



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*September 16, 2008*

MR. STEPHAN J SPETH  
DIRECTOR, VEHICLE COMPLIANCE  
& SAFETY AFFAIRS  
CHRYSLER LLC  
800 CHRYSLER DRIVE CIMS-482-00-91  
AUBURN HILLS MI 48326-2757

NVS-215dgl  
08V-455

SUBJECT: WINDSHIELD/REAR QUARTER GLASS

DEAR MR. SPETH:

This letter serves to acknowledge Chrysler LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
JEEP/LIBERTY/2008

**NHTSA Campaign Number:** 08V-455

**Mfg's Report Date:** September 4, 2008

**Components:** VISIBILITY: WINDSHIELD

**Potential Number of Units Affected:** 494

**Summary:**

CHRYSLER IS RECALLING 494 MY 2008 JEEP LIBERTY VEHICLES. THE WINDSHIELD AND/OR FIXED REAR QUARTER GLASS MAY HAVE BEEN ASSEMBLED USING INCORRECT URETHANE ADHESIVE. THIS COULD AFFECT GLASS RETENTION.

**Consequence:**

IF THE GLASS SEPARATES WHILE DRIVING, IT COULD STRIKE ANOTHER VEHICLE OR INJURE A PEDESTRIAN.

**Remedy:**

DEALERS WILL REPLACE THE WINDSHIELD AND/OR FIXED REAR QUARTER GLASS FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING SEPTEMBER 2008. OWNERS MAY CONTACT CHRYSLER AT 1-800-853-1403.

**Notes:**

CHRYSLER RECALL NO. H24. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement