



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*September 23, 2008*

MR. GEORGE M. DANIELS  
VICE PRESIDENT, SERVICE OPERATIONS  
HINO MOTORS SALES U.S.A., INC.  
41180 BRIDGE STREET  
NOVI, MI 48375

NVS-215paw  
08V-471

**SUBJECT: PROPELLER SHAFT BOLTS**

DEAR MR. DANIELS:

This letter serves to acknowledge Hino Motors Sales U.S.A., Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HINO/NV8J/2007-2009

**NHTSA Campaign Number:** 08V-471

**Mfg's Report Date:** September 10, 2008

**Components:** POWER TRAIN: DRIVELINE

**Potential Number of Units Affected:** 1,195

**Summary:**

HINO IS RECALLING 1,195 MY 2007-2009 NV8J TRUCKS. DURING THE MANUFACTURING PROCESS, THE PROPELLER SHAFT BOLTS MAY NOT HAVE BEEN PROPERLY TIGHTENED DURING THE MANUFACTURING PROCESS.

**Consequence:**

IF THE BOLTS WERE TO LOOSEN, IT COULD CAUSE A VIBRATION IN THE DRIVELINE. IF THIS VIBRATION WERE IGNORED, THE PROPELLER SHAFT COULD SEPARATE FROM THE MATING FLANGE. THIS COULD POTENTIALLY RESULT IN DAMAGE TO PROPERTY AND/OR RESULT IN A CRASH.

**Remedy:**

DEALERS WILL REPLACE THE PROPELLER SHAFT BOLTS. THE RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2008. OWNERS MAY CONTACT HINO AT 1-248-699-9300.

**Notes:**

HINO RECALL NO. M0120. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

In Item V, Section 6, you state that a Recall Bulletin is attached. However, there was no bulletin attached to your submission. Please provide us with the Recall Bulletin at your earliest convenience.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement