



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*November 6, 2008*

MS. ANGELA BROOKS  
RECALL ADMINISTRATOR  
MONACO COACH CORPORATION  
91320 COBURG INDUSTRIAL WAY  
COBURG, OR 97408

NVS-215dgl  
08V-578

**SUBJECT: STEERING DRAG LINK/PITMAN ARM CONNECTION/WORKHORSE**

**DEAR MS. BROOKS:**

This letter serves to acknowledge Monaco Coach Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HOLIDAY RAMBLER/ADMIRAL SE/2006  
HOLIDAY RAMBLER/ARISTA/2007-2009  
MONACO COACH/MONARCH SE/2006  
MONACO COACH/RIPTIDE/2009  
R-VISION/TRAIL-AIRE/2006-2007  
R-VISION/TRAIL-LITE/2006-2007  
SAFARI/PASSAGE/2007-2009  
SAFARI/SIMBA/2006  
SAFARI/TREK GAS/2006

**NHTSA Campaign Number:** 08V-578

**Mfg's Report Date:** October 30, 2008

**Components:** STEERING: GEAR: SHAFT PITMAN

**Potential Number of Units Affected:** 202

**Summary:**

MONACO IS RECALLING 202 MY 2006 MONARCH SE, MY 2009 RIPTIDE, MY 2006 HOLIDAY RAMBLER ADMIRAL SE, MY 2007-2009 ARISTA, MY 2007-2009 SAFARI PASSAGE, MY 2006 SIMBA AND TREK GAS, AND MY 2006-2007 R-VISION TRAIL-LITE AND TRAIL-AIRE MOTOR HOMES BUILT ON WORKHORSE CHASSIS. THE CASTLE NUT THAT RETAINS THE STEERING DRAG LINK TO THE PITMAN ARM MAY HAVE BEEN IMPROPERLY TORQUED DURING ASSEMBLY. THE IMPROPER TORQUE MAY HAVE DAMAGED THE CASTLE NUT AND COMPROMISED THE INTEGRITY OF THE CONNECTION.

**Consequence:**

IF THE DRAG LINK WERE TO SEPARATE FROM THE PITMAN ARM, THE DRIVER WOULD NOT HAVE DIRECTIONAL CONTROL OF THE VEHICLE POSSIBLY CAUSING A CRASH.

**Remedy:**

MONACO IS WORKING WITH WORKHORSE TO REPLACE AND PROPERLY TIGHTEN THE CASTLE NUT THAT RETAINS THE STEERING DRAG LINK TO THE PITMAN ARM (PLEASE SEE 08V442). OWNERS MAY CONTACT WORKHORSE AT 1-877-946-7731 OR MONACO AT 1-800-685-6545.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Federal law requires that the vehicle manufacturer notify owners, dealers and distributors about the defect and offer a free remedy as well as other things. Also, manufacturers are required to submit a draft of their owner notification letter to the Recall Management Division at least 5 days prior to mailing it to owners, and to submit a representative copy of any communication about the recall that is sent to more than one owner, dealer or distributor within 5 days of mailing it. The owner notification must be mailed to current registered owners using State motor vehicle registration records, or, if State registration records fail to yield a usable address, to the most recent owner known to the manufacturer. The vehicle manufacturers must notify their dealers even though they may not be involved in the repair of these refrigerators, since owners may contact them for information.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

As stated in your report, Workhorse Custom Chassis will be handling the owner notification, remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Workhorse Custom Chassis' campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace" followed by a small flourish.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement