



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 3, 2008

MS. GAY P. KENT
DIRECTOR, PRODUCT INVESTIGATIONS
STRUCTURE & SAFETY INTEGRATION
GENERAL MOTORS CORPORATION
30001 VAN DYKE – MAIL CODE 480-210-G11
WARREN MI 48090-9055

NVS-215paw
08V-634

SUBJECT: FMVSS 103/HVAC SYSTEM INOPERATIVE

DEAR MS. KENT:

This letter serves to acknowledge General Motors Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 103, "Windshield Defrosting and Defogging Systems," in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CHEVROLET/MALIBU/2009

NHTSA Campaign Number: 08V-634

Mfg's Report Date: December 2, 2008

Components: VISIBILITY: DEFROSTER/DEFOGGER SYSTEM

Potential Number of Units Affected: 77

Summary:

GM IS RECALLING 77 MY 2009 CHEVROLET MALIBU HYBRID VEHICLES FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 103, "WINDSHIELD DEFROSTING AND DEFOGGING SYSTEM." THE HEATING, VENTILATION, AND AIRCONDITIONING (HVAC) SYSTEM MAY BECOME INOPERATIVE. IF THIS WERE TO OCCUR, THE BLOWER WOULD NOT FUNCTION PROPERLY AND THE MODE SELECTOR WOULD REMAIN IN THE LAST KNOWN SETTING.

Consequence:

IF THE WINDSHIELD BEGAN TO FOG OR FROST, THERE MAY NOT BE ENOUGH AIRFLOW TO CLEAR THE WINDSHIELD, RESULTING IN REDUCED DRIVER VISIBILITY AND A POSSIBLE CRASH WITHOUT PRIOR WARNING.

Remedy:

DEALERS WILL REPROGRAM THE HVAC CONTROL HEAD MODULE. THE RECALL IS EXPECTED TO BEGIN ON DECEMBER 17, 2008. OWNERS MAY CONTACT CHEVROLET AT 1-800-630-2438 OR THROUGH THEIR WEBSITE AT WWW.GMOWNERCENTER.COM.

Notes:

GM RECALL NO. 08388. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your noncompliance report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement