



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*November 6, 2008*

MS. GAY P. KENT  
DIRECTOR, PRODUCT INVESTIGATIONS  
STRUCTURE & SAFETY INTEGRATION  
GENERAL MOTORS CORPORATION  
30001 VAN DYKE – MAIL CODE 480-210-G11  
WARREN MI 48090-9055

NVS-215paw  
08V-582

SUBJECT: FMVSS 208/PASSENGER SENSING SYSTEM

DEAR MS. KENT:

This letter serves to acknowledge General Motors Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 208, "Occupant Crash Protection," in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CADILLAC/CTS/2009

**NHTSA Campaign Number:** 08V-582

**Mfg's Report Date:** November 5, 2008

**Components:** AIR BAGS: FRONTAL

**Potential Number of Units Affected:** 12,662

**Summary:**

GM IS RECALLING 12,662 MY 2009 CADILLAC CTS VEHICLES FOR FAILING TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 208, 'OCCUPANT CRASH PROTECTION.' UNDER CERTAIN CONDITIONS, A SOFTWARE CONDITION WITHIN THE PASSENGER SENSING SYSTEM MAY DISABLE THE FRONT PASSENGER AIR BAG WHEN IT SHOULD BE ENABLED OR ENABLE IT WHEN IT SHOULD BE DISABLED.

**Consequence:**

IN A VEHICLE CRASH, IF THE FRONT PASSENGER AIR BAG DOES NOT OPERATE AS DESIGNED, INCREASED PERSONAL INJURY COULD OCCUR.

**Remedy:**

DEALERS WILL REPROGRAM THE PASSENGER SENSING SYSTEM MODULE FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR ABOUT NOVEMBER 18, 2008. OWNERS MAY CONTACT CADILLAC AT 1-866-982-2339 OR BY VISITING THEIR WEBSITE AT [WWW.GMOWNERCENTER.COM](http://www.gmownercenter.com).

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your noncompliance report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace for".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement