

BMW Group

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2008 MAR 11 - 9:00 AM
OFFICE OF RECALL
MANAGEMENT DIVISION



February 27, 2008

08V-106
(5 Pages)

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave., S.E.
Washington, DC 20590

**Re: Recall Campaign
Fuel Lines
2007 BMW G650 X Challenge, G650 X Country, G650 X Moto**

Dear Mr. Smith:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of 1966 and 49 CFR Part 573.

Pursuant to Section 573.6(c) of the above, we submit the following information.

- | | | |
|----|----------------------------|--|
| 1. | <u>Manufacturer:</u> | Bayerische Motoren Werke AG (BMW AG) |
| | <u>Designated Agent:</u> | BMW of North America, LLC
Woodcliff Lake, New Jersey 07677 |
| 2. | <u>Make:</u> | BMW |
| | <u>Model Year / Model:</u> | 2007 / G650 X Challenge
2007 / G650 X Country
2007 / G650 X Moto |

Inclusive Dates of Manufacture:

- | | |
|------------------|---------------------------------|
| G650 X Challenge | (Aug. 01, 2006 – Mar. 21, 2007) |
| G650 X Country | (Aug. 01, 2006 – Mar. 22, 2007) |
| G650 X Moto | (Aug. 01, 2006 – Mar. 14, 2007) |

- The number of motorcycles containing the problem is approximately 717 G650 X Challenge, 269 G650 X Country, and 405 G650 X Moto models.
- The percentage of motorcycles estimated to actually contain the problem is 100%.
- The problem involves the fuel lines. In isolated instances, fuel lines may have been damaged during the manufacturing process. As a result, a damaged line could develop a leak. The leak may occur either through the fabric inlay at the end of the line, or, through a crack in the actual line.
- BMW became aware of this matter as a result of quality control processes.

Subsequent investigations and analyses have resulted in a determination of the specific problem and the range of potentially affected motorcycles.

Company
BMW of North America, LLC

BMW Group Company

Mailing address
PO Box 1227
Westwood, NJ
07675-1227

Office address
300 Chestnut Ridge Road
Woodcliff Lake, NJ
07677-7731

Telephone
(201) 307-4000

Fax
(201) 782-0764

Website
bmwusa.com



BMW has not received any reports, and is otherwise not aware, of any accidents or injuries as a result of this problem.

7. Not applicable.
8. BMW will conduct a recall campaign to remedy the affected motorcycles. Affected motorcycles will have the fuel lines replaced.

BMW expects to begin and complete dealer and owner notification in March 2008.

9. Not applicable.
10. A copy of the Service Bulletin will be submitted when available.
11. A draft copy of the owner notification letter is attached.
12. Not applicable.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jan Urbahn', is written over a faint, illegible printed name.

Jan Urbahn
General Manager
Safety Engineering and Intelligent Transportation Systems

Attachment

DRAFT

March 2008

Recall Campaign No. 08V-xxx, G650 X Challenge, G650 X Country, G650 X Moto
Fuel Line

Dear BMW Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BMW AG has decided that a defect which relates to motor vehicle safety exists in certain 2007 BMW G650 X Challenge, G650 X Country, and G650 X Moto motorcycles. Our records indicate that you are the owner of a potentially affected motorcycle.

We sincerely apologize for any inconvenience that this may cause you.

DESCRIPTION OF DEFECT

The problem involves the fuel lines. The fuel lines may have been damaged during production, and could develop a leak. The leak could occur either through the fabric inlay at the end of the line, or, through a crack in the actual line.

You must have this problem corrected promptly. Failure to observe the following precautions, in conjunction with traffic and road conditions, and the rider's reactions, could increase the risk of a crash.

PRECAUTIONS FOR YOUR SAFETY

- 1. DO NOT OPERATE YOUR MOTORCYCLE. IT MUST REMAIN OUT OF USE UNTIL REPAIRED.**
- 2. PLEASE CONTACT YOUR AUTHORIZED BMW MOTORCYCLE DEALER IMMEDIATELY TO HAVE THE NECESSARY REPAIR PERFORMED AS SOON AS POSSIBLE.**
- 3. Should you need BMW Motorcycle Roadside Assistance, they can be reached at 1-877-680-2176.**
- 4. If you are not the only rider of this motorcycle, please advise all other riders of this motorcycle of this important information.**

DESCRIPTION OF REPAIR

Your motorcycle will have the fuel lines replaced.

The actual repair may take up to one half-hour; however, additional time may be required, depending upon the BMW motorcycle dealer's scheduling and processing. This work will be performed *free of charge* by your authorized BMW motorcycle dealer.

OTHER INFORMATION

If you are no longer the owner of this motorcycle, we would appreciate you furnishing us with the name and address of the new owner, using the enclosed postage-paid card.

If you are a lessor of this motorcycle, Federal Regulations require you to forward this notice to your lessee.

If you have already had this repair performed at your own expense, please see the attachment regarding possible eligibility for reimbursement.

Again, we sincerely apologize for any inconvenience that this may cause you.

Should you have any questions about this campaign, please contact your authorized BMW motorcycle dealer.

We appreciate your confidence in our product, and we wish to do everything we can to retain your confidence. Should you need additional assistance, you may contact BMW Customer Relations and Services by telephone at 1-800-831-1117, or by email at CustomerService@bmwmotorcycles.com.

If the BMW motorcycle dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

BMW OF NORTH AMERICA, LLC

TREAD ACT CUSTOMER REIMBURSEMENT PLAN
(BMW of North America, LLC)

If you have paid for the repair described in the attached letter, and you would like to be considered for reimbursement, please contact your authorized BMW motorcycle dealer. Expenses from repair facilities outside of the BMW motorcycle dealer network will be considered; however, the procedure must meet BMW standards and use BMW Genuine Parts.

Your authorized BMW motorcycle dealer will request a copy of your owner notification letter, as well as, a copy of your previously paid invoice, and then inspect the vehicle (if it is still in your possession) prior to submitting a claim on your behalf to BMW of North America, LLC for reimbursement.

Please note the following:

- Only a repair that is the subject of this safety recall is reimbursable. Consequential expenses such as towing, rental, accommodations, damage repairs, etc will not be reimbursed.
- When BMW Genuine Parts are used, the Manufacturers Suggested Retail Price (MSRP) will be considered as the guideline for reasonable charges.
- Expenses for repairs performed more than 10 days after the date of the last owner notification letter sent by BMW are not eligible for reimbursement.
- Taxes and hazardous waste disposal, where previously paid, are eligible for reimbursement.
- BMW will not reimburse for prior repairs that did not utilize BMW Genuine Parts.

We anticipate that your authorized BMW motorcycle dealer will be able to answer any questions that you may have regarding your qualifications for reimbursement of a previous repair. If you qualify for such a reimbursement, they will also be able to advise you of the manner in which you could receive reimbursement.

We recommend that your authorized BMW motorcycle dealer be your primary contact on this issue; however, our Customer Relations and Services Department may be contacted at 1-800-831-1117 for any special assistance that you may require.

Alternatively, you may submit your request for reimbursement to the following address:

Customer Relations and Services Department
BMW of North America, LLC
P.O. Box 1227
Westwood, NJ 07675-1227