

Part 573 Defect and Noncompliance Information Report

March 10, 2008

Format per Federal Regulation 49 CFR Part 573.5


On March 5, 2008 Newell Coach decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports;

1. Newell Coach Corporation, John Clark, VP Customer Service, PO Box 511, Miami OK 74355, 918 542 5582 ext 270
2. Newell Motor Homes- Certain 2003 through 2008 motor homes equipped with CAT C-15 engines and Vicker's hydraulic pumps (coach VIN numbers ending in 653, 661, 679, 690 and 723 -817, and 1200 -1258
3. 156 coaches
4. 100%
5. Defect: On certain motor coaches the hydraulic pump input shaft may not fully engage the engine drive sprocket causing failure of the input drive shaft. Consequences: Loss of power steering assist. Remedy: Replacement of the pump with one equipped with a longer shaft.
6. Chronology: We have had several customer reports of power steering loss on coaches with CAT C-15 model engines. Examination of the failed pumps and drive sprocket revealed what we believe to be insufficient engagement of the input shaft. Although no accidents or incidents have been reported, we have chosen to replace all pumps with an improved model that has a longer input shaft.
7. N/A
8. Newell Coach is replacing the hydraulic pumps on all effected coaches with pumps having a longer shaft.
9. Attached is our proposed Newell Coach Customer notification letter. Customer notification letters will be sent upon NHTSA review and approval. Copies of all notices, bulletins, and other communications will be submitted to you no later then 5 days after being sent.

RECEIVED

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DEFECTS INVESTIGATION
RECALL MGMT DIV.



John Clark
VP/ Customer Service

(Newell Coach Letterhead)

March 10, 2008

Mr. John Q. Public
Anyplace
USA

Subject: Hydraulic Pump Recall (NHTSA Campaign No. ????????)

Dear John Q. Customer

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Newell Coach has decided that a defect which relates to motor vehicle safety exists in certain 2003 through 2008 coaches equipped with Cat C-15 engines and Vickers Hydraulic pumps (Coaches ending in VIN numbers 653,661,679,723-817). On certain coaches the hydraulic input shaft may not fully engage the engine drive sprocket causing failure of the hydraulic pump input drive shaft, and the loss of power steering.

To correct this problem, we are replacing the hydraulic pump with a pump equipped with a longer shaft. This operation takes approximately four hours.

Please contact Newell Coach at 1-888-963-9355, as soon as possible to schedule repair in our factory service facility, or for assistance in locating a qualified service facility in your area to complete this safety recall campaign. This recall will be performed without charge to you.

If you have sold or traded your motor coach, please call us at 1-888-963-9355.

If you are unable to have the safety related defect/non-compliance remedied without charge, and within a reasonable time, you may notify; the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, DC 20590 (or call 1-888-327-4236); (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Newell Coach at 1-888-963-9355.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this may cause. If you need assistance, or if you have questions, please call the undersigned, Jim Gering, or Tommy Key at 1-888-363-9355.

John Clark
VP/Customer Service