



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 8, 2008

MR. GARY DUNCAN
VICE PRESIDENT, ENGINEERING SERVICES
COACHMEN RECREATIONAL VEHICLE COMPANY LLC
423 NORTH MAIN STREET
MIDDLEBURY IN 46540

NVS-215paw
08V-639

SUBJECT: SHOWER DOOR TOWEL BARS

DEAR MR. DUNCAN:

This letter serves to acknowledge Coachmen Recreational Vehicle Company, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACHMEN/ADRENALINE/2006-2008
COACHMEN/AURORA/2006
COACHMEN/CAPTIVA/2007
COACHMEN/CASCADE/2004-2006
COACHMEN/CATALINA/2004-2005
COACHMEN/CHAPARRAL/2005-2007
COACHMEN/CHEYENNE/2003-2004
COACHMEN/CONCORD/2004-2005
COACHMEN/CROSS COUNTRY/2003-2007
COACHMEN/CROSS COUNTRY ELITE/2003-2004
COACHMEN/CROSS COUNTRY SE/2005-2006
COACHMEN/FREEDOM/2005-2006
COACHMEN/FREELANDER/2004-2007
COACHMEN/FREEPORT/2003-2004
COACHMEN/LEPRECHAUN/2002-2007
COACHMEN/MIRADA/2004-2008
COACHMEN/SANTARA/2002-2006
COACHMEN/SOMERSET/2005
COACHMEN/SOMERSET DREAMCATCHER/2004

Makes/Models/Model Years Continued:

COACHMEN/SPIRIT OF AMERICA/2007
COACHMEN/SPORTSCOACH ELITE/2007-2008
COACHMEN/SPORTSCOACH ENCORE/2005-2008
COACHMEN/SPORTSCOACH LEGEND/2008
COACHMEN/SPORTSCOACH PATHFINDER/2007-2008
GEORGIE BOY/CRUISE AIR XL/2005-2006
GEORGIE BOY/CRUISE MASTER/2005-2006
GEORGIE BOY/LANDAU/2005-2007
GEORGIE BOY/MAVERICK/2006-2007
GEORGIE BOY/PURSUIT-MH/2007
SHASTA/CHEYENNE/2002
SHASTA/FREEPORT/2002

NHTSA Campaign Number: 08V-639

Mfg's Report Date: December 4, 2008

Components: EQUIPMENT: RECREATIONAL VEHICLE

Potential Number of Units Affected: To be provided

Summary:

COACHMEN IS RECALLING CERTAIN MOTOR HOMES, FIFTH WHEEL AND TRAVEL TRAILERS EQUIPPED WITH GLASS SHOWER DOORS. WHEN PRESSURE IS APPLIED TO THE TOWEL BAR ON THE GLASS SHOWER DOOR, THE EDGE OF THE BAR MAY CONTACT THE GLASS.

Consequence:

GLASS BREAKAGE MAY OCCUR WHICH COULD CAUSE PERSONAL INJURY.

Remedy:

OWNERS WILL BE PROVIDED WITH NEW MOUNTING HARDWARE FOR THE TOWEL BAR AND INSTALLATION INSTRUCTIONS. IF AN OWNER IS NOT COMFORTABLE REPLACING THE HARDWARE THEMSELVES, A DEALER WILL INSTALL THE HARDWARE AT NO COST TO THEM. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE FOR THIS CAMPAIGN. OWNERS MAY CONTACT COACHMEN AT 1-574-825-5821.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person", written in a cursive style.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement