



Polymer Process Development, L.L.C.

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April 16, 2008

SENT BY FAX 202-366-7882 AND CERTIFIED U.S. MAIL

Mr. Daniel C. Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
NVS-200, Room W45-306
Washington, D.C. 20590



Re: Part 573 Noncompliance Information Report Update

Dear Mr. Smith;

Pursuant to the requirements of 49 C.F.R. Part 573 this letter provides you with additional information related to a noncompliance that was originally reported to you in a Part 573 report dated March 4, 2008 from Polymer Process Development, L.L.C. (PPD) and which has been assigned NHTSA recall campaign number _____. Specifically, the information provided below was not available on the date the original Part 573 was submitted and is being submitted as supplemental information pursuant to 49 C.F.R. § 573.6(b).

Owner Notification

Our direct customer PPG Industries, Inc.(PPG) located in Pittsburgh, Pennsylvania is assisting us in implementing this recall. They are in the process of identifying end users and collecting end user contact information. At this time, it is expected that notices to end users will be sent out beginning on April 18, 2008. Representative copies of our customer letter for both end users and certain independent distributors are attached.

Copies of Communications with Dealers or Purchasers

PPD has not developed any communications for more than one distributor, dealer or purchaser relating to this recall. PPD has been provided communications that PPG developed for PPG distributors and dealers relating to this recall, and those documents are attached to this report for your information.

Pre-notification Reimbursement Plan

PPD does not have a pre-notification reimbursement plan on file with NHTSA. Pursuant to 49 C.F.R. § 573.13, PPD provides the following information related to pre-notification reimbursement:

- Owners who believe that they have incurred costs to remedy the subject non-compliance can call the toll-free recall hotline referenced in the owner letters for details on how to obtain reimbursement.
- Pre-notification reimbursement will only be provided where pre-notice replacement was obtained as a result of the incomplete temper noncompliance described in our March 4, 2008 Part 573 report.
- Pre-notice reimbursements are only available for window replacements made after January 31, 2008, the date of the initial compliance tests conducted on this product.
- Pre-notice reimbursements are only available for window replacements made within 10 days of the date of the last vehicle owner notification letter sent by PPG, or within 30 days of the last independent dealer or distributor notice letter sent by PPG, whichever is later.
- Pre-notification reimbursements are only available to customers who provide the documentation provided under 49 C.F.R. § 573.13(d)(4).
- Reimbursement is limited to the amount of actual costs established by the documentation described at 49 C.F.R. § 573.13(d)(4).

Should you have any questions, please do not hesitate to contact me at 586-464-6400, Extension 24.

Sincerely,



Perry E. Giese
President
Polymer Process Development, L.L.C.