

Sainte-Claire, February 13, 2008

Mr. Daniel Smith,
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400, Seventh Street S.W.
Washington, DC 20590 USA
Fax: (202) 366-7882



SUBJECT: SAFETY RECALL NOTIFICATION

Dear Mr. Smith,

As a coach manufacturer, Prévost Car Inc. advises you in accordance with your safety law, Part 573.6, that we have found a defect on some of our vehicles that does not meet the US Federal Motor Vehicle Standards and Regulations part 573.5.

The vehicles potentially affected by the defect are as follows:

MAKE: PRÉVOST

Model	VIN's	Manufacturing Dates
XLII-45 Coaches equipped with ZF-Astronic transmission Model Year: 2004 - 2006	From 2PCX3349441028135 up to 2PCX3349761028861 incl.	Between February 2003 and November 2005
X3-45 Coaches equipped with ZF-Astronic transmission Model Year: 2007 - 2008	From 2PCG3349471028754 up to 2PCG334938C729341 incl.	Between July 2005 and November 2007
H3-41, H3-45 Coaches equipped with ZF-Astronic transmission Model Year: 2004 - 2008	From 2PCH3349941014705 up to 2PCH3349X8C711052 incl.	Between January 2003 and October 2007

The total number of vehicles potentially affected by the defect is estimated to be 392 in the U.S. and 85 in Canada, and the total number of the potentially affected vehicles in North America manufactured between January 2003 and November 2007 is 477.

The estimated percentage of the potentially affected vehicles that contain the defect is 100 % of the total manufactured quantity.

THE DEFECT MAY BE DESCRIBED AS FOLLOWS:

ZF has determined that a defect which relates to motor vehicle safety exists in the 2004 - 2008 PRÉVOST vehicles listed below. A cell phone or a Blackberry placed in the proximity of the ZF Friedrichshafen Arens Astronic gear shifters, P/Nos.0501 214 599 and 0501 212 979, installed as original equipment on the above-mentioned coaches, could cause the display to change from "R" (reverse) to "2" (second gear) should the phone receive a call. The cause is the cell phone interference due to the combination of several reasons: Shifter layout and susceptibility to radiation and cell phone frequency.

Prevost asks its customers to install the supplied stickers **immediately**. A new software version will be downloaded later on to prevent this situation from happening.

THE EVENTS THAT WERE THE BASIS FOR THE DETERMINATION OF THE EXISTENCE OF A SAFETY DEFECT ARE:

We were informed of this recall by ZF Friedrichshafen for the first time on December 8, 2006. It was not clear at that time that we had to perform a safety recall. ZF Friedrichshafen came back to us with more details on the problem on May 24, 2007. Testing needed to be performed on a Prevost vehicle in order to validate a software correction on the ZF transmission. This software patch was also to correct the cell phone issue. Many testing on Prevost vehicles were schedule last summer. The last software testing was

done in October 2007. By then, the software patch was prepared and also safety recall procedure was discussed. The list of affected vehicles was then prepared. Prevost Safety Recall (SR07-10) will be written early in January 2008. On December 14th, ZF has informed Prevost that the previously released software is on hold for several weeks and may change again. We should get a new software version in March 2008.

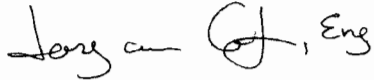
MEASURES TO BE TAKEN TO REPAIR THE DEFECT:

Safety recall no. 07-10 will explain the complete procedure required.

As requested in paragraph 5.7.2 (8), three (3) copies of the letter that our customers (Defect Notification) will receive on that matter and three (3) copies of Safety recall no. 07-10 are enclosed for your perusal.

If you require any information on that campaign, do not hesitate to contact us.

Truly yours,



Josyane Côté, Eng.

Technical Publications Manager



PREVOST

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001

SAFETY RECALL

Sr07-10



DATE : FEBRUARY 2008	SECTION : 07
SUBJECT : ZF-ASTRONIC AUTOMATIC TRANSMISSION GEAR SHIFTER PAD DEFECT	

APPLICATION

XLII-45 Coaches equipped with ZF-Astronic transmission Model Year: 2004 - 2006	From 2PCX334944 <u>1028135</u> up to 2PCX334976 <u>1028861</u> incl.
X3-45 Coaches equipped with ZF-Astronic transmission Model Year: 2007 - 2008	From 2PCG334947 <u>1028754</u> up to 2PCG334938C729341 incl.
H3-41, H3-45 Coaches equipped with ZF-Astronic transmission Model Year: 2004 - 2008	From 2PCH3349941014705 up to 2PCH3349X8C711052 incl.
This Safety Recall does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

ZF has determined that a defect which relates to motor vehicle safety exists in the item of the motor vehicles listed above. A cell phone or a Blackberry placed in the proximity of the ZF Friedrichshafen Arens Astronic gear shifters, P/Nos.0501 214 599 and 0501 212 979, installed as original equipment on the above-mentioned coaches, could cause the display to change from "R" (reverse) to "2" (second gear) should the phone receive a call. The cause is the cell phone interference due to the combination of several reasons: Shifter layout and susceptibility to radiation and cell phone frequency.

Prevost asks its customers to install the supplied stickers **immediately**. A new software version will be downloaded later on to prevent this situation from happening.

PROCEDURE



DANGER

Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.

1. Check and confirm that the radio installation is in accordance with the radio supplier's installation guidelines.
2. Affix the sticker onto the L.H. side of the gear shifter pad as per figures 1 and 2.

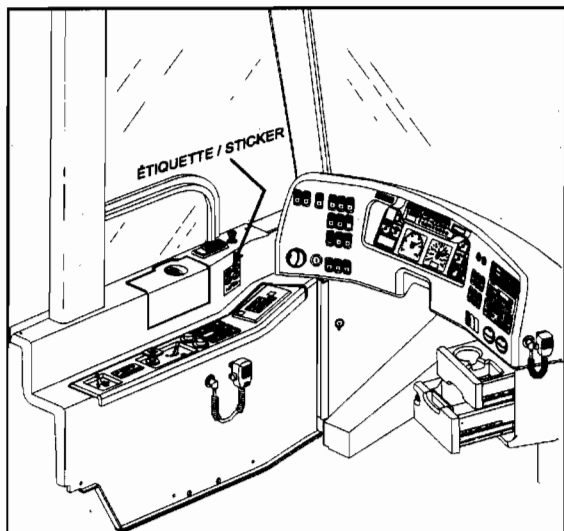
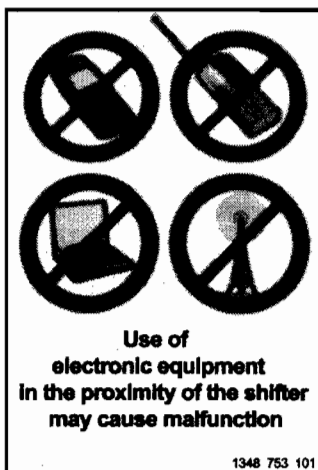


FIGURE 1: H3 COACHES

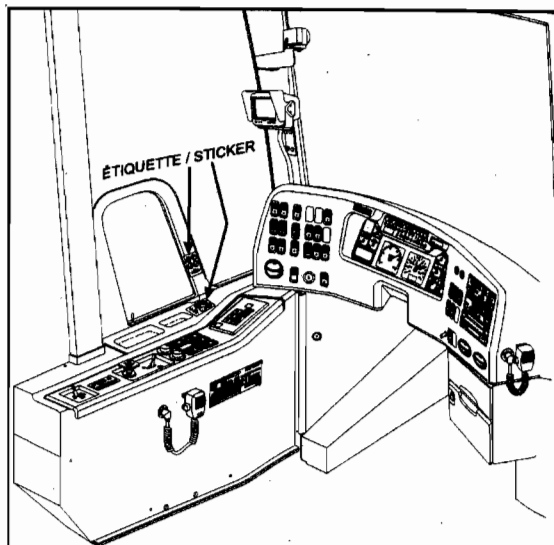


FIGURE 2: XLII AND X3 COACHES

NOTE

Prevost customers will be contacted **by Prevost** to schedule for a transmission software upgrade according to software availability.

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you half an hour (0.5) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Safety Recall 07-10". **You also have to fill the "Safety Recall Certification Sheet" provided with this bulletin and return it with your A.F.A. form to be reimbursed.**

Parts disposition:

- Discard according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)



PREVOST

**Safety Recall
Certification Sheet
(Ref: Sr07-10)**

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001



SERIAL NUMBER: _____

PERFORMED BY		OWNER/OPERATOR	
We hereby certify that Safety Recall Instructions with regard to Safety Recall #07-10 have been performed.			
Name: _____		Name: _____	
Addr: _____		Addr: _____	
Phone: _____		Phone: _____	
Fax: _____		Fax: _____	
Signature : _____	_____	Signature : _____	_____
Date: _____	_____	Date: _____	_____

If the information mentioned above is incorrect or you are not the owner of this vehicle anymore, please fill this section and return to sender..

NEW OWNER: _____

BUSINESS: _____

ADDRESS (including County): _____

TELEPHONE: _____ **FAX:** _____

**Please return this completed document with your
A.F.A. form**

February 13, 2008

DEFECT NOTIFICATION

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of U.S.A.

Prévost Car Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2004-2008 XLII-45 coaches, X3-45 coaches, H3-41 and H3-45 coaches.

ZF has determined that a defect which relates to motor vehicle safety exists in the item of the motor vehicles listed above. A cell phone or a Blackberry placed in the proximity of the ZF Friedrichshafen Arens Astronic gear shifters, P/Nos.0501 214 599 and 0501 212 979, installed as original equipment on the above-mentioned coaches, could cause the display to change from "R" (reverse) to "2" (second gear) should the phone receive a call. The cause is the cell phone interference due to the combination of several reasons: Shifter layout and susceptibility to radiation and cell phone frequency.

Prevost asks its customers to install the supplied stickers **immediately**. A new software version will be downloaded later on to prevent this situation from happening.

Model	Serial Numbers
XLII-45 Coaches equipped with ZF-Astronic transmission Model Year: 2004 - 2006	From 2PCX3349441028135 up to 2PCX3349761028861 incl.
X3-45 Coaches equipped with ZF-Astronic transmission Model Year: 2007 - 2008	From 2PCG3349471028754 up to 2PCG334938C729341 incl.
H3-41, H3-45 Coaches equipped with ZF-Astronic transmission Model Year: 2004 - 2008	From 2PCH3349941014705 up to 2PCH3349X8C711052 incl.

CORRECTIVE ACTIONS:

You must refer to the enclosed Safety Recall no. 07-10 and perform the stated procedure. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

REPORTING REQUIREMENT:

In order to verify and document the corrective action taken on your vehicle(s) pursuant to the requirements of the Federal Motor Vehicle Safety Regulations, we are enclosing a "**SAFETY RECALL CERTIFICATION**" sheet. When the vehicle(s) is (are) repaired, this (these) sheet(s) must be completed and returned to PRÉVOST CAR INC. head office.

LABOR & PARTS REIMBURSEMENT:

Prévost Car Inc. will reimburse you parts and labor incurred.

Federal laws require that you be informed of your right to notify the Department of Transportation if you are unable to have the defect remedied without charge. The address for this purpose is:

National Highway Traffic Safety Administration

Washington, DC 20590

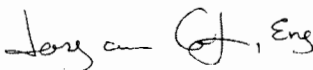
USA

Auto Safety Hotline: 1-888-327-4236.

If any assistance is required, please contact your local distributor or the PRÉVOST CAR INC. after sales service department.

We regret any inconvenience which this situation may cause you. However, we are concerned about your safety; rest assured that PRÉVOST CAR INC. is making all efforts to remedy the defect as quickly as possible in the interest of motor vehicle safety.

Truly yours,



Josyane Côté, Eng.
Technical Publications Manager.