



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 24, 2008

MR. DAVID DIAMOND
DIRECTOR, R&D AND COMPLIANCE
ADMINISTRATION
COUNTRY COACH LLC
PO BOX 400
JUNCTION CITY, OR 97448

NVS-215paw
08V-484

SUBJECT: LOSS OF POWER STEERING HYDRAULIC ASSIST

DEAR MR. DIAMOND:

This letter serves to acknowledge Country Coach, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COUNTRY COACH/AFFINITY/2006-2008
COUNTRY COACH/MAGNA/2006-2008

NHTSA Campaign Number: 08V-484

Mfg's Report Date: September 18, 2008

Components: STEERING: HYDRAULIC POWER ASSIST SYSTEM

Potential Number of Units Affected: 238

Summary:

COUNTRY COACH IS RECALLING 238 MY 2006-2008 AFFINITY AND MAGNA MOTOR HOMES. LOSS OF POWER STEERING ASSIST CAN OCCUR IN THESE MOTOR HOMES.

Consequence:

LOSS OF POWER STEERING ASSIST CAN CREATE AN UNSAFE DRIVING CONDITION WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE FAN DRIVE HYDRAULIC PUMP AND THE TRANSMISSION MOUNTED DRY SPLINE POWER TAKE-OFF WITH A WET SPLINE POWER TAKE-OFF AND RELOCATE THE ENGINE POWER STEERING PUMP TO THE ENGINE POWER STEERING MECHANICAL DRIVE PAD. OWNERS WILL BE NOTIFIED ABOUT THIS RECALL DURING SEPTEMBER 2008, WITH INSTRUCTIONS THAT SHOULD THEY EXPERIENCE LOSS OF POWER STEERING OR A SEVERE REDUCTION IN THE ABILITY TO STEER THE MOTOR HOME THAT THEY SHOULD IMMEDIATELY CONTACT THE COUNTRY COACH SERVICE CENTER. THE PARTS NECESSARY FOR THIS RECALL WILL NOT BE AVAILABLE UNTIL MID-NOVEMBER 2008, AT WHICH TIME THE OWNERS WILL BE NOTIFIED TO BRING IN THEIR VEHICLE FOR REPAIR. OWNERS MAY CONTACT COUNTRY COACH AT 1-800-547-8015.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of a Preliminary Evaluation, PE08-046, conducted by the Office of Defects Investigation.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace for".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement