



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 24, 2008

MR. TIMOTHY LAFON
REGULATORY COMPLIANCE ADMINISTRATOR
MACK TRUCKS, INC
PO BOX 26115
GREENSBORO NC 27402

NVS-215dgl
08V-688

Subject: HEADLIGHT SWITCH

Dear MR. LAFON:

This letter serves to acknowledge Mack Trucks Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below, for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/CX/1999-2005
MACK/CXN/2004-2008

NHTSA Campaign Number: 08V-688

Mfg's Report Date: December 23, 2008

Components: EXTERIOR LIGHTING: HEADLIGHTS: SWITCH

Potential Number of Units Affected: 34,269

Summary:

MACK IS RECALLING 34,269 MY 1999-2005 CX AND MY 2004-2008 CXN TRUCKS. THE HEADLIGHT SWITCH MAY PREMATURELY FAIL RESULTING IN INOPERATIVE OR INTERMITTENT HEADLIGHTS.

Consequence:

THIS COULD POTENTIALLY CAUSE A CRASH WHILE DRIVING AT NIGHT. THE HEAD LIGHTS MAY NOT OPERATE PROPERLY WHICH COULD RESULT IN INTERMITTENT OR NO HEADLIGHT FUNCTION. THIS COULD IMPAIR A DRIVER'S VISIBILITY, INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL REPLACE THE HEADLIGHT SWITCH. THE RECALL IS EXPECTED TO BEGIN ON OR ABOUT FEBRUARY 27, 2009. OWNERS MAY CONTACT MACK AT 1-800-528-6586.

Notes:

MACK TRUCKS RECALL NO. SC0342. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please provide us with the beginning and ending dates for the build date range of vehicles affected by this recall.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person". The signature is fluid and cursive, with a large initial "G" and "P".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement