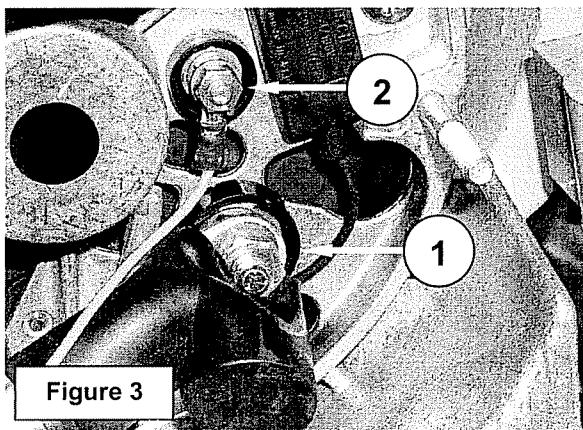
If the terminal shows any signs of cracking, it should be replaced first.

- 2) To change the B+ cable installation, proceed as follows:

Undo the nut securing the terminal (1, Figure 3).

Undo the nut securing the D+ terminal (2, Figure 3).

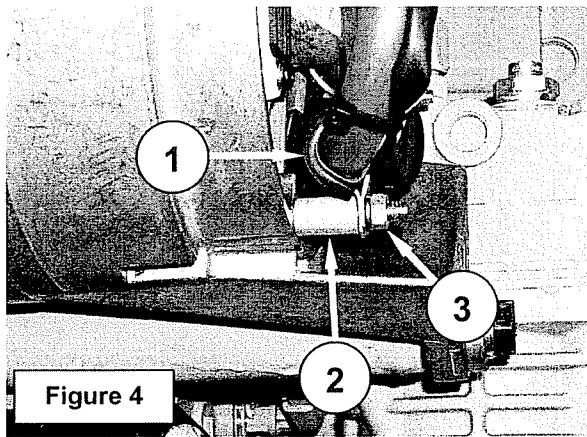
Cut cable ties as required to allow re-routing of the B+ and D+ cables.



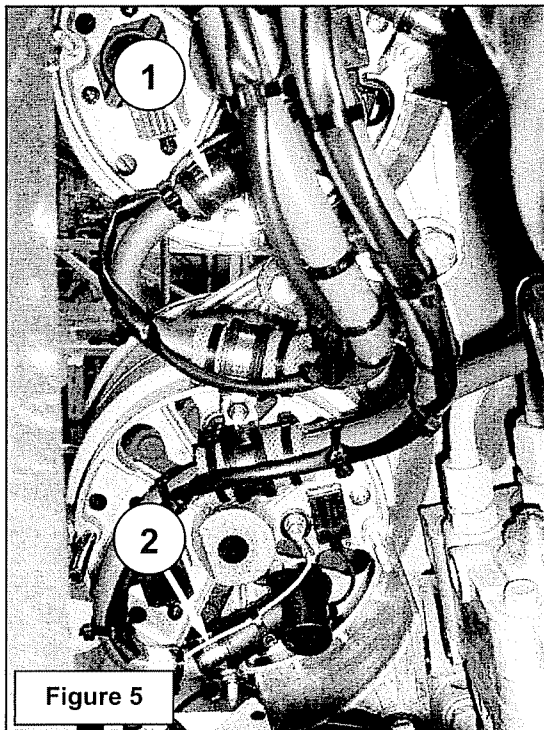
- 3) Referring to Figure 4, slip a P-clamp over the cable (1).
Install a spacer bushing over the lower most stud (2).
Install the P-clamp over the stud.
Install the lock washer and nut (3).
Adjust the cable routing for a stress-free installation.
Tighten the clamp nut to a torque of 80 in.lbf (8.6 Nm).

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Tighten the B+ terminal nut to a torque of 80 to 115 in.lbf (9 to 13 Nm).
Tighten the D+ terminal nut to a torque of 21 to 28 in.lbf (2.4 to 3.2 Nm).
Re-secure the B+ and D+ cables with cable ties.



- 4) Repeat steps 1 and 2 for the lower most alternator.
- 5) Referring to Figure 5, check the cable routing to be compliant to the one shown. Adjust as necessary.
- 6) Turn on the battery disconnect switch.



Procedure complete.

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DISCLAIMER:

The procedures contained herein are not exclusive. Van Hool cannot possibly know, evaluate, or advise the transportation industry of all conceivable ways in which a procedure may be undertaken or of the possible consequences of each such procedure. Other procedures may be as good, or better, depending upon the particular circumstances involved.

Each carrier who uses the procedures herein must first satisfy itself thoroughly that neither the safety of its employees or agents, nor the safety or usefulness of any products, will be jeopardized by any procedure selected.

INFORMATION HANDLING:

Important supplements to and modifications of the technical information not yet included in the manual, are communicated by means of Service Bulletins.

File the Service Bulletins at the back of your manual, in numerical order.

To make sure that you will be reminded of the Bulletins that have appeared in the meantime while paging the manual, mark the pages concerned by hand with the Service Bulletin number.

WARRANTY INFORMATION:

1. Claim references:

- Causal part: VH 10520290
- Job code: O06040N

2. Terms and conditions:

NOTE: Owners are required to certify on the OWNER'S CERTIFICATION LETTER that has been included with this Bulletin that the recall remedy has been executed in accordance with the manufacturer's instructions.

Van Hool will accept warranty claims for this repair as follows:

Parts:

- Supply: parts will be supplied free of charge through the ABC Customer Care & Parts Source service center network.
- Disposal: discard parts according to applicable environmental regulations.

Labor allocation:

0.5 (one half) hour of labor will be awarded per coach repaired.

Campaign expiration date:

Service Bulletin issue date + 1 year

Claim submission:

Contact ABC Companies - New Coach and After Sales Support on 877.427.7278 (toll free).

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ABC Companies, Inc.
17469, West Colonial Drive
WINTERGARDEN. FL 34787

USA

Re.: NHTSA Safety Recall Program-Campaign number **08V - 126 - Alternator B+ cable**

We wish to inform you that the Van Hool motorcoach(es) with the last five digits of the VIN # being:

...

has been retrofitted in our workshop in accordance with Service Bulletin N° 1210A

The above detailed work was completed on ... (date).

OWNER's signature

Date: ...

[Customer Address Information]

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

IMPORTANT MESSAGE -- PLEASE READ IMMEDIATELY

Dear Coach Owner:

Re: NHTSA Safety Recall, Campaign number 08V - 126
Van Hool Coaches type C2045

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Van Hool N.V. has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2005 - 2006 and 2007 C2045 Van Hool commuter coaches. Grounding of the positive battery cable at the alternator(s) may start a fire.

Our records indicate that you are the owner/operator of one or more model C2045 Van Hool coach(es) in the VIN range of: 47001 to 47447.

Van Hool N.V. has determined that it is necessary to add a P-clamp below the B+ ring terminal on both the upper most and lower most mounted alternators equipping the C13 Caterpillar engines. In order to improve cable retention and ensure the service life of the terminal, a P-clamp has to be fitted in accordance with enclosed Service Bulletin N° SB 1210 A, without charge of the coach owners.

Please verify that any "unit" numbers listed above are still in your fleet and approach your nearest ABC Customer Care & Parts Source dealership or call (877) 427 7278 to schedule an appointment.

The liability of Van Hool and ABC Companies and subsidiaries will be limited to the taking at their charge of the cost of material and labor only, no additional reimbursement will be made.

For practical arrangements, additional information, questions, or if you do not operate any of the above coaches, please contact ABC Companies, Inc. our designated agent in the United States:

ABC Companies, Inc.
17469 West Colonial Drive
Winter Garden, FL 34787
toll free #: (800) 222-2871
tel #: (407) 656-7977
fax #: (407) 905-7020

If you believe that Van Hool N.V. and ABC Companies, Inc. have failed to remedy the defect without charge, you may submit a complaint to the administrator :

National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590 or call the toll free auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Van Hool/ABC Companies at 1-800-222-2871.

If these repairs are completed by your facility, please fill out the enclosed (Owner's Certification Letter) and return it in the self addressed stamped envelope.

We urge you to comply with this notice promptly, and we apologize for any inconvenience this may cause, however this action is taken in the interest of your safety and continued satisfaction with our vehicles.

Sincerely,

Van Hool N.V.