



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 16, 2008

MS. GAY P. KENT
DIRECTOR, PRODUCT INVESTIGATIONS
GENERAL MOTORS CORPORATION
30001 VAN DYKE ROAD - 480-210-011
WARREN, MI 48090-9020

NVS-215dgl
08V-456

SUBJECT: WINDSHILD WIPER MOTOR

DEAR MS. KENT:

This letter serves to acknowledge General Motors Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HUMMER/H2/2003

NHTSA Campaign Number: 08V-456

Mfg's Report Date: September 8, 2008

Components: VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR

Potential Number of Units Affected: 13,358

Summary:

GM IS RECALLING 13,358 MY 2003 HUMMER H2 VEHICLES. SOME OF THESE VEHICLES HAVE A CONDITION IN WHICH WATER CAN ENTER THE WINDSHIELD WIPER MOTOR MODULE. IF A SUFFICIENT AMOUNT OF WATER ENTERS THE MODULE, OVER TIME, THE FRONT WINDSHIELD WIPERS MAY WORK INTERMITTENTLY OR THEY MAY BECOME INOPERATIVE.

Consequence:

IF THIS WERE TO OCCUR, DRIVER VISIBILITY COULD BE REDUCED, WHICH COULD RESULT IN A VEHICLE CRASH.

Remedy:

DEALERS WILL INSPECT THE WINDSHIELD WIPER MODULE COVER, AND REPLACE THE WINDSHIELD WIPER MODULE COVER FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING NOVEMBER 2008. OWNERS MAY CONTACT HUMMER AT 1-800-732-5493 OR GO TO MYGMLINK AT [HTTP://WWW.GM.COM/RECALL](http://www.gm.com/recall).

Notes:

GM RECALL NO. 08243. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of a Preliminary Evaluation, PE08-042, conducted by the Office of Defects Investigation.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement