



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*December 22, 2008*

MS. KRISTINA PENCE-DUNOW  
PRESIDENT  
DOUBLE K INC.  
701 NORTH RAILROAD AVENUE  
CRANDON WI 54520

NVS-215dgl  
08V-670

SUBJECT: FMVSS 403/ANTI-STOW INTERLOCK/RICON

DEAR MS. PENCE-DUNOW:

This letter serves to acknowledge Double K Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 403, "Platform Lift System Accessible for Motor Vehicles," in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
DOUBLE K/VILLAGER/2006

**NHTSA Campaign Number:** 08V-670

**Mfg's Report Date:** December 4, 2008

**Components:** EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 1

**Summary:**

DOUBLE K IS RECALLING 1 MY 2006 VILLAGER TROLLEY BUILT ON A WORKHORSE CHASSIS AND EQUIPPED WITH RICON PLATFORM STYLE WHEELCHAIR LIFTS. THESE LIFTS FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 403, "PLATFORM LIFT SYSTEM ACCESSIBLE FOR MOTOR VEHICLES." THE ANTI-STOW INTERLOCK MAY NOT DETECT THE PRESENCE OF A WHEELCHAIR OR MOBILITY AID USER. THE PRESSURE SENSING SWITCH THAT DETECTS THE PRESENCE OF WEIGHT ON THE PLATFORM WAS NOT ADJUSTED TO THE NECESSARY SENSITIVITY LEVEL. THE LIFT COULD STOW EVEN THOUGH SOMEONE OR SOMETHING IS STILL ON THE LIFT.

**Consequence:**

A LIFT OCCUPANT CAN BE INJURED SHOULD THE LIFT BEGIN TO STOW UNINTENTIONALLY.

**Remedy:**

DOUBLE K IS WORKING WITH RICON TO CORRECT THE WHEELCHAIR LIFTS FREE OF CHARGE (PLEASE SEE 07E097). OWNERS MAY CONTACT RICON AT 1-818-267-3000 OR DOUBLE K AT 1-715-478-5090.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of an Equipment Query, EQ08-011, conducted by the Office of Defects Investigation.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have reviewed your proposed owner letter and it does not meet all the requirements of Part 577. Please revise your owner letters to include the following updated information.

Please change the second paragraph to read: "Double K Inc., in conjunction with Ricon Corporation, has decided that certain 2006 Villager Trolleys built on Workhorse chassis and equipped with Ricon S-Series Platform fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 403, "Platform Lift Systems for Motor Vehicles."

A sentence also needs to be added concerning leased vehicles, i.e., "Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days."

A reimbursement paragraph also needs to be added i.e., “If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Double K at ... ”.

Please provide the following additional information and be reminded of the following requirements:

Double K must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words “SAFETY”, “RECALL”, “NOTICE” in any order must be printed on the envelope in larger font than the customers name and address.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Double K must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words “SAFETY”, “RECALL”, “NOTICE” in any order must be printed on the envelope in larger font than the customers name and address.

As stated in your report, Ricon will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Ricon’s campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement