



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*November 19, 2008*

MS. DOMINIQUE GAGNON  
TECHNICAL PUBLICATION SUPERVISOR  
PRÉVOST CARS INC.  
850 CHEMIN OLIVIER  
SAINT-NICOLAS QUEBEC  
CANADA G7A 2N7

NVS-215dgl  
08V-597

Subject: PASSENGER SEAT PEDESTAL

Dear MS. GAGNON:

This letter serves to acknowledge Prevost Car Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PREVOST/H3-41/2008-2009  
PREVOST/H3-45/2008-2009  
PREVOST/X3-45/2008-2009

**NHTSA Campaign Number:** 08V-597

**Mfg's Report Dates:** November 10, 2008

**Components:** SEATS

**Potential Number of Units Affected:** 81

**Summary:**

PREVOST IS RECALLING 81 MY 2008-2009 X3-45, H341 AND H3-45 MOTOR COACHES. DURING PRODUCTION THE WRONG GRADE 5 BOLTS WERE USED TO INSTALL THE PEDESTAL OF THE PASSENGER SEAT.

**Consequence:**

THERE IS A POSSIBILITY THAT THE BOLTS WOULD BREAK AT INSTALLATION OR DURING THE NORMAL USE OF THE VEHICLE. IN THE EVENT OF A CRASH, A SEAT OCCUPANT MAY NOT BE PROPERLY RESTRAINED INCREASING THE RISK OF PERSONAL INJURY.

**Remedy:**

DEALERS WILL REPLACE THE BOLTS WITH CORRECT SAE GRADE 5 BOLTS AS SPECIFIED FREE OF CHARGE. THE RECALL BEGAN ON NOEMBER 18, 2008. OWNERS MAT CONTACT PREVOST AT 1-418-831-5432.

**Notes:**

PREVOST RECALL NO. SR08-21. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement