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OFFICE OF RECALL  
MANAGEMENT DIVISION



08V-076  
(19 Pages)

**VIA FEDERAL EXPRESS**  
February 15, 2008

Ms. Kathleen Demeter  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E. (W4B-302)  
Washington, DC 20590

Porsche Cars North America, Inc.  
980 Hammond Drive  
Suite 1000  
Atlanta, Georgia 30328  
(770) 290-3500 Fax: (770) 290-3700

RE: Defect Notification Report for the Model Year 2008 Porsche Cayenne (V6) model

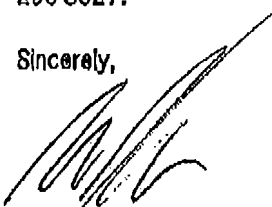
Dear Ms. Demeter:

Porsche Cars North America, Inc. on behalf of Dr. Ing. h.c.F. Porsche AG hereby informs you of Porsche's intention to conduct a safety related recall and remedy campaign involving the 2008 Porsche Cayenne (V6) vehicles.

On behalf of Dr. Ing. h.c.F. Porsche AG, Porsche Cars North America, Inc. has enclosed a defect report pursuant to the provisions of Part 573 of Title 49 of the Code of Federal Regulations.

Should you have any questions or require further information, please do not hesitate to contact me at (770) 290-3627.

Sincerely,



Walter J. Lewis, Manager  
Regulatory Affairs

Enclosures

cc: George Person, NHTSA - ODI via facsimile



## **PART 573 Defect and Noncompliance Report**

### **I. Identify the Vehicle Models Involved In the Recall**

#### **2. Vehicles Involved In the Recall:**

**Make:** Porsche  
**Model Year:** 2008  
**Models:** Cayenne  
**Production Dates:** Start of production through January 18, 2008.  
**VINs:** WP1AA29P58LA00114 to WP1AA29P08LA21677.  
**Vehicle Type:** Multi-purpose Passenger Vehicle.  
**Bodystyle:** 4-door SUV.

Descriptive Information which characterizes/distinguishes the recalled vehicles from those models not included in the recall:

None.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents.

100%.

### **II. Identify the Recall Population**

#### **3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.**

**Total Number Potentially Affected by the Recall:** 5,573.

# PORSCHE

## **PART 573 Defect and Noncompliance Report**

On February 8, 2008, Porsche decided that a defect, which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared:

**February 15, 2008**

Manufacturer's Identification code:

**A803**

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

**Manufacturer**

**Dr. Ing. h.c.F. Porsche AG  
70435 Stuttgart  
Germany**

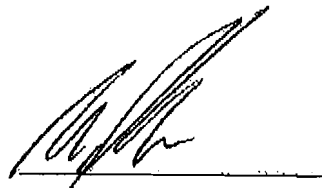
**Agent**

**General Counsel  
Porsche Cars North America, Inc.  
980 Hammond Drive  
Suite 1000  
Atlanta, GA 30328**

Corporate official, whom the agency should contact with respect to this recall:

**Walter J. Lewis  
Regulatory Affairs Manager  
Tel. No: (770) 290-3627  
Fax No.: (770) 290-5508**

Signed



February 15, 2008

Page 1 of 5

# PORSCHE

## **PART 573 Defect and Noncompliance Report**

4. Approximate percentage of the total number of vehicles above estimated to actually contain the defect or noncompliance:

**100%.**

Identify and describe how the recall population was determined:

**We have had five complaints of noise during vehicle operation, one of which showed abrasive markings on the affected fuel line.**

### **III. Describe the Defect or Noncompliance**

5. Describe the defect or noncompliance.

**A fuel line in the plenum area may contact the rear of the interior side of the engine compartment cover. Overtime the relative movement of the involved components can result in knocking noises and chafing of the fuel line. There is the potential over the service life of the vehicle that a fuel leak may develop.**

Describe the cause of the defect or noncompliance condition.

**Misrouting of the fuel line.**

Describe the consequence of the defect or noncompliance condition.

**Should a fuel leak develop and the fuel contact an ignition source a fire could result.**



## **PART 573 Defect and Noncompliance Report**

Identify any warning, which can (a) precede or (b) occur.

**The vehicle operator may notice a knocking noise from the engine compartment when operating the vehicle.**

Identify the supplier by corporate name and address, and the name and title of the chief executive officer or knowledgeable representative of the supplier:

**Not applicable.**

### **IV. Provide the Chronology in Determining the Defect/Noncompliance**

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

**To be determined.**

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

**Not applicable.**

### **V. Identify the Remedy**

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

**The affected vehicles will be recalled to the workshop. For fuel lines which exhibit no chafing damage the fuel line will be rerouted and an additional spacer ring installed. Fuel lines which exhibit chafing damage will be replaced with a new fuel line that includes the new spacer ring.**

**Please refer to the enclosed draft service information bulletin and customer notification for additional detail.**

# PORSCHE

## **PART 573 Defect and Noncompliance Report**

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

**The spacer ring will distinguish vehicles which have had the repair performed versus those which have not.**

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

**To be determined.**

### **VI. Identify the Recall Schedule**

Furnish a schedule or agenda (with specific dates) for notification to dealers and purchasers.

**We plan to begin notifying customers and dealers the week of February 25, 2008.**

### **VII. Furnish Recall Communications**

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification.

**Will be forwarded as soon as possible.**

## CUSTOMER RECALL CAMPAIGN NOTICE

### A803 Reply Card – Model Year 2008 Cayenne V6 Vehicles

Dear Porsche Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Porsche AG, the manufacturer, has decided that a defect relating to motor vehicle safety exists in certain Porsche Cayenne V6 model year 2008 vehicles.

Our records indicate that you are the Owner of a Porsche Cayenne V6 vehicle involved in this recall campaign. On your Porsche vehicle, a fuel line in the plenum panel area may contact the rear engine compartment cover on your vehicle. Relative movements of the engine while driving may cause knocking noises and may result in visible signs of chafing on this fuel line. The fuel line may start to leak over the service life of the vehicle. If there are visible signs of chafing on the fuel line, the fuel line must be replaced.

To prevent any danger arising from igniting fuel, the routing of the fuel line must be changed and an additional spacer ring must be fitted on the fuel line on your vehicle.

Please note Federal Regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

You should arrange for an appointment with your Porsche dealer as soon as possible to have the required inspection and/or repair performed. The necessary tools to perform this recall will be available at the Porsche dealer of your choice. The parts required for this work will be available at your Porsche dealer. The estimated time to perform this recall campaign is approximately 1 hour. Please allow yourself and your Porsche dealer additional time to complete the repairs.

If your Porsche dealer is unable to perform this inspection and/or repair within a reasonable period of time, you may call or write:

Porsche Cars North America, Inc., 980 Hammond Drive, Suite 1000, Atlanta, Georgia 30328  
Attention: Customer Commitment, Telephone: 1- (800) – Porsche (1 800 767-7243)

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Also, please be aware that this recall must still be performed on your vehicle.

At your option, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We sincerely regret any inconvenience this Customer Campaign may cause, and hope you understand our interest in performing this work promptly so that you can be satisfied with your Porsche automobile. There are no costs to you and the repair is free-of-charge. Please accept our apologies for this unplanned service visit.

Sincerely,



Tim Quinn

Vice President, AfterSales  
Porsche Cars North America, Inc.

If you no longer own this automobile or your address is different from that shown below, please complete this reply card, detach and return. Thank you for your assistance.

☐ My correct address is: or ☐ I sold this vehicle to:

|           |  |  |  |  |  |  |  |  |  |  |  |  |  |  |            |  |  |  |  |  |  |  |  |  |             |  |  |  |  |         |  |  |  |  |  |  |  |  |  |
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| Last Name |  |  |  |  |  |  |  |  |  |  |  |  |  |  | First Name |  |  |  |  |  |  |  |  |  |             |  |  |  |  | Initial |  |  |  |  |  |  |  |  |  |
| Number    |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Street     |  |  |  |  |  |  |  |  |  |             |  |  |  |  |         |  |  |  |  |  |  |  |  |  |
| City      |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Province   |  |  |  |  |  |  |  |  |  | Postal Code |  |  |  |  |         |  |  |  |  |  |  |  |  |  |

- ☐ Vehicle sold:  
☐ Vehicle totaled/scrapped:  
☐ Vehicle reported stolen:  
☐ Vehicle has been exported:

|   |     |      |  |
|---|-----|------|--|
| Please print and give complete information. |     |      |  |
| Month                                       | Day | Year |  |

Campaign  
**A803**

Vehicle  
Identification  
Number

Thank you for your  
reply.

We will inspect  
your fuel line  
and replace if  
necessary.

Please tear along this perforation line.

PORSCHE

**PORSCHE**

Porsche Cars North America, Inc.  
980 Hammond Drive, Suite 1000  
Atlanta, Georgia 30328

## CUSTOMER RECALL CAMPAIGN NOTICE

Vehicle  
Identification  
Number

Campaign  
**A803**

See the nearest Authorized Porsche dealer of your choice.

**PORSCHE**

Please tear along this perforation line.

Thank you for your  
reply.

We will inspect  
your fuel line  
and replace if  
necessary.

Please tear along this perforation line.

**PORSCHE**



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

### BUSINESS REPLY CARD

FIRST CLASS PERMIT NO. 26281 ATLANTA, GA

POSTAGE WILL BE PAID BY ADDRESSEE

Porsche Cars North America, Inc.  
980 Hammond Drive  
Suite 1000  
Atlanta, Georgia 30328-6161





**A803 - Checking Fuel Line (Customer Recall Campaign)**

Vehicle Type: **Cayenne (V6)**

Model Year: **2008**

Concerns: **Fuel line to fuel distributor pipe.**

Information: This is to inform you of a voluntary Customer Recall Campaign on certain 2008 model year Cayenne V6 vehicles. **A fuel line in the plenum panel area may contact the rear engine compartment cover on the vehicles affected by this campaign.**

Relative movements of the engine while driving can cause knocking noises and can result in visible signs of chafing on this fuel line. The fuel line can start to leak over the service life of the vehicle.

To remedy this situation, change the routing of the fuel line and install an additional spacer ring on the fuel line. If there are visible signs of chafing on the fuel line, the fuel line must be replaced.

Affected Vehicles: A total of 5965 US, Puerto Rican and Canadian vehicles fall within the scope of this Customer Recall Campaign. **Very Important!** Use the VIN range below as a general guideline. The VIN can be checked in the WWS for confirmation of an open Customer Recall campaign (Also see PIWIS VIN Information). The affected Vehicle Identification Numbers are contained in the following VIN Ranges:

**USA 2008 Cayenne V6**

WP1AA29P48LA00380 to WP1AA29P08LA21677

**Puerto Rican 2008 Cayenne V6**

WP1AA29P68LA00114 to WP1AA29PX8LA21086

**Canadian 2008 Cayenne V6**

WP1AA29P68LA00395 to WP1AA29P18LA21493

Customer Notification: See Attachment "A"

Work Procedure: See Attachment "B"

Time  
Allowance:**Scope 1 — Changing the routing of the fuel line and installing an additional spacer ring on the fuel line****Working Time:**

Changing the routing of the fuel line and installing an additional spacer ring on the fuel line

Labor time: **60 TU**

Includes: Removing and installing left and rear cover in the engine compartment  
 Disconnecting and connecting the battery  
 Checking the fuel line for damage  
 Checking the fuel line for leaks and sufficient clearance

**Parts Required:**

955.110.722.30 ⇒ Spacer ring 1 ea.

Invoicing: ⇒ Damage Code A803 099 000 1

Time  
Allowance:**Scope 2 — Replacing fuel line****Working Time:**

Replacing the fuel line

Labor time: **70 TU**

Includes: Removing and installing left and rear cover in the engine compartment  
 Disconnecting and connecting the battery  
 Checking the fuel line for damage  
 Checking the fuel line for leaks and sufficient clearance

**Parts Required:**

955.110.235.01 ⇒ Fuel line with spacer ring 1 ea.

Invoicing: ⇒ Damage Code A803 099 000 2

Parts Info:

**Required for Scope 1:**

955.110.722.30 ⇒ Spacer ring (1 x)

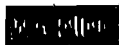
**Required for Scope 2:**

955.110.235.01 ⇒ Fuel line with spacer ring (1 x)

Administrative See Attachment "C"  
Procedure:

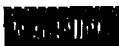
Tools:

- Screwdriver (large)
- Open-ended wrench, a/f 14/17/19 mm
- Water-resistant felt-tip pen (black and white)
- Ruler
- Open-jawed wrench insert for torque wrench, a/f 17 mm
- Crow foot wrench Nr.195, a/f 17 mm
- Extension
- Torque wrench Nr.90 Pos.3 (10 – 60 Nm/7.5 – 44 ftlb.)
- Inspection mirror, shop light, e.g. Inspection mirror with light Nr.20
- Cloths



**Gasoline is toxic**

- **Danger of poisoning or suffocation**
- ⇒ **Avoid contact with skin and eyes and do not swallow or inhale**
- ⇒ **Only work on the fuel system in well-ventilated rooms and use suction to remove fuel vapors.**
- ⇒ **Wear personal protective gear (fuel-resistant gloves, breathing mask, etc.).**



**Emerging fuel**

- **Risk of fire**
- ⇒ **Disconnect the battery.**
- ⇒ **Avoid contact with hot parts or sources of ignition.**
- ⇒ **Allow engine to cool down.**
- ⇒ **Relieve the fuel pressure before opening the fuel lines.**
- ⇒ **Collect emerging fuel, absorb it if necessary with a suitable binding material and dispose of properly.**
- ⇒ **Use suction to remove ignitable vapors.**
- ⇒ **Attach warning sign to vehicle in a clearly visible position.**

Attachment "A" **Sample Customer Notification Letter Text**

A803 Reply Card — Model Year 2008 Cayenne V6 Vehicles

Dear Porsche Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Porsche AG, the manufacturer, has decided that a defect relating to motor vehicle safety exists in certain Porsche Cayenne V6 model year 2008 vehicles.

Our records indicate that you are the Owner of a Porsche Cayenne V6 vehicle involved in this recall campaign. On your Porsche vehicle, a fuel line in the plenum panel area may contact the rear engine compartment cover on your vehicle. Relative movements of the engine while driving may cause knocking noises and may result in visible signs of chafing on this fuel line. The fuel line may start to leak over the service life of the vehicle. If there are visible signs of chafing on the fuel line, the fuel line must be replaced.

To prevent any danger arising from igniting fuel, the routing of the fuel line must be changed and an additional spacer ring must be fitted on the fuel line on your vehicle.

Please note Federal Regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

You should arrange for an appointment with your Porsche dealer as soon as possible to have the required inspection and or repair performed. The necessary tools to perform this recall will be available at the Porsche dealer of your choice. The parts required for this work will be available at your Porsche dealer. The estimated time to perform this recall campaign is approximately 1 hour. Please allow yourself and your Porsche dealer additional time to complete the repairs.

If your Porsche dealer is unable to perform this inspection and or repair within a reasonable period of time, you may call or write:

Porsche Cars North America, Inc., 980 Hammond Drive, Suite 1000, Atlanta, Georgia 30328  
Attention: Customer Commitment, Telephone: 1-(800) Porsche (1 800 767-7243)

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Also, please be aware that this recall must still be performed on your vehicle.

At your option, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We sincerely regret any inconvenience this Customer Campaign may cause, and hope you understand our interest in performing this work promptly so that you can be satisfied with your Porsche automobile. There are no costs to you and the repair is free-of-charge. Please accept our apologies for this unplanned service visit.

Sincerely,  
Tim Quinn  
Vice President, AfterSales  
Porsche Cars North America, Inc.

**Attachment 'B': Work Procedure**

- 1 Disconnect the battery ⇒ Workshop Manual '9000IN00 Work Instructions after disconnecting the battery'.
- 2 Remove the left and rear cover in the engine compartment (in direction of travel) ⇒ Workshop Manual '700219 Removing and installing front trim (engine compartment) - section on "Removing".
- 3 Check the top of the fuel line ⇒ Figure 1 - 1 - in the area before the bend ⇒ Figure 1 - circle - for visible signs of damage (chafing).

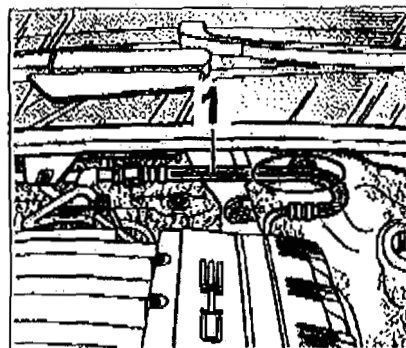


Figure 1

If the line is not damaged (⇒ Figure 2 -top-), change the routing of the line and install an additional spacer ring on the line ⇒ Continue with Step 4.

If the line is damaged (⇒ Figure 2 -bottom, arrow-), the line must be replaced ⇒ Continue with Step 5.

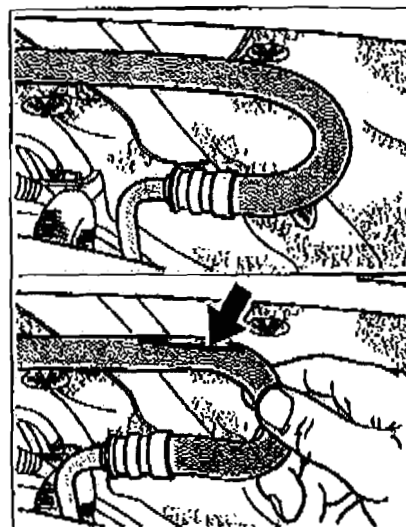


Figure 2

- 4 Change the routing of the fuel line and install an additional spacer ring on the fuel line.

- 4.1 Place several cloths underneath the connection point at the plenum panel ⇒ Figure 3 to absorb the fuel that emerges when you open the fuel line.

**Note**

The markings at the connection point ⇒ Figure 3 -A- and on the hexagon on the fuel line ⇒ Figure 3 -B- are required for positioning the fuel line correctly at the connection point and must not be removed.

Make sure that the markings are not removed by the emerging fuel when you open the fuel line or when you clean off the fuel that has emerged.

Re-apply the markings if necessary.

- 4.2 Counter at the hexagon on the fuel line and relieve the fuel pressure at the connection point at the plenum panel ⇒ Figure 3 -arrow- by slowly opening the threaded joint on the fuel line. Absorb emerging fuel.
- 4.3 Remove the fuel line at the connection point.
- 4.4 Clean off any fuel on the fuel lines with a cloth.
- 4.5 Hold the fuel line as shown in ⇒ Figure 4 and apply another marking (in black, for example) on the hexagon on the fuel line using a water-resistant colored pen. The new marking ⇒ Figure 4 -C- must be applied as shown in ⇒ Figure 4, i.e. in the middle of the flat area of the hexagon, below the area with the white marking ⇒ Figure 4 -B-.

Figure 5 shows the position of the old marking ⇒ Figure 5 -B- and the new marking ⇒ Figure 5 -C- on the hexagon on the fitted fuel line.

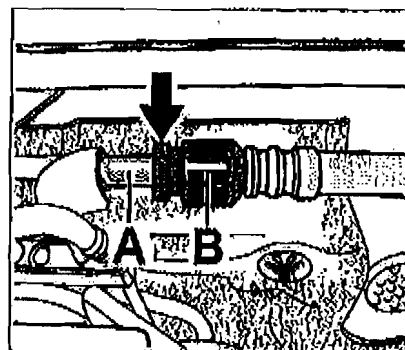


Figure 3

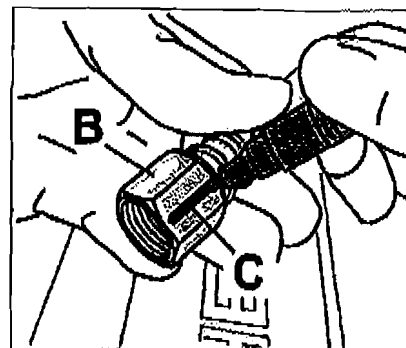


Figure 4

**Leaking fuel lines**

- Emerging fuel
  - Risk of fire
- ⇒ Check that the fuel line connection points are perfectly clean and make sure there is no thread damage.
- ⇒ Fit screws and union nuts manually.
- ⇒ Check fuel line for leaks following fitting.

4.6 Position the fuel line at the connection point in such a way that the new (black) marking on the hexagon ⇒ Figure 5 -C- is aligned with the marking on the connection point ⇒ Figure 5 -A-.

4.7 Screw on the fuel line at the connection point ⇒ Figure 5 -arrow- and tighten it. Counter at the hexagon on the fuel line while tightening. **Tightening torque 35 Nm (26 ftlb.)**

4.8 Remove any traces of fuel on components and dispose of cloths used to absorb fuel in accordance with legal requirements.

4.9 Install an additional spacer ring, Part No. 955.110.722.30, on the fuel line.

4.9.1 Use a white water-resistant pen to mark the fuel line 145 mm from the press-on sleeve ⇒ Figure 6 -1- (⇒ Figure 6).

4.9.2 Align the spacer ring ⇒ Figure 6 -2- with the marking you made on the fuel line in Step 4.9.1 so that the lock on the spacer ring is facing downwards.

4.9.3 Press the spacer ring together at the lock until the lock locks correctly.

Then continue with Step 6.

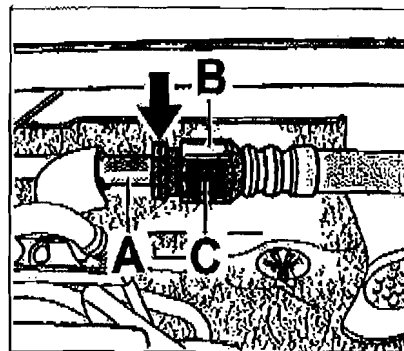


Figure 5

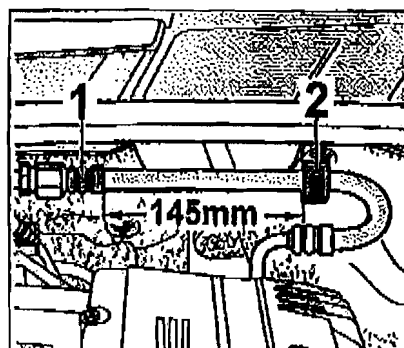


Figure 6

**5 Replace the fuel line.**

**Note**

The position of the marking on the hexagon on the new fuel line has been changed.  
The spacer ring is already pre-fitted on the new fuel line.

- 5.1 Place several cloths underneath the connection point at the plenum panel ⇒ *Figure 7 -arrow-* to absorb the fuel that emerges when you open the fuel line.

**Note**

The marking at the connection point ⇒ *Figure 7 -A-* is required for positioning the fuel line correctly at the connection point and must not be removed.

Make sure that the marking is not removed by the emerging fuel when you open the fuel line or when you clean off the fuel that has emerged.

Re-apply the marking if necessary.

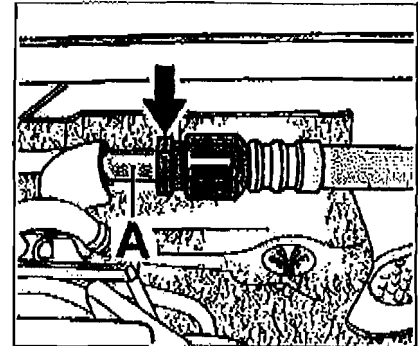


Figure 7

- 5.2 Counter at the hexagon on the fuel line and relieve the fuel pressure at the connection point at the plenum panel ⇒ *Figure 7 -arrow-* by slowly opening the threaded joint on the fuel line. Absorb emerging fuel.
- 5.3 Place several cloths under the threaded joint between the fuel line and fuel distributor pipe supply line ⇒ *Figure 8 -arrow-* to absorb the fuel that emerges when you open the fuel line.
- 5.4 Counter at the supply line on the fuel distributor pipe and open the union nut on the fuel line ⇒ *Figure 8 -arrow-*.
- 5.5 Remove the fuel line from the engine compartment.
- 5.6 Clean off any fuel on the threaded joints and other components using a cloth. Dispose of cloths used to absorb fuel in accordance with legal requirements.

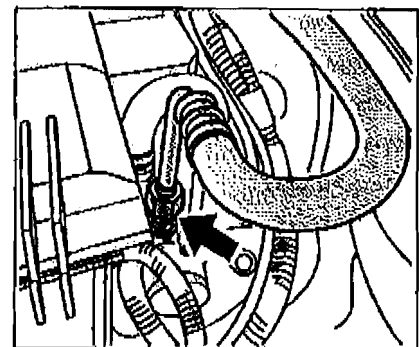


Figure 8



**Leaking fuel lines**



- Emerging fuel
  - Risk of fire
- ⇒ Check that the fuel line connection points are perfectly clean and make sure there is no thread damage.
- ⇒ Fit screws and union nuts manually.
- ⇒ Check fuel line for leaks following fitting.

5.7 Screw new fuel line, Part No. 955.110.235.01 (with different marking and pre-fitted spacer ring), onto the supply line on the fuel distributor pipe ⇒ *Figure 8* -arrow- and tighten it. Counter at the supply line on the fuel distributor pipe when tightening the union nut. **Tightening torque 22 Nm (16 ftlb.)**

5.8 Screw on and tighten the new fuel line (with different marking and pre-fitted spacer ring) at the connection point ⇒ *Figure 9* -arrow- at the plenum panel in such a way that the marking on the hexagon on the fuel line ⇒ *Figure 9* -B- is aligned with the marking on the connection point ⇒ *Figure 9* -A-. Counter at the hexagon on the fuel line while tightening. **Tightening torque 35 Nm (26 ftlb.)**

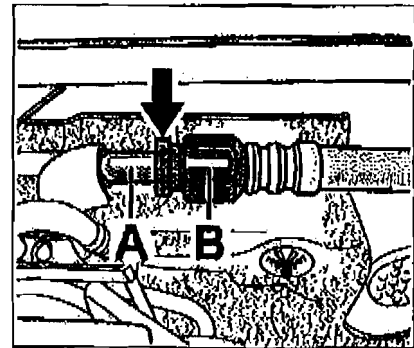


Figure 9

6 Connect the battery.



**Toxic exhaust gases**

- Risk of suffocation
- ⇒ Position exhaust extraction system behind the vehicle's exhaust pipes and switch it on.

- 7 Switch on the ignition, start the engine and leave it running so that the fuel pressure builds up again in the line.
- 8 Check the fuel line for leaks close to the threaded joints and if you retrofitted a spacer ring, check that it is seated correctly.
- 9 Turn off the engine and switch off the ignition.
- 10 Install the left and rear cover in the engine compartment (in direction of travel) ⇒ *Workshop Manual '700219 Removing and installing front trim (engine compartment) - section on "Installing"*.

- 11 Start the engine again.
- 12 With the engine running, check the spacer ring on the fuel line either by looking at it (e.g. using a mirror and shop light) or by feeling it to ensure that there is sufficient clearance between the spacer ring and the engine compartment cover.
- 13 Turn off the engine and switch off the ignition.
- 14 Switch off the exhaust extraction system and remove it from the vehicle.
- 15 Carry out work instructions after disconnecting the battery ⇒ *Workshop Manual '9000IN00 Work Instructions after disconnecting the battery'*.
- 16 Enter the campaign in the Warranty and Maintenance booklet.

Attachment "C": Administrative Procedure, Customer Recall Campaign A803

Warranty claims should be submitted via WWS.

Note: Open campaigns can be checked in the VIN information screen under the link "VIN Information - Get Vehicle Information via VIN" within PIWIS.

Affected VINs: See Affected Vehicles on page 1.

Labor Operation: Will be automatically inserted when the damage code is entered.

Time Allowance: **Scope 1 — Changing the routing of the fuel line and installing an additional spacer ring on the fuel line**

**Working Time:**

Changing the routing of the fuel line and installing an additional spacer ring on the fuel line

Labor time: 60 TU

Includes: Removing and installing left and rear cover in the engine compartment  
Disconnecting and connecting the battery  
Checking the fuel line for damage  
Checking the fuel line for leaks and sufficient clearance

**Parts Required:**

955.110.722.30

⇒ Spacer ring

1 ea.

Involving: ⇒ Damage Code A803 099 000 1

Time  
Allowance:**Scope 2 — Replacing fuel line****Working Time:**

Replacing the fuel line

Labor time: 70 TU

Includes: Removing and installing left and rear cover in the engine compartment  
 Disconnecting and connecting the battery  
 Checking the fuel line for damage  
 Checking the fuel line for leaks and sufficient clearance

**Parts Required:**

955.110.235.01 ⇒ Fuel line with spacer ring 1 ea.

Involving: ⇒ Damage Code A803 099 000 2

Parts Info:

Required for **Scope 1:**

955.110.722.30 ⇒ Spacer ring (1 x)

Required for **Scope 2:**

955.110.235.01 ⇒ Fuel line with spacer ring (1 x)

References:

⇒ Workshop Manual '700219 Removing and installing front trim (engine compartment)'

⇒ Workshop Manual '9000IN00 Work instructions after disconnecting the battery'

**Important Notice:** Porsche Cars N.A. Technical Bulletins are intended for use by professional technicians, not a "Do-it-yourselfer." They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Special tools may be required to perform certain operations identified in these bulletins. Use of tools and procedures other than those recommended in these bulletins may be detrimental to the safe operation of your vehicle. Properly trained technicians have the equipment, tools, safety instructions and know-how to do a job properly and safely. If a condition is described, do not assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your Porsche Dealer for information on whether your vehicle may benefit from the information. Part numbers listed in these bulletins are for reference only. Always check with your authorized Porsche dealer to verify correct part numbers.

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