



February 7, 2008

Via Certified Mail

Mr. Daniel Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Ave, S.E.  
Washington, D.C. 20590

Re: Recall No. (not assigned) Supplemental Information

Dear Mr. Smith:

Kawasaki Motors Corp., U.S.A. ("KMC") hereby provides additional information needed to fully comply with the reporting requirements of 49CFR 573.5 (c). This correspondence supplements the previous Defect Report dated January 25, 2008.

6) A chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, filed or service reports, and other information with their dates of receipt:

January 10, 2008 – Kawasaki Heavy Industries, Ltd. (KHI) determines that the tail lamp bulb fails when tested on a substantially similar design, the EX250J.

January 23, 2008 – KHI determined the need to take recall action and notifies KMC.

7) The manner in which and the date when the information about the defect was obtained: See above.

9) A representative copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance: Final copies of dealer notification and customer letter are attached. The dealer bulletin was mailed on Monday, January 28, 2008 and the customer notification was mailed on Monday, February 4, 2008.

Please contact the undersigned if there are any questions regarding information in this submission, or if additional information is required.

Sincerely,  
KAWASAKI MOTORS CORP., U.S.A



Roger F. Hagie  
Director Public Affairs

Enclosures

**MODEL: 2008 NINJA® 250R (EX250J8F/L)**  
**TITLE: TAIL LIGHT BULB REPLACEMENT**

## RECALL

**THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.**

### Eligibility

#### Eligible Units

| Model         | Vehicle Identification Number Range |
|---------------|-------------------------------------|
| EX250J8F/J8FL | JKAEXMJ1 ✓8DA00061 thru A01210      |

Kawasaki will repair some units within the eligible range prior to you receiving them. **Verify eligibility using VSI in K-Dealer or by the repair verification before starting the repair.** See Repair Verification section for details.

### Subject

On some eligible units, the tail light bulb may prematurely fail, creating the potential for an accident resulting in injury or death.

### Kawasaki Action

#### Initiate Campaign:

Kawasaki has initiated a Recall campaign to repair all eligible units. The repair consists of replacing the tail light bulb with a more durable unit.

#### Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on the last page of this bulletin.

### Dealer Action

#### Repair Eligible Units:

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to

repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 05-01. Refer to the Repair Procedure section of the bulletin for details.

#### IMPORTANT NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

#### Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers **MUST** submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

#### NOTE:

- o *If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.*

#### Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

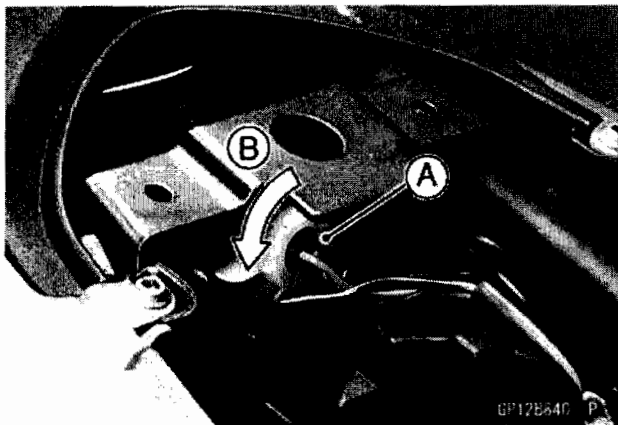
## Repair Procedure

Refer to the appropriate sections of the Service Manual for information and procedures related to parts removal and installation.

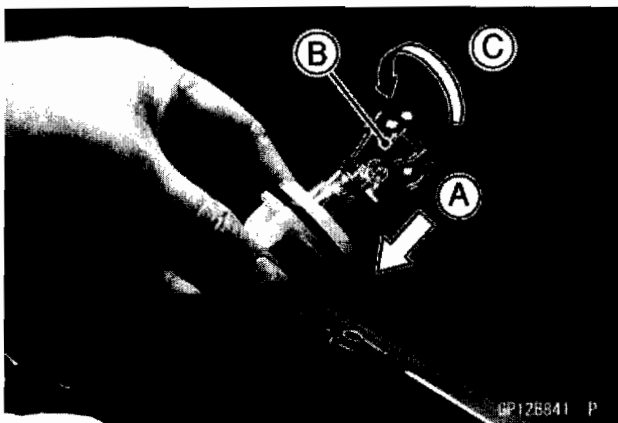
### Service Manual

| MODEL    | PART NUMBER   |
|----------|---------------|
| EX250J8F | 99924-1391-01 |

- Remove the rear seat, then unscrew (B) the tail light socket (A).

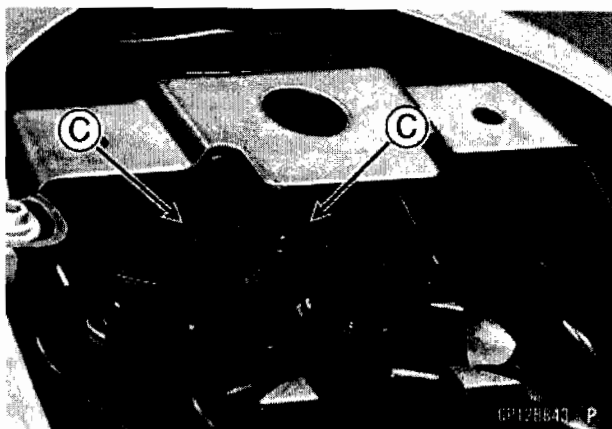
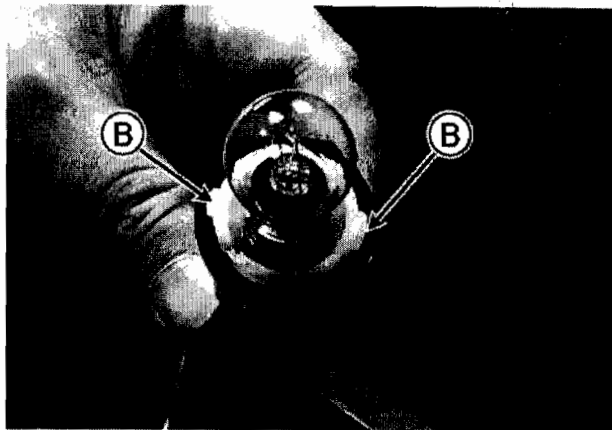


- Depress (A) the bulb (B), turn it counter-clockwise (C) and lift it out of the socket.



- Insert the replacement bulb into the socket, depress the bulb and turn it clockwise to lock it in place.

- Align the tabs on the tail light socket (B) with the slots in the tail light housing (C) and turn the socket clockwise to lock it into place.



## Parts Information

Parts should be ordered only for units actually scheduled to be repaired.

Use the report sent to the Service Manager by Kawasaki detailing affected units in your dealership inventory to order parts for unsold units.

### Parts Information

| DESCRIPTION      | PART NUMBER |
|------------------|-------------|
| Bulb, 12V, 21/5W | 92069-1084  |

#### NOTE:

- If P/N 92069-1084 is out of stock, you may receive P/N 92069-0032, which has equivalent durability.

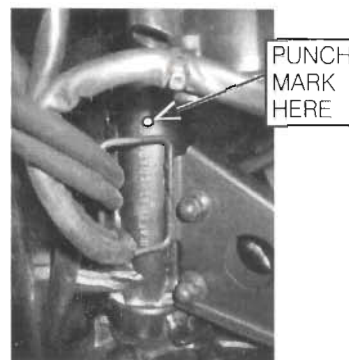
## Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status. Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation. See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

| WARRANTY INFORMATION |                     |
|----------------------|---------------------|
| Job Code             | 22213               |
| Flat Rate Time       | 0.2 hr.             |
| Failure Date         | Same as Repair Date |
| Claim Type           | 3                   |
| Part Number          | 92069-1084          |
| Description          | Bulb, 12V, 21/5W    |
| Qty                  | 1                   |

## Repair Verification

After repair or inspection, make a small punch mark after the VIN as shown.



### NOTE:

- o Repair verification is an essential part of the repair procedure. Along with the physical repair verification mark, check VSI (Vehicle Service Inquiry) in K-Dealer for other possible repair campaigns for eligible units.

## NINJA® 250 TAIL LIGHT BULB REPLACEMENT WARNING AND RECALL NOTICE

Dear Kawasaki Ninja® 250R Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

### The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in 2008 Ninja 250R models (EX250J8F/L). On eligible units, under certain circumstances the tail light bulb may prematurely fail, creating the possibility of an accident resulting in injury or death. Our records indicate that you have bought one of these units.

### What Kawasaki and your dealer will do:

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of replacing the tail light bulb. The actual repair will take less than one-half hour, but could take longer due to scheduling at the dealership and the time needed to obtain required parts.

### What you must do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment. **DO NOT RIDE YOUR MOTORCYCLE UNTIL THIS REPAIR HAS BEEN COMPLETED.**

### If you need help:

If you have questions or concerns that your dealer is not able to resolve, or you experienced the failure described above prior to receiving this letter and paid to have it corrected, please Contact Kawasaki's Consumer Services Department:

Kawasaki Motors Corp., U.S.A.

ATTN: Consumer Services Department

P.O. Box 25252

Santa Ana, California 92799-5252

(866) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after you first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

### If you received this notice in error:

Our records indicate you are the current owner of the vehicle described in this letter. If you no longer have the vehicle described in this letter, or if your Kawasaki Dealer has performed this repair, please help us to update our records by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.

## Part Number 92069-1084 Tail Light Bulb

Dealer Name \_\_\_\_\_

Phone ( ) \_\_\_\_\_

[illegible]

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